



Arizona State  
Board of Cosmetology

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ARIZONA STATE BOARD OF COSMETOLOGY MEETING MINUTES  
November 18, 2016 at 9:00 am  
1721 East Broadway  
Tempe, Arizona 85282-1611

**ALL AGENDA ITEMS INCLUDE THE OPPORTUNITY FOR BOARD  
CONSIDERATION, DISCUSSION, AND POSSIBLE ACTION**

The Board may go into ~~Executive Session~~ for the purpose of obtaining legal advice from the Board's attorney on any of the agenda items pursuant to A.R.S. § 38.431.03 (A)(3).

The Board makes every attempt to hear all matters timely. However, due to the number of items scheduled on any particular agenda, the Board may find it necessary to hear some items out of order and/or later than the time originally scheduled.

**PLEDGE OF ALLEGIANCE**

**CALL TO ORDER AND ROLL CALL**

Gary Begley  
Karla Clodfelter  
Jessica M Stall-Rainbow  
Melissa C Porter - Absent  
Charlie C Phan  
Thomas Rough

**BOARD BUSINESS**

1. Discussion, Consideration and Possible Action on Approval of Regular Board Minutes of October 21, 2016.

MOTION by Karla Clodfelter to approve minutes as written. MOTION  
SECONDED by Jessica Rainbow. MOTION CARRIED.

2. Declaration of Conflict of Interest.

None.

3. Discussion, Consideration & Possible Action on Proposed Rulemaking regarding Administering Licensing Exam in Languages in Addition to English.

- A.A.C. R4-10-108 (P) Licensing Examinations
- GRRC Approval November 2016

Executive Director Donna Aune stated that GRRC approved the rule on November 4, 2016, PCS and PSI will start January 1, 2017, administering the written exams in English, Spanish, Korean and Vietnamese.

4. Discussion, Consideration and Possible Action on Proposed Legislation in the Following Areas:

- Hairstyling License
- Instructor License A.R.S. §32-531
- Required Inspection of Proposed Salon A.R.S. §32-542
- Application Time Frames A.R.S. §32-551 (B)

Karla Clodfelter stated legislation was dropped November 15, 2016, and Senator Gail Griffin is carrying our legislation.

Any Additional Pending 2017 Legislation Relating to The Arizona State Board of Cosmetology

5. Discussion, Consideration & Possible Action on Administering the Licensing Exam in Tucson

- A.R.S. §32-514
- A.A.C. R4-10-108(D)

Board Members discussed the possibility of administering the examination in Tucson.

Chair Gary Begley asked staff to explore possibilities and report back next month.

6. Discussion, Consideration & Possible Action on Conducting Board Meetings in Alternate Locations

- A.R.S. §32-503(B)

Board Members discussed the possibility of conducting Board Meetings in alternate locations.

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Chair Gary Begley stated this would be away to get the industry more involved as well as other parts of the State and to explore the idea.

7. Discussion, consideration & Possible Action on Pursuing Statutory and Rule Changes to Allow Students to Receive Credit for Hours Spent on Charitable Cosmetology Events

- A.R.S. §32-557(A)
- A.R.S. §32-506(4)
- A.A.C. R4-10-306(F)(H)

Board Members discussed pursuing statutory and rule changes to allow students to receive credit for hours spent on charitable and special cosmetology events.

MOTION by Karla Clodfelter to have the Legislative Committee study and pursue Statutory changes regarding students volunteering services and or at special events outside of the school. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

8. Cosmetology Students on Field Trip.

- Questions and answers regarding Board authority and process

Students from Jj Beauty Institute were in Attendance.

## **EXECUTIVE DIRECTOR'S REPORT**

1. Report and Discussion on Agency Departments.

- Financial
- Personnel, Board Membership and Appointments
- Licensing
- Information Technology

2. Report on Senior System Manager Theresa Bunch on her 25 years with (NIC) National Interstate Council Exams Certification held on October 22<sup>nd</sup> & 23<sup>rd</sup> in Albuquerque, NM.

Executive Director Donna Aune congratulated Theresa Bunch she was certified for the twenty-fifth year and is the longest to be certified with NIC.

