

ARIZONA STATE BOARD OF COSMETOLOGY MEETING MINUTES

October 19, 2018 at 9:00 a.m.
1740 W Adams, Suite 4400, Boardroom A
Phoenix AZ 85007

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the general public and to members of the Arizona State Board of Cosmetology that the Board will hold a meeting open to the public on the date and at the time indicated above. The Board may vote to go into Executive Session for the purpose of obtaining legal advice on any of the agenda item pursuant to A.R.S. § 38.431.03 (A)(3).

Board Members

Gary Begley, School Owner, Chairperson
Thomas Rough, Cosmetologist
Brandy B. Wells, Public Member
Jenna M Bentley, Public Member
Vacant, Instructor
Vacant, Nail Technician

1. Call to Order

2. Pledge of Allegiance

3. Roll Call of Board Members

Gary Begley
Thomas Rough
Brandy Wells
Jenna Bentley

BOARD BUSINESS

1. Discussion, Consideration and Possible Action on Approval of Regular Board Minutes of June 15, 2018.

MOTION by Thomas Rough to approve minutes as written. MOTION SECONDED by Gary Begley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley	
Aye	x	x	x		
Nay					
Recused					
Abstained				x	
Absent					

MOTION CARRIED.

2. Discussion, Consideration and Possible Action on Approval of Executive Session Minutes of June 15, 2018.

MOTION by Thomas Rough to approve minutes as written. MOTION SECONDED by Brandy Wells.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley	
Aye	x	x	x		
Nay					
Recused					
Abstained				x	
Absent					

MOTION CARRIED.

3. Discussion, Consideration and Possible Action on Approval of Regular Board Minutes of July 20, 2018.

MOTION by Thomas Rough to approve minutes as written. MOTION SECONDED by Gary Begley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley	
Aye	x	x		x	
Nay					
Recused					
Abstained			x		
Absent					

MOTION CARRIED.

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4. Discussion, Consideration and Possible Action on Approval of Regular Board Minutes of August 17, 2018.

MOTION by Thomas Rough to approve minutes as written. MOTION SECONDED by Jenna Bentley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley	
Aye	x	x	x	x	
Nay					
Recused					
Abstained					
Absent					

MOTION CARRIED.

5. Board Member Declaration of Conflict of Interest.

None.

The Board may vote to go into executive session to obtain legal advice pursuant to A.R.S. § 38-431.03 (A) (3)

6. Update Regarding Rule Exemption Request Pursuant to Executive Order 2018-02 for Omnibus Board Rule Package.

Executive Director Kim Scoplitte stated that she received a call from Emily Rajakovich from the Governor's office prior to the September Board meeting to inform her of Karla Clodfelter's replacement. Emily Rajakovich also stated that she would not be approving the Rule Exemption until the new Board member was on the Board. Executive Director Kim Scoplitte stated that she emailed Emily Rajakovich on October 11, 2018, to confirm their conversation regarding not approving the Rule Exemption until the new Board member was on the Board. Executive Director Kim Scoplitte stated that she had not heard back from Emily Rajakovich.

7. Update, Discussion and Possible Action on Professional Credential Services, PSI and Prometric regarding Examinations.

Assistant Attorney General Mona Baskin presented a letter that summarizes the final discussion in July regarding the change.

MOTION by Gary Begley to adopt this letter as the statement from the Board. MOTION SECONDED by Brandy Wells.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley	
Aye	x	x	x	x	
Nay					

Recused					
Abstained					
Absent					

MOTION CARRIED.

8. Welcome and Board Member Dialogue with Visiting Cosmetology Students & Instructors/Faculty.

Students and Representatives from Aveda Institute, Studio Academy and Professional Beauty Association were in attendance.

EXECUTIVE DIRECTOR'S REPORT

1. Report and Discussion on Agency Departments.

- Financial
- Personnel, Board Membership and Appointments
 - ❖ Appointment of Cosmetology Board Member Position Currently held by Karla Clodfelter
- Licensing
- Information Technology

Executive Director Kim Scoplitte stated that Amber Cepkauskas was appointed to the Board on October 15, 2018 by the Governor to fill the cosmetologist position previously held by Karla Clodfelter. Amber brings 28 years of experience in the industry and the agency looks forward to working with her.

2. Annual Flu Shots to be available on October 19, 2018, Board Meeting from 8:30 a.m. to 9:00 a.m.

3. Report and Discussion on (NIC) National Interstate Council 2018 Annual Conference Executive Directors' Meeting and National Examination Committee Meeting held on October 6th – 8th, 2018, in Seattle, Washington.

Executive Director Kim Scoplitte stated that she and Theresa Bunch attended the Executive Directors meeting as well as the conference, and that this was their first time at the conference. It was a great experience and they both were grateful for the opportunity to attend.

Executive Director Kim Scoplitte stated that one of the topics discussed was the fraud happening throughout the states specifically with certifications and hours. States that indicated they were having issues were: Texas, California, Washington, Wisconsin, Georgia, Kentucky, Alaska and Arizona. California indicated they shut down 5 schools and Colorado shut down 7 due to fraud. The Executive Directors discussed forming a Fraud Committee

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which resulted in five volunteers: Kristy Underwood, California, Dawn, Alaska, Julie Campbell, Kentucky, Susan Collard, Washington and Theresa Bunch, Arizona.

Executive Director Kim Scoplitte stated that most of the states were going through a rule review to reduce burdensome rules. Also, each state had presented legislation for the 2018 legislation session.

Executive Director Kim Scoplitte stated there were many guest speakers which included: Vasilike Stavrakis from Pivot Point International who spoke on Competency-based vs. Clock-hour Measured Education, Lynn Thomas & Alon Schwartz from PSI, Leslie Roste from Barbicide who spoke on Industry "Health & Safety" and Shawn Condor who spoke on Esthetics As We Grow.

Executive Director Kim Scoplitte stated that the NIC Executive Director election was held with Cynthia Biggs from Washington DC elected as Chair, Dawn from Alaska elected as Vice Chair and Julie Campbell from Kentucky elected as Secretary.

Deputy Director Theresa Bunch stated that on Saturday at the NIC Annual Conference there were many guest speakers which included: Chris Zervas – Leadership Vision, "Loneliness is an epidemic in the workplace", Jesse Kittral – The Apprentice Training Experience, where a 3rd party company works between the state and the salon, Leslie Roste from Barbicide, spoke on eyelash enhancements/extensions, nasal hair waxing, sugaring and what should be required in rules.

Sunday guest speakers included: Dawn Hunter spoke on Microblading & Permanent Cosmetics and the History. Pro's and Con's of permanent cosmetics and microblading. Leslie Roste from Barbicide spoke on Teaching Scientific Concepts in Cosmetology Schools. Jessica Mohoney from Milady spoke on Competency Based Education VS Clock Hour Training and each state discussed what was happening within their state.

Deputy Director Theresa Bunch stated that the NIC Elections took place with Bill Helton elected as President, Arwar Saleem elected as 1st Vice President, Sharon Young elected as 2nd Vice President and Sarah Hamrick elected as Treasure/Secretary.

4. Report and Discussion on 90/10 Executive Directors' Meeting held on September 18th and October 16, 2018

Executive Director Kim Scoplitte stated that for the September 18, 2018, 90/10 Executive Directors' meeting, Gregory Vokoun from ADOA/GAO presented on changes to the Purchase Card/P-Card and went over what the purchase card is to be used for. Susie Myers, Administrator, ADOA – Central Services Bureau, presented on Board Member Pay Policy.

Executive Director Kim Scoplitte stated that for the October 16, 2018, Executive Directors' meeting, John Tellier from the Attorney General's Office discussed A.R.S § 41-1033 Petition for a Rule or Review of an Agency Practice and indicated that this was to be posted on the agency's websites. Susie Myers, Arizona Procurement Portal, discussed the new procurement system which is going live October 22, 2018.

5. Summary of Current Events that Affect the Arizona State Board of Cosmetology.

This is the time for the Chair or Executive Director to give a brief summary on current events that affect the Board. It is informational only and no discussion may occur.

CONSENT AGENDA

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion.

The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State or Federal law on all agenda items under Steps 1, 2 & 3 pursuant to A.R.S. §38-431.03 (A) (2).

STEP 1: COMPLAINT REVIEW

A. Recommend Application Denials

MOTION by Thomas Rough to deny or grant licensure upon Consent Agreement signature. MOTION SECONDED by Brandy Wells.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley	
Aye	x	x	x	x	
Nay					
Recused					
Abstained					
Absent					

MOTION CARRIED.

- 93721 Thi Ngoc Nu Huynh *(Deny or grant licensure upon acceptance of offered CA/\$250 within 30 days; working prior to licensure)*
- 93723 Nhat Dinh Chau, Applicant *(Deny licensure; knowingly provided false information on application)*
- 93724 Sanda Chap, Applicant *(Deny licensure; knowingly provided false information on application)*
- 93725 Anh Hoai Chau, Applicant *(Deny licensure; knowingly provided false information on application)*
- 93726 Vy Hanh Pham, Applicant *(Deny licensure; knowingly provided false information on application)*
- 93727 Thi Bich Ngoc Phan, Applicant *(Deny licensure; knowingly provided false information on application)*
- 93728 Kim Cho Thi Ho, Applicant *(Deny licensure; knowingly provided false information on application)*
- 93729 My Huong Thi Duong, Applicant *(Deny licensure; knowingly provided false information on application)*

B. Recommend Dismissals

MOTION by Brandy Wells to accept staff recommendations for all those listed below Step 1 B. MOTION SECONDED by Jenna Bentley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

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MOTION CARRIED.

- 92207 Smartstyle #1189 #SCOS22589 *(Found salon no longer operating/closed)*
 Minnesota Regis Corp, Owner
 Brent Moen, VP/CPO
 Greg Bosn, VP/Corporate Controller
- 92866 Catalina A Fitzgerald #19800209 *(Found no evidence to support allegations)*
- 92879 Maria Concepcion Ceja #11100545 *(Found no evidence to support allegations)*
- 92880 Color Me Confident #SCOS26823 *(Found no evidence to support allegations)*
 Amanda Robb #11301042, Owner
- 92914 Hair Attractions #SCOS13532 *(No violations found to support allegations)*
 Launey Dang #19800163, Licensee/Owner
- 93010 Morgan Spa & Nail #SNT18150 *(Found no evidence to support allegations)*
 Phuong Thi Hoai Dang #51000539, Owner
- 93027 The Neighborhood Beauty Boutique #SCOS27568 *(Found no evidence to support allegations)*
 The Neighborhood Beauty Boutique LLC, Owner
 Craig C Lovell, Member
 Hang Thi Lovell #'s 51500333 & 31500530, Member
- 93098 Tracy's Nail #SNT18742 *(No evidence to support allegations)*
 AA Nails Spa Salon Inc., Owner
 Khanh Van Nguyen, Director
 Thanh Tuyet Thi Nguyen, Director
- 93100 Pro Nails by Tina #SNT16504 *(Found no evidence to support allegations)*
 Stat Phoenix 888, Owner
 Chloe Thai, President
- 93115/93117 Pro Nails by Tina #'s SNT16504 & SAES16767 *(Found no evidence to support allegations)*
 Stat Phoenix 888
 Chloe Thai, President
 Tuyen Ha #51000348, Licensee
- 93131 Laura Gutierrez, Unlicensed *(Insufficient evidence to support allegations- refer to proper authorities)*
- 93185 Teazin Salon #SCOS22800 *(Establishment license was closed due to location change)*
 Shalina Madrigal #19601362, Owner
 Kristi Allen #19400826, Licensee
- 93307 Nails Rap #SAES18184 *(Salon in compliance)*
 Hong Diep Tran, Owner
- 93488 Empire Beauty School #CSL114 *(School in compliance)*
 EEG Inc., Owner
 Doria Tabron, Executive Director
 Michael Bouman, President/Secretary
 Jim Wunderle, Treasurer
 Eric A. Bakken, Director
 Anthony Baron, Director
 Franklin Schoeneman, Director
 Patricia A. Young #90400023, Instructor in charge

C. Recommend Letter of Concern

MOTION by Thomas Rough to accept staff recommendations for all those listed below Step 1 C except case no. 93563. MOTION SECONDED by Gary Begley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				

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Absent				
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MOTION CARRIED.

- 93105/93106 Elite Nails #'s SNT18399 & SAES19585 *(Towel at washing station not enclosed & Minh Hong Le #'s 50000120 & 30200064, Owner Licensee w/implements not enclosed or labeled & drill bit left on drill)*
- 93187 Salon Lola #SCOS21039 *(Inactive establishment license and towels not enclosed)*
La Barrosa LLC, Owner
Maria Butron, Owner
- 93190 The Beauty Garden #SCOS24870 *(Inactive personal license)*
The Beauty Garden PLLC, Owner
- 93193 Britney Hatcher, #10500476, Member
Royal Treatment #SNT17549 *(Inactive personal license)*
- 93198 Candice D' Angelo #59500551, Owner
Perfected Beauty #SCOS24670 *(Inactive establishment license)*
- 93200 Laura A. Vial #18601262, Owner
Silver King Hair Co #SCOS25601 *(Inactive personal license)*
- 93201 Carol Johnson #10601661, Owner
Jealous Rootz Salon #SCOS22012 *(Inactive establishment & personal license)*
- 93202 Mary Ann Fuhrher #18701487, Owner
Hair Architect Salon Suite #SCOS20619 *(Inactive personal license)*
- 93214 Laura Stewart #18327776, Owner
Colair Beauty Lounge #SCOS27252 *(Inactive establishment license)*
RDMG Enterprises LLC, Owner
Richard Ganley, Member
Max Ganley, Member
- 93224 Salon Magnolia #SCOS25901 *(Inactive personal license)*
Kristen Sanders #10500997, Owner
- 93225 Salon Joshua #SCOS19286 *(Two inactive personal licenses)*
Salon Joshua Boutique LLC, Owner
Joshua Mcrae #10400207, Member
- 93231 Do La Salon #SCOS23856 *(Inactive establishment license)*
Dawn Walls #10020793, Owner
- 93232 The Biltmore Salons #SCOS26101 *(Inactive personal license)*
Firuc Balos, Owner
- 93233 Beauty Call #SCOS26174 *(Inactive establishment license)*
Mario Domince Cobos #18123864, Partner
Jessica Cindy Smith #11301024, Partner
- 93238 Betterhart Hair Shop LLC #SCOS24018 *(Inactive establishment & personal license)*
Betterhart Hair Shop LLC, Owner
Jeffery Betters #11000507, Co-Owner
Valerie B. Burkhart #10800189, Co-Owner
- 93246 Just for You Salon #SCOS25983 *(Two inactive personal license & current license not posted)*
Loretta Wilson #30023097, Owner
- 93258 FoxyLoxx #SCOS28191 *(No outside sign display)*
Krista's Konnection LLC, Owner
Krista Renberg #11302221, Member
- 93259/93260 Polish Nails #SNT18871 *(Inactive personal license)*
Lan Nguyen #51600360, Owner
- 93264 Top Knot Extensions LLC #SCOS28144 *(Current establishment license not displayed)*
Top Knot Extensions LLC, Owner
Amy Lemmermann, Member
- 93267 Truth Natural Hair Oasis #SCOS20693 *(Inactive establishment license)*
Eugenia Booker #10300222, Owner
- 93270 Shimmer Mani/Pedi Bar #SNT17687 *(Inactive personal license)*
Mia Landato #58700212, Owner
- 93271 In the Name of Beauty #SAES18197 *(Inactive personal license)*

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93273	Patricia Ellinger #30900533, Owner Parke Avenue Salon #SCOS25507	<i>(Inactive personal license)</i>
93276	Julie Hart #10332868, Owner Jacqueline Looper Hair Design #SCOS27436	<i>(Current establishment license not displayed)</i>
93281/93282	Jacque Looper #19101157, Owner New Moon Nails #'s SAES19963 & SNT18631	<i>(No TB & soiled paraffin)</i>
93289	QI Nails Spa LLC, Owner Ngan Hoang #51200224, Manager SportClips AZ 132 #SCOS23604	<i>(Inactive personal license)</i>
93291	Grapevine Ventures LLC, Owner Margaret Valentini, Member Anthony Valentini, Member Zest Spa #SCOS26144	<i>(Current licenses not displayed)</i>
93310	East Side Hotel Associates, L.P. Owner Greg Miller, Managing Director KC's Hair and More #SCOS10672	<i>(Inactive personal license)</i>
93312	Salons by K.C. LTD., Owner Kathryn C. Frklick, President Christina M. Frklich, Secretary/treasurer	<i>(Inactive personal license)</i>
93318	Bien Nails by Salina #SNT17878 Thuy Pham #50300032, Owner Amazing Lash Studio #188 SAES19762	<i>(Display of current licenses and two inactive personal licenses)</i>
93329	Eyes Wide Open Enterprises LLC, Owner Juan Corsillo, Member/Manager Claire Corsillo, Member Gina Torres Hairstylist #SCOS21029	<i>(Inactive establishment license)</i>
93330	Ragina D. Torres #19500226, Owner Midge Castro's Hotzone #SCOS27317	<i>(Inactive establishment & personal license)</i>
93339	Elizabeth Castro #10401665, Owner Hollywood Hair LLC #SCOS27728	<i>(No outside sign display)</i>
93340	Hollywood Hair LLC, Owner Sarah Carlson #11000923, Member Studio Be Hair Co LLC #SCOS27330	<i>(Inactive establishment license)</i>
93342	Studio Be Hair Co LLC, Owner Brittnay Echeverria #11001664, Member Styles by Jocelyn LLC #SCOS27114	<i>(Did not notify Board of suite change)</i>
93344	Styles by Jocelyn LLC, Owner Jocelyn Smith #10601338, Member Process Beauty Lab LLC #SCOS27699	<i>(No outside sign display)</i>
93345	Process Beauty Lab LLC, Owner Mariel S. Cole #10123592, Member Next Level Salon #SCOS28094	<i>(No outside sign display)</i>
93346	Kelly Rawcliffe #10122997, Owner Hue #SCOS28286	<i>(No outside sign display and No tuberculocidal)</i>
93348	Hue LLC, Owner Melissa Pasewark #11100458, Member/Manager Glitter to Perfection #SNT18866	<i>(Inactive personal license)</i>
93355	Glitter to Perfection LLC, Owner Cheryl Wilson #59715648, Member Mesa Christian Health & Rehabilitation Center #SCOS18323	<i>(Outside sign advertising differently & no first aid kit)</i>
93356	Pinnacle Health Facilities, General Partner Thomas D. Scott, Member Cookie Cutters Haircuts for Kids #SCOS27248	<i>(Inactive establishment license)</i>
	CCA21 LLC, Owner Leasa Chaon, Member Frank Marrs, Member	

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93359	Bella Rouge Salon #SCOS26125 Hair by Dannell LLC, Owner Eli Guerra, Member Rebecca Guerra, Member	<i>(Inactive establishment license)</i>
93371	Hairvana By Ahreum Lee #SCOS26917 Ahreum Lee #11402098, Owner	<i>(Inactive establishment license)</i>
93378	Studio 2000 Hair Nails, #SCOS24995 Studio 2000 Hair & Nails Trejo LLC, Owner Ubalдина R. Trejo, Member	<i>(Inactive establishment license)</i>
93379	Ari Hair Studio #SCOS25026 Ari Hair Studio LLC, Owner Aridana Montañó, Member	<i>(Inactive establishment license and no blood spill kit)</i>
93380	Henry's Barber Parlor and Nails #SNT16993 Henry Paredes, Owner Elsa Paredes, Owner	<i>(Inactive establishment license)</i>
93383 & 93384	Juliet Spa & Nails #'s SNT17015 & SAES17631 Phuong Thi Nguyen #'s 50300293, Owner	<i>(Inactive personal license)</i>
93387	Vittorio Studio Salon LLC #SCOS20086 Vittorio Studio Salon LLC, Owner Vittorio Mariano #10300030, Member	<i>(Inactive establishment license)</i>
93388 & 93389	Wendy's Nails #'s SNT17996 & SAES18839 Wendy's Nails Inc., Owner Wendy Cao, #50019419, Member	<i>(Inactive establishment & personal license)</i>
93394	Amazing Nail Spa LLC #SNT18354 Amazing Nail Spa LLC, Owner Kristine N T Nguyen #'s 50200678 & 30300098, Member/Manager Hung Thieu Pham #50400171, Member/Manager	<i>(Inactive personal license)</i>
93395/93396	Hollywood Nail & Spa #'s SNT16205 & SAES16396 Tuyen Ngoc Nguyen #'s 59920131 & 30400345, Owner Anh Dao Tran Rivas #11102036, Manager	<i>(Inactive personal license & IFP Guidelines)</i>
93404	Mona Nailed It #SNT18905 Ramona Rojas Padilla #51500167, Owner Gerardo Bernal, Owner/Barber	<i>(No outside sign display)</i>
93405	Hairology Studio LLC #SCOS26696 Hairology Studio LLC, Owner Crystal Upsey #11501217, Member	<i>(Inactive establishment license)</i>
93410	Digits Nail Salon #SNT16600 Tracy Walsh #50500127, Owner	<i>(Inactive establishment license)</i>
93411	Britts Beauty Salon #SCOS27271 Brittany Temple #11501515, Owner	<i>(Inactive establishment license)</i>
93418	Hair by Ana #SCOS26224 Ana Gastelum #11200942, Owner	<i>(Inactive establishment license & current display of license)</i>
93419	Rockin Hair Salon #SCOS26102 Tracey Walker #10124615, Owner	<i>(No outside sign display)</i>
93285	Arizona Hair Co #SCOS18069 San-Mar Ent. LTD, Owner Sandra Marshall, President Walter Marshall, Secretary/treasurer	<i>(Inactive personal license)</i>
93288	The Salon by Instyle inside JC Penney #SCOS28100 J.C. Penney Corporation, Owner Rick Rothery, Authorized Signatory David Bullington, Vice-President	<i>(Inactive personal license)</i>
93327	Santa Fe Hair Company #SCOS16458 Jody Sharp #10123271, Owner	<i>(Inactive personal license and no display of license)</i>
93357	Taglio Salon #SCOS26482 RC Salon Systems Ltd., Owner	<i>(Three inactive personal licenses)</i>