3 Discussion on December Holiday Luncheon.

Executive Director Donna Aune stated that their holiday luncheon will be next month following the Board Meeting.

4. Report and Discussion on 90/10 Executive Directorsqmeeting held on November 16, 2016.

Executive Director Donna Aune stated she attended the 90/10 Director's meeting Tuesday. They discussed not having lobbyists this year and how we are going to keep track of Legislation. Donna stated she felt very fortunate with the support of the Board Members, Bridget, Theresa, Kim and herself reviewing proposed legislation.

5. Summary of Current Events that Affect the Arizona State Board of Cosmetology

This is the time for the Chair or Executive Director to give a brief summary on current events that affect the Board. It is informational only and no discussion may occur.

**CONSENT AGENDA**

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion.

The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State or Federal law on all agenda items under Steps 1, 2 & 3 pursuant to A.R.S. §38-431.03 (A) (2).

**STEP 1: COMPLAINT REVIEW**

**A. Recommend Application Denials**

91256 Van Hoang Yen Truong (Deny & accept w/\$250 negotiation terms; working prior to licensure)

**MOTION by Karla Clodfelter to deny and accept with negotiation terms.  
MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.**

**B. Recommend Dismissals**

**MOTION by Karla Clodfelter to accept staff recommendations for all those listed below under Step 1. B. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.**

90228	Loren Nails, Unlicensed	(Found no evidence to support allegations)
90248	Be.You.Tiful Lashes #SAES19392	(Denied allegations – Insufficient evidence)
	Kimberly McAndrews #11202449, Owner	
90625	Today's Look LLC #SCOS25653	(Found no evidence to support allegations)
	Today's Look LLC, Owner	

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90873	Bronwen Ellen Fletcher #11401123, Member	
90890	April L Wood #50328576, Licensee Inya Hair Salon & Spa LLC #SCOS26168 Inya hair Salon & Spa LLC, Owner Inya Williams #1050236, Member Shawn Brooks, Member	<i>(Double Jeopardy)</i> <i>(Customer Satisfaction)</i>
90896	Jasmine Leah Loger #11502221, Licensee Jazzy Braidz Salon #SCOS25034 Jazzy Braidz Salon LLC, Owner Howard K Best, Co-Owner Jasmen C Holloway, Co-Owner/Manager	<i>(Found no evidence to support allegations)</i>
90929	Top Nails by Mary #SNT17392 Pha T Tran #59800128, Owner	<i>(Found no evidence to support allegations)</i>
90951	Mellie+Jennifer Morena, Unlicensed/Former Student	<i>(Refer to proper authorities)</i>
90976	Slash Salon #SCOS21386 Slash Salon LLC, Owner Adam Rolando, Member Nayo Rolando, Member	<i>(Found no evidence to support allegations)</i>
90978	Empire Beauty School #CSL107 EEG Inc., Owner Franklin Schoeneman, Director Paul Finkelstein, Director Anthony Bara, Director Doria Tabron #91100002, School Director	<i>(Found no evidence to support allegations)</i>
90981	Kendiss Scott, UNLICENSED	<i>(Found no evidence to support allegations)</i>
91008	Glamour Nails Bar #SNT17664 Glamour Nails Bar LLC, Owner Tyler Nguyen Huu #50500614, Owner	<i>(Found no evidence to support allegations)</i>
91010	D & C Nails #SNT18464 Viet Q Nguyen #51400015, Owner	<i>(Found no evidence to support allegations)</i>
91032	New World Nails & Spa #SNT18405 Dung T Ta #51300428, Owner	<i>(Found no evidence to support allegations)</i>
91041	Indulgence Salon #SCOS17077 Indulgence Salon LLC, Owner Dionda Bretall #30700644, Member/Manager	
91065/91066	Haley Nail & Spa #SNT17349 & SAES17960 Thuha T Nguyen #50900080, Owner	<i>(Found no evidence to support allegations)</i>
91076	Shear Paradise Salon LLC #SCOS21701 Shear Paradise Salon LLC, Owner Katherine Gosney, Member/Manager Edward Gosney Jr., Member/Manager Shane Wilson #11200145, Licensee	<i>(Client satisfaction)</i>
91077	Voluptuous Nails & Spa LLC #SCOS25276 Voluptuous Nails & Spa LLC, Owner Gricela Garcia, Member	<i>(Found no evidence to support allegations)</i>
91119	Miranda Snow, Unlicensed	<i>(Refer to proper authorities)</i>
91122	N.Y. Style LLC #SCOS24781 N.Y. Style LLC, Owner Knarik Kocharyan #10501756, Owner	<i>(Found no evidence to support allegations)</i>
91175	Fantastic Sam #10558 #SCOS18159 La Familia Hair Salon II LLC, Owner Maria Mercedes N. Gonzalez, Owner Mario Gonzalez, Owner Enriqueta Nolasco-Lozano #19500869, Manager Allysia D Toland #11500353, Licensee	<i>(Client satisfaction)</i>