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	Thomas Rough, #19501024, Owner	
	Lisa Rough, Owner	
93372	Design Studio 108 #SCOS22441	<i>(Inactive establishment license and advertising differently)</i>
	Kelley L. Layne #18600689, Owner	
93422	Nueva Imagen Beauty Salon #SCOS12527	<i>(Inactive personal license)</i>
	Korina Rascon, Owner	
93423	AZ Roots #SCOS27215	<i>(Inactive establishment license and did not notify of suite change)</i>
	AZROOTZ LLC, Owner	
	Megan Alpers #10500684, Manager	
93425	May I Groom You LLC #SCOS27841	<i>(No first aid kit)</i>
	May I Groom You LLC, Owner	
	Mayra Sosa Martinez #11100460, Member	
93426	Amour Beauty Room LLC #SAES19969	<i>(Did not notify of suite change)</i>
	Amour Beauty Room LLC, Owner	
	Le Oanh Le Nguyen-Ho #30400395, Manager	
93430	Body Beautiful #SAES18623	<i>(Inactive establishment license)</i>
	Body Beautiful LLC, Owner	
	Marlena Krueger, Manager	
93435	Centre Pointe Nail & Spa #SNT17019	<i>(Inactive personal licenses)</i>
	Phuong Nguyen, Owner	
93441	Simply Natural Nails #SNT18480	<i>(Inactive personal license and no current license displayed)</i>
	Hieu Dinh Nguyen #51300531, Owner	
93449/93450	Lamour Nails 2 #'s SNT18915 & SAES20476	<i>(Inactive personal license and no current license displayed)</i>
	Thuy Thitrieu Vu #50500736, Owner	
93451	ProCuts 12244 #SCOS17152	<i>(Inactive establishment license)</i>
	Los Guapos AZ LLC, Owner	
	Nathan D. Serrano, Member	
	Deborah Serrano, Member	
93455	Ten Studio #SCOS26882	<i>(No outside sign displayed)</i>
	Tracy Woodburne #10602459, Owner	
93456	Saho Hairbar #SCOS26883	<i>(Inactive personal license)</i>
	Saho Hair Bar LLC, Owner	
	Abby Schreck #10700051, Manager	
	Tracy Woodburne #10602459	
93457	Hairapy LLC #SCOS26880	<i>(Inactive personal license and no outside sign displayed)</i>
	Hairapy LLC, Owner	
	Abby Christine Schreck #10700051, Member	
93458	Tint Hair Co. LLC #SCOS27520	<i>(No outside sign and current license displayed)</i>
	Tinto Hair Co LLC, Owner	
	Kasondra Deppe, Member	
93459	Arte Salon & Barber #SCOS24223	<i>(Inactive establishment license)</i>
	Jesus F. Heguertty, Owner	
93467	Kidz Cutz LLC #SCOS26386	<i>(Did not notify Board of suite change and no outside sign displayed)</i>
	Kidz Cutz LLC, Owner	
	Paul Warren, Member	
	Collette Warren, Member	
93468/93469	Liems Nails #'s SNT17615 & SAES18379	<i>(Inactive establishment license)</i>
	Loan T Huynh, #'s 50401103 & 31000122, Owner	
93472	Revival Hair Studio #SCOS25848	<i>(Inactive personal license)</i>
	Sara Pettis #11401720, Co-Owner	
	Deirdre Wenaas #10700392, Co-Owner	
93473	Revamped Hair Salon #SCOS26802	<i>(No outside sign displayed)</i>
	Luella May Mendivil, #11100296, Owner	
93490	Graceful Glamour #SAES19619	<i>(Inactive establishment license)</i>
	Rachael Price #11600759, Owner	
93491	Razzed Hair Creations #SCOS19912	<i>(Inactive establishment license and incomplete first aid kit)</i>

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93492	Karalee Allen #19100508, Owner Shearly Brilliant #SCOS24547	(Current license not displayed)
93496	Kimberly Sanchez #18428716, Owner House of Bella #SCOS24846	(Inactive establishment license)
93497	Ineguene Dingess #10200095, Owner Occasion Hair and Nail Salon #SCOS23237	(Inactive establishment and personal license)
93499	Arlene Martinez #10800441, Co-Owner Barbara Mendez #17516446, Co-Owner Roxanne Nava #18901285, Co-Owner Amazing Lash Studio Arcadia #SAES20215 Desert Lash Arcadia Inc., Owner	(Inactive establishment license)
93503	Jonathan Brovitz, President/Director Great Clips Kula #SCOS24262	(Inactive personal license and no current license displayed)
93504	Kula Inc., Owner Mike DiCarlo, President Snip-Its #42 #SCOS25354	(No current personal license displayed)
93506	Ury Family Investments LLC, Owner Roger D. Ury, Member Amazing Lash Studio #0123 #SAES19471	(Inactive personal license and no current license displayed)
93511/93512	Katherine's Lashes LLC, Owner Ronald Davella, President Bertha Davella, Vice-President Herbal Nails & Spa at Chandler Village #'s SNT19016 SAES20637 Astikyam LLC, Owner	(Inactive personal license and no current license displayed)
93514	Jasmine Patel, Member Minesh Patel, Member Anna Nailspa Expose LLC #SNT18353	(No current license displayed)
93515	Anna Nailspa Expose LLC, Owner Anna Nguyen #'s 51100146 & 31100763, Owner Massage Envy Spa Chandler #SAES16975	(No current license displayed)
93516	Desert Massage Inc., Owner Jon Brovitz, President Ak Nails Spa #SNT18557	(Inactive personal license)
93517	An Xuan Le #50600363, Owner Hair Deco #SCOS661	(Inactive establishment license)
93519	Duane C Anderson #17820563, Owner Beauty Terrace #SCOS375	(Inactive establishment license)
93521	Olivia Ferra #18327266, Owner Lo Nouvean Salon #SCOS25755	(Inactive establishment and personal license)
93522	Ray Oliver Porter #11000745, Owner Sanity Salon #SCOS27884	(Inactive personal license)
93526	Sister-Friends LLC, Owner Nicole Claypool #10327244, Member Maritza E Starks #10501304, Member De Colores Beauty Salon LLC #SCOS22055	(Inactive establishment license)
93527	De Colores Beauty Salon LLC, Owner Alma D. Rojo, #17459844, Member Lily's Hair Salon LLC #SCOS24254	(Inactive establishment license)
93533/93534	Wadad Elsaleh #11201841, Co-Owner Linda Kuza, Co-Owner Skyline Nail & Spa #'s SNT18916 & SAES20477	(Three inactive personal licenses)
93535	Thao Le Nguyen #50500836, Owner Architecture Development Construction International #SCOS24125 Arch. Dev. Const. Int'l LLC, Owner Simmon Logan Sr. Member/Manager Zoawan Doe, #10901590, Member	(Inactive personal license)

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- 93537 Highbrow LLC #SCOS26770 *(Inactive personal license)*
Highbrow LLC, Owner
- 93538 Lauran Szymanski #11300738, Manager/Member
Bellis Amis #SCOS22369 *(Inactive personal license)*
Kristin Scott #10400466, Owner
- 93559 Rosy's Beauty Salon #SCOS12953 *(Inactive establishment license)*
Rosa I. Espriu #19800027, Owner
- 93563 Smartstyle Salon #18125 #SCOS27595 *(Inactive personal license)*
Sassy Q. LLC, Owner
John Fina, Member
Jennifer A. Barner, Manager

MOTION by Thomas Rough to Dismiss due to salon in compliance. MOTION SECONDED by Jenna Bentley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

- 93565/93566 La Nails #'s SNT18732 & SAES20147 *(Inactive establishment licenses)*
Phong Huy Nguyen #51400095, Co-Owner
Michelle Nguyen #30500724, Co-Owner
- 93571 Kustumz Hairshop #SCOS23677 *(Inactive establishment and personal license)*
Nathaniel Champion #19300493, Owner
- 93572 Aesthetic by Catherine #SAES20229 *(Inactive establishment license)*
Catherine Lee Henry #31600181, Owner
- 93575 Utah Nails #SNT18021 *(Inactive personal license)*
Hoang Tran #50115053, Owner
- 93587 Tiffany's Nails #SAES14525 *(Inactive establishment license)*
Kevin Vo #50020991, Owner
- 93609 Studio 112 Design #SCOS21586 *(Incomplete first aid kit-only bandages, no antiseptic alcohol)*
Jeff Toro #10401082, Co-Owner/Manager
Beth Ann Alber #19400537, Co-Owner
- 93610 Deidre Mae Salon #SCOS21105 *(Inactive personal license and did not notify Board of suite change)*
Deidre Mae's LLC, Owner
Deidre M. Brown #10501038, Member
- 93624 Lalelei Lash and Beauty Bar LLC #SAES20177 *(Inactive establishment license)*
Lalelei Lash and Beauty Bar LLC, Owner
Auvaa Fulilangi Leata, #31700615, Manager
Steven Fulilangi, Member
- 93625 Erin's Lush Lashes #SAES20444 *(No outside sign displayed)*
Erin Campbell #11202048, Owner/Manager
- 93626 Artfully Charming Nails #SNT18885 *(No outside sign displayed)*
Ashley Biasell #51300654, Owner/Manager
- 93651 Vivid Nails and Spa LLC #SCOS28376 *(No first aid kit)*
Vivid Nails and Spa LLC, Owner
Anthony Doan, Manager
- 93660 Hair FX Tucson #SCOS25273 *(Inactive establishment license)*
Richard Broughton, Owner
Robin R. Thunstrom #18428368, Manager
- 93667 The Lash Spot #SAES20652 *(No first aid kit)*
The Lash Spot LLC, Owner

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93668 Taylor Holderman #31400214, Co-Member
 Cody Holderman, Member
 Nani Loa Hair Studio #SCOS23832 *(Inactive personal license)*
 Melisa T. Montijo #19400197, Owner/Manager

D. Recommend Informal Interview or Negotiation Terms

MOTION by Thomas Rough to accept staff recommendations for all those listed below under Step 1. D. MOTION SECONDED by Brandy Wells.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

1. 92620 Cali Pro Nail Spa #'s SNT16925 & SAES17344
 Tai A Ngo #50000502, Owner
 Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

2. 92745 Attractive Nails & Spa #SNT18555
 Attractive Nails & Spa by Bien Nguyen Inc, Owner
 Bien Nguyen, Director/President
 Duc Quang Huynh, Manager
 Dismiss due to settled between parties, see motion above.

3. 92800 Phoenician Hair Co #SCOS23350
 Juan Estrada #17921623, Licensee/Owner
 (Lita) Angelita Vallejos #11502186, Licensee
 Offer a consent agreement to assess \$250.00 civil penalty and Board costs, \$165.00 restitution and 6-months' probation with early termination, see motion above.

4. 92873 Lux's Nails Spa #SNT18799
 Lux's Nails Spa LLC, Owner
 Phuong Vo #50100238, Manager/Member
 Andy Ngoc Nguyen #50700701 *(Revoked - 9.2.16)*
 Offer a consent agreement to assess \$750.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

5. 92874 Patty's Beauty Salon #SCOS21851
 Karla Medina #11000304, Owner
 Offer a consent agreement to assess \$750.00 civil penalty and Board costs, \$30.00 restitution and 6-months' probation with early termination, see motion above.

6. 92890 Ricglen's Hair Co #SCOS17426
 Richard Cowles #16708000, Owner
 Offer a consent agreement to assess \$250.00 civil penalty and Board costs, \$50.00 restitution, for Owner Richard Cowles to attend the Infection Protection/Law Review class given by the Board and 6-months' probation with early termination, see motion above.

7. 92915 Super Touch Nail Salon #SNT18527

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Huong Thi Nguyen #50100240, Co-Owner

Tammy Mai #50401224, Co-Owner/Licensee

Offer a consent agreement to assess \$500.00 civil penalty and Board costs, \$29.00 restitution and 6-months' probation with early termination, see motion above.

8. 92924 Ulta Salon Cosmetics & Fragrance #SCOS16677
 Ulta Salon Cosmetics & Fragrance Inc., Owner
 Lyn Kirby, C.E.O./President
 Joe Addante, Vice-President
 Amber Craft #10401091, Manager
 Add Licensee Kiara Hernandez #11701747 and to offer a Consent Agreement to attend a haircutting class and to provide written proof of attendance to the Board and 6-months' probation with early termination, see motion above.
9. 92978 Generaciones Beauty Salon LLC #SCOS25908
 Generaciones Beauty Salon LLC, Owner
 Yuriana Ramirez Castro, Member
 Offer a consent agreement to assess \$1250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
10. 93011 Pelazzo Hair Salon #SCOS19507
 Rodolfo Melendez #10200706, Licensee/Owner
 Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
11. 93138 Sport Clips #SCOS15987
 Lee Hill Investments LLC, Owner
 Jared Lee, Member
 Val Hill, Member
 Offer a consent agreement to assess \$500.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
12. 93157 Corrine Hennen #31600019, Licensee
 Offer a consent agreement to assess \$500.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
13. 93158 & Kaleigh Brown #10902333, Licensee
 Offer a consent agreement to assess \$50.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
 93159 Robin Brown #10902334, Licensee
 Offer a consent agreement to assess \$50.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
14. 93163 & Clarice Janae Mateo #11000172, Owner
 Offer a consent agreement to assess \$300.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
 93164 Arley Helen Franco #11002180, Owner
 Offer a consent agreement to assess \$300.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
15. 93165 Saifah's LLC #SCOS24461
 Saifah's LLC, Owner
 Saifah Bain #19200735, Member
 Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

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16. 93168 Nina Salon #SCOS22475
Zabel Amiri #10602352, Owner
Offer a consent agreement to assess \$750.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
17. 93169/93170 Khoa Dinh Lu #51000014, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
18. 93171 Beauty Secrets Day Spa #SAES20074
Beauty Secrets by Heather LLC, Owner
Heather Gutier-Gaydosz #31000469, Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
19. 93172 Gala Nails & Spa #SNT18102
Gala Nails & Spa LLC, Owner
Diemmy Luu, Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
20. 93173 Lopez Beauty Salon #SCOS27037
Martha Lopez #19501436, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
21. 93174 Hair Saloon & Day Spa #SCOS20090
Dawn Hardesty #17917356, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
22. 93175 Carol & Company Salon #SCOS27943
RTR Professional LLC, Owner
Carol Wilson #10900213, Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
23. 93182/93183 New World Nails Spa #'s SNT18405 & SAES19596
Dung T. Ta #51300428, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
24. 93189 Polish Lounge, #SNT18005
Vivian Kim Tran, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
25. 93191 Tress to Impress by Mary #SCOS24499
Mary Shifflet, #11101139, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
26. 93192 Shandi Rucker #31300800, Licensee
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

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27. 93194/93195 European Nails & Spa #'s SNT16629 & SAES169640
Don Duc Tran #10000259, Owner
Mindy Pham, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
28. 93196 Tantrum Hair Salon #SCOS1489
C Jaze Inc. DBA, Owner
Mack H. Fenn #18500328, President/Manager
Jennifer Fenn, Secretary
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
29. 93197 Got Roots Salon #SCOS24113
Got Roots LLC, Owner
Alycia Blim #10701826, Member
Casey Blim Sr. Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
30. 93199 Studio Sassy #SCOS24300
Liana Solis #19501169, Co-Owner
Kathleen Howard #17321383 Co-Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
31. 93203/93204 Global Nail Spa #'s SNT18013 & SAES18965
Thanh-Truong T. Le #50500113, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
32. 93206/93207 Palace Nails by Tracy LLC #'s SNT19079 & SAES20743
Trang Dao #30300073, Owner
Issue a Letter of Concern due to a suite change, see motion above.
33. 93208 Beau Caprice Salon #SCOS22181
Autumn Whipps #10801617, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
34. 93209 Massage Haven LLC #SAES16239
Massage Haven LLC, Owner
Lordino Cayanan, Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, for Member Lordino Cayanan to attend the Infection Protection/Law Review class given by the Board and 6-months' probation with early termination, see motion above.
35. 93210 Nail Haven & Salon LLC #SCOS19199
Nail Haven & Salon LLC, Owner
Lordino Cayanan, Member
Lana Ngo, Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
36. 93213 Robin Kay Hallows #31400311

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Offer a consent agreement to assess \$500.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

37. 93215/93216 The Nail Lounge #'s SNT18734 & SAES20155
Nail Lounge Gilbert LLC, Owner
Binh Lam #59600678, Manager/Member

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

38. 93217/93218 Martinee Nail & Spa LLC #'s SAES19852 & SNT18562
Martinee Nail & Spa LLC, Owner
Nhan Nguyen, Manager

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

39. 93219/93220 Fusion Nails & Spa by Sara #'s SNT17360 & SAES17976
Fusion Nails LLC, Owner
Sara Tse, Member

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

40. 93223 Suite Merazki LLC #SCOS27864
Meraki LLC, Owner
Jennifer Hazelwood #10401345, Member

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

41. 93226 & Richard Erwin #10800890, Licensee

Offer a consent agreement to assess \$50.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

- 93227 Chendaminu Nhek #10400506, Licensee

Offer a consent agreement to assess \$50.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

42. 93228 Dashing Diva Nail Studio #SNT17715
Khiem H Pham, Owner

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

43. 93229 Shenanigans at the Salon LLC #SCOS23209
Shenanigans at the Salon LLC, Owner
Jennifer Anderson #19400275, Member

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

44. 93230 Claudia Janel Hair Design #SCOS23858
Claudia Molinar #11101884, Owner

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, for Owner Claudia Molinar to attend the Infection Protection/Law Review class given by the Board and 6-months' probation with early termination, see motion above.

45. 93235 Exclusive Beauty #SAES19101
Alicia Ogozaly #31400603, Owner

Offer a consent agreement to assess \$150.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

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46. 93236/93237 Infinity Nails & Spa #'s SNT15626 & SAES15686
Xuan Thi Tran #10901207, Owner
Offer a consent agreement to assess \$150.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
47. 93239 Life Spa & Life Time Fitness #SCOS13961
Life Time Fitness, Inc., Owner
Bahram Akradi, President CEO
Michael Robinson, CFO & Executive Vice-President
Brandon Adams, Contact Personal
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
48. 93240/93241 Quality Nail and Spa #SNT16324 & SAES16822
Tan Huynh #10602306, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
49. 93242 In the Cut #SCOS2674
Robert Williams, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
50. 93243 Salon Beauremy #SAES20361
Just A Tease Salon LLC, Owner
Heather Madden #30800075, President
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
51. 93244/93245 Healthy Nails & Spa #'s SAES20310 & SNT18812
Phuong T Luu, #'s 50800247 & 30800321, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
52. 93247 Signatures in Hair #SCOS25835
Jacque Fair Enterprises LLC, Owner
Jacqueline A. Fair, Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
53. 93252 Picture Perfect Hair by Alma #SCOS27781
Alma Saldana #11001546, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, for Owner Alma Saldana to attend the Infection Protection Law Review class given by the Board and 6-months' probation with early termination, see motion above.
54. 93253 Happy Nails by Hannah #SCOS26747
Hananh Bui #50500052, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
55. 93254 Kimberly Ellington #11400605
Offer a consent agreement to assess \$300.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
56. 93255 Twizted Manez Beauty and Barber #SCOS27517

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Twizted Manez Beauty and Barber LLC, Owner
Mananda Hall, Member

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

57. 93256 Angelo's Barbershop #SCOC26829
Angelo's Barber Shop LLC, Owner
Pamela D'amico, Member
Angelo D'amico, Member

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

58. 93257 Wildflower Beauty Bar #SAES20187
Wildflower Beauty Bar LLC, Owner
Kendra Harris #31200469, Member

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

59. 93261 Taylor Anne Rich #11502038, Licensee

Offer a consent agreement to assess \$300.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

60. 93262/93263 Higley Nails & Spa #'s SNT18849 & SAES20369
Trung Quoc Mai, Owner

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

61. 93265 Sassy Chica #SCOS24875
Veronica Meraz #19800669, Owner

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

62. 93280 Starwood Nails & Spa #SNT18887
Y Van Le #50000632, Owner

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, for Owner Y Van Le to attend the Infection Protection/Law Review class given by the Board and 6-months' probation with early termination, see motion above.

63. 93283 Sun Nails #SNT18873
Michael Dung, Owner
Thanh Thi Nguyen #10402051, Licensee
Thanh V Le #50100340, Licensee
Le C Dang #51700723, Licensee

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

64. 93284 Focal Point Salon & Spa #SCOS27432
Little Buddy Group LLC, Owner
Michelle L Szweda, President

Offer a consent agreement to assess \$500.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

65. 93234 Arizona Hair Co #SCOS26739
San-Mar Enterprises LTD, Owner
Paula Denis #18022767, President
Barbara Vaccaro, Secretary, Treasurer

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Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

66. 93266 Plascencia Salon #SCOS23865
Plascencia Salon PLLC, Owner
Lizethe Plascencia #19713832, Member

Offer a consent agreement to assess \$500.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

67. 93268 Hair Dollz #SCOS26281
Cassandra Williams #11101727, Owner

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

68. 93269 Manestream LLC #SCOS21616
Manestream LLC, Owner
Alana Merino #10801096, Member

Offer a consent agreement to assess \$750.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

69. 93272 Avante-Garde Salon #SCOS25966
Desere Mamola #10701390, Owner

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

70. 93274/93275 Me time with Mandy Evans #'s SNT18542 & SAES19816
Amanda L. Evans #59200164 & 30123383, Owner
Patricia Smith #30123385, Owner

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

71. 93286/93287 7 Dayspa & Nails #'s SNT18963 & SAES20544
Phat Q Huynh #10100415, Owner
Kimberly Nguyen #'s 59700373 & 30330814, Manager

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

72. 93290 Simplicity Laser of Phoenix LLC #SAES20395
Simplicity Laser of Phoenix LLC, Owner
Erik Adams, President/CEO
Erin Sullivan, Manager

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

73. 93292 Sundrops Nail Spot #SNT15702
Sundrops and Polka Dots LLC, Owner
Stephanie Christenholz, Member
Kelly M Marquez #39700035, Manager

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

74. 93293 Great Clips 6315 #SCOS24117
Tucson Clips LLC, Owner
Paul Neumayr, CEO
William Goodheart, Member
Sandra Brennan, Member

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Larry Haggarty, Member
Sandy Goodheart, Member
Patrick Bradley, Member

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

75. 93294 Rita J Brimer #18800968, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
76. 93295/93296 L'Amour Nails III LLC #'s SNT18084 & SAES19077
L'Amour Nails III LLC, Owner
Tram Q Phan #'s 50123684 & 30600148, Member/Manager
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
77. 93297 Beau's Hair Design #SCOS16169
Suzanne Gallagher #18501014, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
78. 93298 Real Beauty #SAES20674
Real Beauty LLC, Owner
Ayla Shanelle Aguirre #31300712, Member/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, for Member/Manager Ayla Shanelle Aguirre to attend the Infection Protection/Law Review class held by the Board and 6-months' probation with early termination, see motion above.
79. 93308 KT Nails #SNT18543
Vy Trang Thuy Le #50331475, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, for Owner/Manager Vy Trang Thuy Le to attend the Infection Protection/Law Review class given by the Board and 6-months' probation with early termination, see motion above.
80. 93309 Joanie Lorenson #10700351, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
81. 93311 Cardine Beauty Salon #SCOS25547
Cardine Beauty Salon LLC, Owner
Elsa Arenas, Member
Pablo Arenas, Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.
82. 93313 Ming Hair Salon #SCOS26556
Nghiep Van Pham #19500583, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, for Owner Nghiep Van Pham to attend the Infection Protection/Law Review class given by the Board and 6-months' probation with early termination, see motion above.
83. 93314/93315 Signature Nails & Spa #'s SNT18884 & SAES20430
Signature Nails & Spa LLC, Owner
Thu Tran #'s 50500941 & 31600731, Owner
Shunny Nguyen, Owner

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Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

84. 93316/93317 Simplicity Nails and Spa LLC #'s SNT18733 & SAES20150
Simplicity Nails and Spa LLC, Owner
Kevin Nguyen, #50600675, Member
Nhan Thi Le, #'s 10700754 & 50600676, Member

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

85. 93319 Supercuts Salon #SCOS22735
Supercuts Corporate Shops Inc., Owner
Brent Moen, Vice-President
Greg Bosn, Corporate Controller

Dismiss due to ownership change, see motion above.

86. 93320 Savvy Nails Bar #SNT18796
Thao Thi Ngoc Truong #'s 50200508 & 30400793, Owner

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

87. 93321/93322 Nails of the World and Spa #'s SNT15668 SAES15731
Phung Minh Le, #50700502, Manager

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

88. 93323 Jim Jean Hair Studio #SCOS23532
Jim Jean #10902065, Owner

Offer a consent agreement to assess \$400.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

89. 93324/93325 1st Beautiful Nails & Spa #'s SNT16252 & SAES16478
Larry T. Le #50800481, Owner

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

90. 93326 M Jade Beauty LLC #SCOS25088
M Jade Beauty LLC, Owner
Morayo Jumoke Jadesimi #11500273, Member

Offer a consent agreement to assess \$750.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

91. 93328 Rhoda Misan #31600431, Owner/Manager

Offer a consent agreement to assess \$500.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

92. 93331 Misty Marie Young #31100355, Licensee

Offer a consent agreement to assess \$500.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

93. 93332 Isabel De Luna #31300290, Licensee

Offer a consent agreement to assess \$750.00 civil penalty and Board costs, for Licensee Isabel De Luna to attend the Infection Protection/Law Review class given by the Board and 6-months' probation with early termination, see motion above.

94. 93333/93334 Grand Nails Lounge #'s SNT19074 & SAES20732

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Grand Nails Lounge LLC, Owner

Ivy Liu #51600206, Member

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

95. 93335 Men's Club Barber Shop #SCOS21419
Men's Club Barbershop LLC, Owner
Sayat Stepanyan, Member
Continued, see motion above.

96. 93397 Nail En-V #SNT19061
Nail En-V LLC, Owner
Jenny Quyen Phan #'s 50331214 & 30330705, Member/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

97. 93493 Teaze Me Salon #SCOS26057
Amanda Baker #10901643, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 6-months' probation with early termination, see motion above.

98. 93555 & Kristi Allen, #19400826, Licensee
Dismiss, Licensee working in a licensed establishment, see motion above.
93730 Shalina A. Madrigal, #19601362, Owner
Dismiss, Owner corrected address on salon application, see motion above.

END OF CONSENT AGENDA

STEP 2: INFORMAL INTERVIEWS

A. Without Negotiation Options

1. 92661 The Skin Loft #SAES20263 **9:45 a.m.**
Calli Albertson #31500800, Owner
Continued from July Board Meeting

Investigator Amber Bingham testified that the Board received a complaint from Erica Mandaville alleging she prepaid for a facial package with the Skin Loft in Scottsdale Arizona. The salon cancelled her appointments and refused to refund her money. The complainant disputed the charge and the owner Calli Albertson disputed her dispute and charged her for the package. Investigator Amber Bingham stated on multiple occasions she has tried to make contact with complainant from the first of January 2018, and on February 9, 2018, she did conduct an interview with the complainant who stated the following: Erica purchased a series of (3) facials for The Skin Loft on May 2, 2017, Erica did not receive any facial services from owner Calli Albertson, owner Calli Albertson canceled (4) scheduled appointments and requested her to reschedule her appointment, Erica requested her money back for the treatments that were prepaid, owner Calli Albertson declined, Erica did dispute the charges with her credit card company and owner Calli Albertson then disputed with credit card company.

Investigator Amber Bingham stated that on March 8, 2018, she and investigator Lisa Chavez went to The Skin Loft which was not open at time of investigation. Investigator noted Golden Hour Skincare was advertising at the same location as The Skin Loft.

On March 22, 2018, Investigator Amber Bingham went to The Skin Loft, presented a copy of the complaint to owner Calli Albertson who was in the middle of a service. Investigator Amber Bingham requested that owner Calli Albertson contact her in regards to the investigation.

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On April 13, 2018, Investigator Amber Bingham spoke with owner Calli Albertson and inquired about the name change from The Skin Loft to Golden Hour Skincare. Calli Albertson stated that she had already submitted the application and paid the fee for the name change but has not received a new establishment license. Investigator Amber Bingham researched the data base and did not find an establishment license issued for Golden Hour Skincare.

On April 17, 2018, owner Calli Albertson submitted a written statement via email.

Investigator Amber Bingham stated that in print out conversations submitted by Erica, owner Calli Albertson cancelled all (4) appointments made for Erica. Investigator Amber Bingham also stated that Erica has since received a refund from her credit card company.

MOTION by Jenna Bentley for case nos. 92661 and 92690 to offer a Letter of Concern for advertising issues. MOTION SECONDED by Brandy Wells.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

- 2. 92690 The Skin Loft #SAES20263 **9:45 a.m.**
 Calli Albertson #31500800, Owner
 Continued from July Board Meeting
 See motion above.

- 3. 92818 Kimberly Storgaard #19501177, Owner (Revoked) **9:45 a.m.**
 92819 Studio KB Hair and Nail Salon #SCOS19120 (Revoked)
 (NO SHOW – July 20, 2018)

Investigator Lisa Chavez testified that on February 23, 2018, she conducted an inspection of Studio KB Hair and Nail Salon in Phoenix, Arizona, which resulted in the following: Establishment operating on a revoked license due to non-compliance, Licensee Kimberly Storgaard operating with a revoked license due to non-compliance, Licensee performing a service on a client and both establishment and personal licenses not posted.

On June 15, 2018, compliance staff received a message from respondent, board staff returned the call and received this recording “Hello there, this is Kimberly at Studio KB Salon providing permanent makeup, hair, and nail services”. Compliance staff left message for a call back. Compliance staff spoke with respondent who is requesting a continuance as she is retaining an attorney and due to another scheduled appointment she had today.

On June 28, 2018, compliance staff left message for respondent of scheduled Informal Interview and a call back for mailing address in addition to salon’s address. As of this day, board office has not received Notice of Appearance from respondent’s attorney.

On September 14, 2018, compliance staff received a call from respondent who wanted to take care of this matter.

MOTION by Thomas Rough for case nos. 92818 and 92819 to issue a Letter of Concern for operating an establishment on a revoked license and performing services on a revoked personal license. MOTION SECONDED by Jenna Bentley

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				

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Recused				
Abstained				
Absent				

MOTION CARRIED.

B. With Negotiation Options

1. 92616 Alysia M Lloyd #11600135, Licensee **10:00 a.m.**
Continued from July Board Meeting

MOTION by Gary Begley to move case number 92616 to a Formal Hearing and in the alternative accept signed consent agreement with the previously offered negotiated terms in lieu of the Formal Hearing. MOTION SECONDED by Brandy Wells.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

2. 92980 Fiesta Hair Design's #SCOS27649 **10:00 a.m.**
Armando Cazares, Owner
Continued from August Board Meeting

Armando and Monica Cazares were sworn in. Armonda Cazares stated his wife runs the business and we are taking care of the issues. We have spoken to the staff regarding cleaning. Inspector Maggie Amparo testified that on May 7, 2018, she conducted an inspection of Fiesta Hair Design's in Avondale, Arizona, and found the following: Three licensees with hair in clippers and guards, hair in shampoo bowls and hair on labeled "clean implements".

MOTION by Thomas Rough for case no. 92980 all alleged violations cited in the inspection summary have been shown. MOTION SECONDED by Gary Begley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

SUBSTANTIATED VIOLATIONS

A.R.S. § 32-541 (B)/A.C.C. R4-10-112 (E)(7)(N)(2) Infection Control/Safety Standards

A.R.S. § 32-572 (A)(6) Violation of Statute or Rule

STAFF REPORTED NO HISTORY

MOTION by Jenna Bentley for case no. 92980 to dismiss because the salon has come into compliance. MOTION SECONDED by Brandy Wells.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley

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Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

3. 92985 Hair By Angie #SCOS25230 **10:00 a.m.**
 Angela Elmer #10123973, Owner
 Continued from August Board Meeting
NEGOTIATED \$250/6-MONTH PROBATION/1ST PAYMENT SUBMITTED

4. 92997 Modelo Hair Salon #SCOS17969 **10:00 a.m.**
NEGOTIATED \$250/6-MONTH PROBATION/1ST PAYMENT SUBMITTED
 Juana Ines Mendoza. Owner
NEGOTIATED TO ATTEND BOARD CLASS/SCHEDULED 10.29.2018
 Continued from August Board Meeting

5. 93025/93026 & 93305 Regal Nails by Hue #'s SNT17077 & SAES17839 **10:00 a.m.**
 Hue Lai #50401250, Owner
 Continued from August Board Meeting

Hue Lai was sworn in and stated that state board helped with my mistakes. Inspector Maggie Amparo testified that on May 25, 2018, she conducted an inspection of Regal Nails by Hue in Phoenix, Arizona, which resulted in the following: Three licensees had soiled work areas and dust on implements.

MOTION by Thomas Rough for case nos. 93305, 93025 and 93026 all alleged violations cited in the inspection summary have been shown. MOTION SECONDED by Jenna Bentley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

SUBSTANTIATED VIOLATIONS

A.R.S. § 32-541 (B)/A.C.C. R4-10-112 (E)(7)(R)(3) Infection Control/Safety Standards

A.R.S. § 32-572 (A)(6) Violation of Statute or Rule

MOTION by Thomas Rough for case nos. 93305, 93025 and 93026 to issue a Letter of Concern due to soiled work areas and soiled implements. MOTION SECONDED by Jenna Bentley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

6. 93036/93037 Blue Sky Nails & Spa #'s SNT17631 & SAES18408 **10:00 a.m.**

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Trang Hoang Vo #'s 50600849 & 30600729, Owner
Continued from August Board Meeting

Trang Hoang Vo was sworn in and stated that all chemicals have been put away and out of the restroom, we have a new wax lid, we had a bottle of disinfectant it just was not labeled and Trang Hoang Vo asked that this be dismissed. Inspector Velma Mack testified that on May 15, 2018, that she conducted an inspection of Blue Sky Nails & Spa in Mesa, Arizona, which resulted in the following: Restroom had exposed cleaning supplies, wax open without lid, open containers with cotton and sticks and no tuberculocidal disinfectant.

MOTION by Thomas Rough for case nos. 93036 & 93037 all alleged violations cited in the inspection summary have been shown. MOTION SECONDED by Gary Begley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

SUBSTANTIATED VIOLATIONS

A.R.S. § 32-541 (B)/A.C.C. R4-10-112 (A)(6)(C)(1)(2)(L)(1) Infection Control/Safety Standards

A.A.C. R4-10-111 (F) Posting Out for Services Not Regulated by the Board

A.R.S. § 32-572 (A)(6) Violation of Statute or Rule

HISTORY

91719 – 6/16/17 – Consent Agreement \$500 – Health & Safety (No tuberculocidal, towels not enclosed and display of licenses)

MOTION by Thomas Rough for case nos. 93036 & 93037 to issue a Disciplinary Letter of Concern for restroom storage of chemicals, wax open without a lid, open containers with cotton and sticks, no tuberculocidal disinfectant. MOTION SECONDED by Brandy Wells.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

7. 93299 Julia I Ryabchun #11301776, Licensee **10:00 a.m.**
Continued from August Board Meeting
NEGOTIATED \$250/6-MONTH PROBATION/COLOR CLASS SCHEDULED FOR OCTOBER 28th/1ST PAYMENT SUBMITTED

8. 93300 Georgina Bingamin #11600695, Licensee **10:00 a.m.**
Continued from August Board Meeting

Georgina Bingamin was sworn in and stated she does not have a problem taking a color class she stated she takes a couple classes each year however, after reading the remarks I never sent a client out the door without being complete even if it means staying late, the complainant had to leave. Ms. Bingamin stated she gave complainant the option as we are closed on Sunday and Monday that she would come in on Sunday to finish her hair and the complainant opted to come in on Tuesday. Ms. Bingamin stated that the complainant came in on Tuesday everything seemed fine we darkened her roots like we discussed prior because she did not want to keep up with the maintenance, she told

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complainant to use the purple shampoo between services she never told complainant to use the purple shampoo for two weeks straight and let's see what happens. Ms. Bingamin stated that she tried multiple times to try and make things right with the complainant. Investigator Lisa Chavez testified that the board received an online complaint from Barbara Garcia alleging that she went to Nova Bella Salon & Barber in Glendale Arizona, on April 7, 2018 for a hair color service. Complainant took in a photo showing the hair color and provided it to licensee Ms. Bingamin. Complainant stated that Ms. Bingamin said she was confident she could achieve the color. Complainant indicated that after the color service Ms. Bingamin was combing out her hair, the results were orange with yellow tone. Complainant requested Ms. Bingamin to correct the color. Complainant stated that Ms. Bingamin wanted to send her home with purple shampoo to use for two weeks and if she didn't like it she could return.

On April 10, 2018, Complainant returned to Nova Bella Salon & Barber for the hair color correction, licensee Ms. Bingamin said she would add an ash brown to tone the color. Complainant indicated that the results were extremely dry and brittle, and 3 inches of dry damaged ends were trimmed.

On April 19, 2018, compliance staff called complainant requesting documentation to support her complaint. The complaint stated that she has not gone anywhere for a color correction but she has applied a toner to correct the color. Compliance staff requested a current photo with date and time complainant indicated documents will follow by email.

On July 20, 2018, Board meeting, the Board dismissed complaint No. 92883 against Nova Bella Salon & Barber License No. SCOS26060, due to no violations found and to offer Licensee Georgina Bingamin a consent agreement to attend an in-person color class on Shadow Root procedure.

On July 26, 2018, Board office received a call from Licensee Georgina Bingamin inquiring about Board's decision, Licensee was informed of Board's disposition and stated she's a color specialist.

On August 13, 2018, compliance staff received a call from Licensee Georgina Bingamin stating she changed her mind and would like to attend the informal interview because the complainant is full of lies.

On May 15, 2018, Investigator Lisa Chavez went to Nova Bella Salon & Barber and spoke to respondent Jon Bero about the complaint. Respondent denied the allegations and stated he tried calling complainant who would only communicate with Ms. Bingamin. Respondent stated that complainant had color somewhere else previously and Ms. Bingamin was correcting color for the complainant and the complainant had to leave in the middle of the color service. Complainant is a police officer and had to go and seemed fine when she left. Respondent stated on the second visit to finish complainant's hair she didn't have time to add toner, complainant complained the first day after the service and asked for a refund. Respondent stated he was trying to fix the problem however, complainant never returned his phone calls. Respondent stated he was going to give her money back but complainant had already called the State Board and did not give them a chance to fix her hair and will wait on the Board's decision. Investigator Lisa Chavez checked licenses and sanitation and found salon in compliance. A copy of the complaint along with an affidavit was left requesting a written response.

On May 17, 2018, Investigator Lisa Chavez, called Licensee Ms. Bingamin and conducted a phone interview. Ms. Bingamin stated she had a Facebook conversation with the complainant, with pictures on how she wanted her hair done. Ms. Bingamin stated when complainant came into the salon for her appointment complainant's hair was totally different then what was in the photos. Photos shown mostly blonde hair and in person complainant's hair was darker. Ms. Bingamin stated during the consultation she realized this would be a color correction and would be leaving some of the dark hair. Ms. Bingamin stated she would put more platinum blonde with a shadow root. Ms. Bingamin stated when complainant came in her hair had a lot of warm and brassiness from previous hair color, Ms. Bingamin told the complainant that the look she wanted would not be achieved in one sitting and would be a process. Ms. Bingamin stated that 30 volume peroxide & bleach with olaplex was used for the balliage and on the roots 20 volume peroxide with olaplex was used, processed 35 minutes and 5 minutes at the end under the dryer and capped. Ms. Bingamin stated that charcoal brown came out warm and she wanted to go back in for lighter but complainant didn't want to do that every time for regrowth. Both complainant and Ms. Bingamin decided to do a darker shadow root. Ms. Bingamin mixed up more color to darken the shadow and was informed by the complainant that she had to leave she was working traffic control at noon. Ms. Bingamin stated complainant agreed to come in on Tuesday so

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that the she could finish complainant's hair. Ms. Bingamin stated that complainant paid for the service and set up an appointment for Tuesday at 5:00 p.m. On Tuesday complainant asked for a haircut, after the chemical service was done, Ms. Bingamin took off about ½ inch to give shape and texture on the ends. Ms. Bingamin stated complainant's hair was in fairly good shape before the service and decided to use olaplex to ensure her hair would be in good shape. Ms. Bingamin stated the platinum turned out nice but the roots were a little warm and advised the complainant to invest in purple shampoo. Complainant pre-booked her next appointment and left. Ms. Bingamin stated that the next thing she saw was on Facebook where the complainant gave the salon a one star on Facebook and never called the salon. The complainant only wanted a refund and the salon still does not know what's wrong with her hair.

On May 23, 2018, Investigator Lisa Chavez called complainant and conducted a phone interview. Complainant stated the following: That her hair has gotten slightly longer since going to Nova Bella and she is using the purple shampoo. Complainant stated she found Ms. Bingamin on Facebook and sent a photo to her on how she wanted her hair. Complainant stated once she got to the salon it was filthy, dilapidated and she should have left. Complainant stated Ms. Bingamin worked on her roots first and they turned an orangey color, a bleachy blonde hair color, the desired color was a silvery bluish grey. Complainant stated that Ms. Bingamin wanted to bleach again but did not want to risk breakage and wanted her to use purple shampoo. Complainant stated she had to leave for an event and asked to come back on Monday and when the service was done it was slightly improved, the haircut was choppy and there was a lot of breakage. Complainant stated the haircut was not what she asked for.

On May 23, 2018, Investigator Lisa Chavez met with complainant to take pictures of complainant's hair and stated hair was highly porous with damaged ends, cut was a little choppy, with one side longer than the other, the color was good but not expected from original expected photo, complainant paid \$185.00.

MOTION by Thomas Rough for case no. 93300 to dismiss due to insufficient evidence.

MOTION SECONDED by Jenna Bentley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

9. 92259/93670 Nailsfirst #'s SNT18923 & SAES20485 **10:00 a.m.**
 Nails First by Tom LLC, Owner
 Huy N Nguyen #'s 50200761 & 30400253, Member
NEGOTIATED \$500/6-MONTH PROBATION/1ST PAYMENT SUBMITTED

10. 92717 Anna Josette Phipps #11500784, Licensee **10:00 a.m.**
 Continued from September Board Meeting

Anna Josette Phipps was sworn in and stated she does not have a sign yet she is painting a sign this week, she has been in the salon since February she saw clients for consultations in the back only no salon is set up there and she let clients know through social media that the salon was coming soon. Investigator Amber Bingham testified that the Board received an anonymous online complaint alleging Anna Josette Phipps is advertising on social media that she is performing service out of her residence at 1316 S. 6th Ave #157 in Tucson, Arizona, a temporary home studio until the new salon is completed.

On May 17, 2018, Investigator Amber Bingham stated that she researched social media postings for advertisements and found advertisements of "Home Studio" dated February 2, 2018, and a post thanking clients for their patience while new salon was up and running stating "it was fun having clients at my home loft" dated February 28, 2018. Advertisements found were for "Faun Salon".

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Investigator Amber Bingham searched on GLS and found Faun Corporation License No. SCOS28038, approved on March 5, 2018, location 1316 S. 6th Ave Suite 125 Tucson, Arizona.

On June 19, 2018, Investigator Amber Bingham went to 1316 S. 6th Ave #157 in Tucson, Arizona. Investigator found suite 157 in the back of the building it looked like a residence. Investigator went to the front of the building to suite 125. Found no signs or advertisements at the front door. Investigator knocked on the door and Ms. Phipps came to the door, Investigator noted that Ms. Phipps was with a client and had scissors and a comb in hand. Investigator asked Ms. Phipps if she had ever done cosmetology services out of her residence which would have been #157 and Ms. Phipps said when she did perform services out of there she did not charge her clientele. Investigator gave Ms. Phipps a copy of the complaint.

MOTION by Brandy Wells for case no. 92717 to dismiss due to insufficient evidence.

MOTION SECONDED by Jenna Bentley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

- 11. 92765 Elisha Harris #50500767, Licensee
Continued from August Board Meeting
NEGOTIATED **10:00 a.m.**

- 12. 92791/92792 Nail Pro #'s SNT15246 & SAES18992
Long Nguyen #50022471, Owner
NEGOTIATED \$500/PAID **10:00 a.m.**

- 13. 92875 The Nail Lounge Gilbert LLC #SNT18734
The Nail Lounge Gilbert LLC, Owner
Binh "Ben" P Lam #59600678, Licensee/Member
Continued from September Board Meeting **10:00 a.m.**

Binh "Ben" P Lam was sworn in and stated she was angry and mad when she came into the salon because we were running late and she needed to be done in thirty minutes. I looked at her nails and there was a lot of lifting, we needed to do a full set, we do not want to cause any fungus and so I asked her to sign a waiver or we cannot do the service. We soaked her nails in acetone, her nail was already injured. Investigator Amber Bingham testified that on April 17, 2018, Board office received a telephone complaint from Ashley Brink alleging that she went to The Nail Lounge in Gilbert, Arizona, for a nail fill-in service with Licensee/Owner Ben on April 5, 2018. The complainant stated the following: Ben started ripping acrylics off without her consent and said her nails were not good needed full set. Ben then started using clippers trimming down and used a clipper to pry then off. Ben ripped middle left finger nail to the nail bed which bled and no safety standards were followed. Ben stuck her finger in a bowl of acetone, she pulled the finger out because it burned. Ben realized he needed to soak the nails off, complainant didn't have her left middle finger soaking. Ben said he will start with the service but he reminded the complainant that she should have the other employee "Tim" do the service because she had appointment with him. Complainant told Ben that she is bleeding and he said it will be fine. When complainant was passed to "Tim" he looked at her middle finger and advised her to wait a couple of days to do the middle finger but we will do the other nails. Complainant stated that when she started taking pictures of her finger the Licensee/Owner Ben approached her requesting that she sign a release form. Complainant refused and Licensee/Owner Ben said they will not continue the service. She was not

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charged but she did give "Tim" \$10 tip because of the situation he was put in and spending time with her.

MOTION by Thomas Rough for case no. 92875 to dismiss due to insufficient evidence.

MOTION SECONDED by Jenna Bentley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

- 14. 92918/93433 Nail Touch by Kim #'s SAES16470 & SNT16249 **10:00 a.m.**
 Kimberly Luc #50300039, Owner
 Hung Nguyen #50800589, Manager
NEGOTIATED \$500/PAID

- 15. 92927 Capri Nails #SNT15118 **10:00 a.m.**
 Hoang Nguyen #50124978, Owner
NEGOTIATED \$750/PAID

- 16. 92986/92987 1 Elite Nails #'s SNT18037 & SAES19003 **10:00 a.m.**
 1 Elite Nails LLC, Owner
 Michael Quan #50000122, Member
NEGOTIATED \$500/PAID

- 17. 93000 Prestige Nails #SNT17844 **10:00 a.m.**
 Helen Nguyen #51200658, Owner
NEGOTIATED \$250/PAID

- 18. 93012/93434 Nail Touch by Kim #SNT16249 & SAES16470 **10:00 a.m.**
 Kimberly Luc #50300039, Owner
 Hung Nguyen #50800589, Manager
 Continued from September Board Meeting

Investigative Supervisor Irma Telles asked the Board members if they would consider rescinding the prior motion of \$250 civil penalty and issue a Letter of Concern for advertising differently than salon name.

MOTION by Thomas Rough for case nos. 93012 & 93434 to rescind prior motion of \$250 civil penalty and issue a Letter of Concern for advertising differently than salon name. MOTION SECONDED by Jenna Bentley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

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- 19. 93060 Fields Good Barber & Beauty Salon #SCOS9474 **10:00 a.m.**
 Larry Fields, Owner
 Darva Fields, Owner
 Continued from September Board Meeting
NEGOTIATED

- 20. 93061 Supercuts #81669 #SCOS25647 **10:00 a.m.**
 Derbailey 4 LLC, Owner
 Robert W. Hagemann Jr., President
 Susan E. Hagemann, Vice-President
NEGOTIATED \$250/PAID

- 21. 93062/93063 Come For Nails #'s SNT15851 & SAES16104 **10:00 a.m.**
 Thuy Minh Ngoc Pham #'s 59920087 & 30900026, Owner
NEGOTIATED \$250/PAID

- 22. 93064 Sutton Services LLC #SCOS23515 **10:00 a.m.**
 Sutton Services LLC, Owner
 Damon Sutton, Member, #10331996
NEGOTIATED \$250/PAID

- 23. 93070 Daniel's Hair Design PLC, #SCOS26704 **10:00 a.m.**
 Daniel's Hair Design PLC, Owner
 Zhi Wen Chen, #11002056, Member
NEGOTIATED \$750/6-MONTH PROBATION/1st PAYMENT SUBMITTED

- 24. 93077 Barbara D. Wolfley #59500860, Licensee **10:00 a.m.**
 Continued from September Board Meeting
 93078 Desiree Walker #50022979, Licensee
 Continued from September Board Meeting
 93079 Mary Strauss #59600351, Licensee
 Continued from September Board Meeting

Barbara Wolfley and Desiree Walker were sworn in and stated that they were at a salon for eighteen years and the owner one day decided to shut it down and we needed to find a place quick and close. We thought we were operating under the salon license however, now we know we were not. We applied for the salon license and did not read thoroughly through the application so it took longer but we are now licensed. Inspector Velma Mack testified that on May 28, 2018, she conducted an inspection of Get Nail'd in Tempe, Arizona, and found the following: Licensees Barbara Wolfley, Desiree Walker and Mary Ann Strauss were found operating in an unlicensed establishment, "Get Nail'd."

Inspector Velma Mack stated that after further review it was discovered that on February 12, 2018, Board office received a salon application for Get Nail'd, listing licensees, Barbara Wolfley, Desiree Walker and Mary Ann Strauss as members of the LLC. The salon application was incomplete a send back letter was mailed out on March 7, 2018, requesting to verify and complete under the corporation column and remit back to the office.

On March 16, 2018, Board office received response from licensee stating that this was a partnership not a LLC. A send back was mailed out requesting a trade name to be registered with the secretary of state if they did not wish to use an LLC.

On August 2, 2018, Board staff Esmeralda received a call from Desiree Walker who stated that they will follow through with a reapplication and rename of salon.

Inspector Velma Mack stated that the salon is currently licensed.

MOTION Jenna Bentley for case nos. 93077, 93078 and 93079 to dismiss as the licensees have come into compliance. MOTION SECONDED by Thomas Rough.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
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Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

- 25. 93080 Blush Hair & Makeup #SCOS25575 **10:00 a.m.**
 Kathy A Dow #18326708, Owner
 Elizabeth Crawford #10401715, Owner
NEGOTIATED \$500/6-MONTH PROBATION/1ST PAYMENT SUBMITTED
- 26. 93081 Trubeauty Lounge LLC #SNT18462 **10:00 a.m.**
 Trubeauty Lounge LLC, Owner
 Thuylinh Truong #50600120, Member
NEGOTIATED \$250/PAID
- 27. 93082 Locks by Lexii Hair Design LLC #SCOS27055 **10:00 a.m.**
 Locks by Lexii Hair Design LLC, Owner
 Alexandra Waterworth #11201437, Member
NEGOTIATED \$250/PAID
- 28. 93086 Shear Designs by Liana #SCOS25440 **10:00 a.m.**
 Liana Demar #11000727, Owner
NEGOTIATED \$250/PAID
- 29. 93087 Angela K. Tarsha #10400278, Owner/Manager **10:00 a.m.**
NEGOTIATED \$500/PAID
- 30. 93088 Lori Mohr-Corrigan #31500706, Licensee **10:00 a.m.**
NEGOTIATED \$500/PAID
- 31. 93089 Jennifer Krug #10901908, Owner/Manager **10:00 a.m.**
NEGOTIATED \$750/6-MONTH PROBATION
- 32. 93090 Shear Perfection Studio #SCOS26928 **10:00 a.m.**
 Jacquelyn Balzer #10601963, Owner
 Continued from September Board Meeting

Jacquelyn Balzer was sworn in and stated that she was not there on the day of the inspection. I have a sub-leaser there who is unfortunately working under my salon license which I was unaware of however, all of the items were there at the salon at the time of the inspection. Michael never called me and I did not find this out until weeks later when someone came up to me and told me that State Board was here and that I had failed and if I were there I would have been able to show the inspector where the items were. Inspector Velma Mack testified that on May 30, 2018, she conducted an inspection of Shear Perfection Studio in Tempe, Arizona, and found the following: No large wet disinfectant, no tuberculocidal disinfectant and no first aid kit.

MOTION by Jenna Bentley for case no. 93090 to dismiss due to no violation. MOTION SECONDED by Brandy Wells.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				

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Recused				
Abstained				
Absent				

MOTION CARRIED.

33. 93092 Thee Salon #SCOS26666 **10:00 a.m.**
 Virginia E. Sainz #16607448, Owner
 Continued from September Board Meeting

Virginia Sainz was sworn in and stated that the towels are enclosed I have a rack to place my towels on while I work on my clients and as for the disinfectant I had a clean fresh container. Inspector Velma Mack testified that on May 30, 2018, she conducted an inspection of Thee Salon in Tempe, Arizona, and found the following: Towels not enclosed and no tuberculocidal disinfectant.

MOTION by Thomas Rough for case no.93092 to dismiss due to insufficient evidence.
 MOTION SECONDED by Jenna Bentley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

34. 93094 Pamper Me Craze #SCOS28116 **10:00 a.m.**
 Sandreka Austin #10601342, Owner
 Continued from September Board Meeting

Sandreka Austin was sworn in and stated that we have the tall glass jars and the silver lid fell off and had not put it back on, we now have a large wet disinfectant container and I have renewed my personal license. Inspector Velma Mack testified that on May 30, 2018, she conducted an inspection of Pamper Me Craze in Tempe, Arizona and found the following: Owner/Licensee Sandreka Austin operating with a delinquent personal license and no wet disinfectant.

MOTION by Jenna Bentley for case no. 93094 to dismiss as salon has come into compliance. MOTION SECONDED by Thomas Rough.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

35. 93095/93096 Golden Nails & Spa #'s SNT18946 & SAES19991 **10:00 a.m.**
 Golden Nails & Spa LLC, Owner
 Vu Nguyen #50700076, Member
NEGOTIATED \$250/PAID

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45. 93135 Nail Jewelry #SNT17273 10:00 a.m.
Son Xuan Dinh #50100471, Owner
NEGOTIATED \$250/PAID
46. 93136 Sloan Studio #SCOS25170 10:00 a.m.
Plecka PLLC, Owner
Heather Shaner, Member
NEGOTIATED \$250/PAID
47. 93137 Salon Citrine #SCOS24947 10:00 a.m.
Cynthia Engstrom #19700815, Owner
Continued from September Board Meeting
NEGOTIATED
48. 93139/93140 Nails Club LLC #'s SNT17542 & SAES18252 10:00 a.m.
Nails Club LLC, Owner
James Q. Tran, Manager
Continued from September Board Meeting
NEGOTIATED \$250
49. 93141 Rock Studio #SCOS27081 10:00 a.m.
Tina Burnham, #10122782, Owner
Continued from September Board Meeting
NEGOTIATED \$250/PAID
50. 93143 Dollface Lash Studio #SAES20199 10:00 a.m.
Annie Gonzaba #31400310, Owner
NEGOTIATED \$250/PAID
51. 93144 Platinum1 Studio LLC, #SCOS25906 10:00 a.m.
Samantha Elkins #11300252, Member
Ben Elkins, Member
Continued from September Board Meeting
CONTINUED
52. 93153 Latino Beauty Salon #SCOS27145 10:00 a.m.
Thomas Rodriguez, Owner
NEGOTIATED \$250/6-MONTH PROBATION/1ST PAYMENT SUBMITTED
53. 93155/93156 Paris Nail Lounge LLC #SNT18629 & SAES20220 10:00 a.m.
Paris Nail Lounge LLC, Owner
Anthony Tran, Member
Continued from September Board Meeting
NEGOTIATED \$250/PAID
54. 93554 Stephanie Coulter #11700647, Licensee 10:00 a.m.
Continued from September Board Meeting

Investigator Amber Bingham testified that on April 11, 2018, Board office received an online complaint from a lady by the name of Heather who is alleging she went to Arizona Hair Co. located at 1106 N. Gilbert Rd in Mesa, Arizona, for a haircut/trim service on April 10, 2018, and was not satisfied with the service. The stylist who performed the service was Stephanie Coulter. She paid \$17.00 for the service, Heather also stated she went to another location of Arizona Hair Co. at 2110 E. Baseline Rd. in Mesa, Arizona, to get her hair corrected the following day.

On April 25, 2018, Investigator Amber Bingham stated she went to Arizona Hair Co. located at 2110 E. Baseline Rd. in Mesa, Arizona, and asked for any information regarding a haircut

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correction from another Arizona Hair Co. on or around April 10, 2018. Licensee Erica Miller-Steward stated she perform a haircut correction on Heather on or around April 10, 2018. Licensee Erica Miller-Steward stated the following: Heather had a V cut in the back, Heather did not request a V cut, the back and sides were very uneven. Investigator Amber Bingham state she went to the Arizona Hair Co. located at 1106 N. Gilbert Rd. in Mesa, Arizona, and presented a copy of the complaint to the manager Keri Ann Hughes. Ms. Hughes did confirm the service was performed by Licensee Stephanie Coulter. Ms. Hughes did call Heather to apologize for the bad service and offered a free service.

MOTION by Brandy Wells for case no. 93554 to dismiss due to insufficient evidence.

MOTION SECONDED by Jenna Bentley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

STEP 3: HEARINGS

ALL ITEMS BELOW INCLUDE BOARD AUTHORITY FOR DISCUSSION, CONSIDERATION AND POSSIBLE ACTION:

The Board may go into “Executive Sessions” for the purpose of obtaining legal advice from the Board’s attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

The Board may vote to go into “Executive Session” to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State of Federal Law on all agenda items under Step 3 pursuant to A.R.S. §38-431.03 (A)(2).

A. Motion to Deem Allegations Admitted

None

B. Office of Administrative Hearings Recommended Decisions for Review Pursuant to A.R.S. § 41-1092.08

None

C. Request for Reinstatement

None

D. Discussion, Consideration and Possible Action on Revision of Proposed Consent Agreement Terms and/or Letter of Concern Cases.

93012/93434 Nail Touch by Kim #SNT16249 & SAES16470
Kimberly Luc #50300039, Owner
Hung Nguyen #50800589, Manager

Refer to Step 2 B. No. 18.

E. Review, Discussion and Reconsideration of Denial of Application and Possible Action on Opening an Investigation Pursuant to A.R.S. § 32-573 (A).

None

F. Review, Discussion and Possible Action Including on Consolidating Pending Cases.

None

G. Review, Consideration & Decision on Motions for Rehearing/Review A.R.S. § 41-1092.09 and A.A.C. R4-10-115

None

STEP 4: STATUS

Beauty Nation Academy LLC
Yuriana Ramirez Castro, Member
Bettina C Rowland #90900053, Instructor

Deputy Director Theresa Bunch stated that on or about May 2018, Beauty Nation Academy entered into a consent agreement to voluntarily surrender their school license, in Case Nos. 92658 & 92803, following complaints received from multiple students regarding the school's noncompliance with state regulations. In August 2018, Beauty Nation reapplied for a new school license following the disciplinary voluntary surrender of their former license. The application is complete at this time: all of the paperwork is in order and the Board conducted an inspection of the school, which did not identify any problems. In the event the Board grants a license, Beauty Nation will receive a new school license number. Deputy Director Theresa Bunch stated that Beauty Nation provided information that the students were paid back funds from the prior school, however Board staff cannot verify if the students actually have received the funds.

Gary Begley asked about the violations involved leading to the prior disciplinary voluntary surrender. Deputy Director Theresa Bunch stated the violations were hours not submitted, hours being given to the owner stating she attended school for an instructor, hours not being reported correctly to the Board, students being taught at a Starbucks, many students were dissatisfied because they were not being taught and students were locked out because the school did not have electricity.

Bettina Rowland addressed the Board and stated that at the time these things were going on she was not an instructor at the school. Ms. Rowland stated that she was now involved to help the school out. Ms. Rowland stated that it was her understanding that part of the prior problem was the school's inability to secure licensed instructors. Ms. Rowland stated that she has committed herself to helping the owner out and hoped that the Board would give the school another opportunity.

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MOTION by Gary Begley to grant license for Beauty Nation Academy LLC upon signing a consent agreement within 30 days of the offer for 1-year probation with terms to include: Board staff shall conduct quarterly inspections to ensure compliance with the Board’s statutes and rules relating to licensed schools.

If consent agreement is not signed within 30 days of offer the application for school license is denied based on the prior disciplinary voluntary surrender in Case Nos. 92658 & 92803, including the findings of fact and conclusions of law.

MOTION SECONDED by Thomas Rough.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

The Board may go into “Executive Sessions” for the purpose of obtaining legal advice from the Board’s attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

ADJOURNMENT

MOTION by Thomas Rough to adjourn the meeting at 12:10 p.m. MOTION SECONDED by Jenna Bentley.

Roll Call:

Vote	Mr. Begley	Mr. Rough	Ms. Wells	Ms. Bentley
Aye	x	x	x	x
Nay				
Recused				
Abstained				
Absent				

MOTION CARRIED.

In accordance with Title III of the Americans with Disabilities Act, the Cosmetology Board does not discriminate on the basis of disabilities in its programs, services or activities. Individuals who need reasonable accommodation to participate or who need information in an alternative format may contact Mimi Ahmetovic the ADA Coordinator at (480) 825-7002.