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91225 Judith Ramirez Ureta, Unlicensed (Found no evidence to support allegations)  
Judith Styles, Unlicensed

**C. Recommend Letter of Concern**

**MOTION by Karla Clodfelter to accept staff recommendations for all those listed below under Step 1. C except 91199. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.**

91141 Casual Coif #SCOS25137 (Delinquent establishment license)  
Seven Sisters Salon LLC, Owner  
Maria Pilar Garza, Member/Manager  
Humberto Martin Osuna, Member/Manager

91144 Arizona Hair Co #SCOS15168 (Delinquent personal license)  
San Mar Ent Ltd #35, Owner  
Sandra Marshall, President  
Walter Marshall, Secretary/Treasurer  
Cynthia Marie Garcia #10800117, Manager

91154/91155 Happy Nails of the World #SNT17120 & SAES17609 (Delinquent establishment licenses)  
Trang T Nguyen #59900307 & 30300011, Owner

91157/91158 Bella Nails & Spa by Henry Le LLC #SNT18153 & SAES19192 (No first-aid kit)  
Bella Nails & Spa by Henry Le LLC, Owner  
Henry Le #51400207, Member/Manager

91160 Beauty Brands LLC #SCOS24283 (1/15 licensees w/ sanitation violations & delinquent establishment license)  
Beauty Brands LLC, Owner  
Rich Bos, Member/Manager  
Charlotte Kerner, Member/Manager

91163 Fringe 109 #SCOS23363 (Delinquent establishment license)  
Fringe with Benefits Salon LLP, Owner  
Melissa Collins #10022065, Co-Member/Manager  
Nicole M Espinoza #10122074, Co-Member  
Judy Torres #10500746, Co-Member  
Kelli Hirneisen #10021649, Co-Member  
Ranee Marafioti, Co-Member

91164 Divas and Dudes Too #SCOS23839 (Delinquent personal license)  
Tammy Slagle #19500590, Owner

91177/91178 Care Nail & Spa #SNT18094 & SAES19091 (Delinquent establishment license)  
Linda Thai #10701018, Owner/Manager

91180 Beauty Xperts LLC #SCOS24755 (No first-aid kit)  
Beauty Xperts LLC, Owner  
Wendy Martinez #10400317, Member/Manager

91199 The Best Little Hair Shop #SCOS26318 (Inadequate wet disinfectant)  
Racheal M Gilbert #10200720, Owner

MOTION by Karla Clodfelter to offer a consent agreement to assess \$250.00 civil penalty and Board costs. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

91204 Jac Beauty Parlor #SCOS26555 (Salon application error)  
Jaclyn Layug #10701389, Owner/Manager

91205 Fifth Gear Salon #SCOS15098 (Delinquent establishment license)  
Fifth Gear Salon LLC, Owner  
Adriana Padilla #10123035, Member/Manager

91208 N Y Style LLC #SCOS24781 (Delinquent establishment license)  
N Y Style LLC, Owner  
Knarik Kocharyan #10501756, Member/Manager

91209 JC Penney Styling Salon #1480-3 #SCOS422 (3/23 licensees w/ sanitation violations)  
J C Penney Co Inc, Owner

W. J. Neppl, President

**D. Recommend Informal Interview or Negotiation Terms**

**MOTION by Karla Clodfelter to accept staff recommendations for all those listed below under Step 1. D. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.**

1. 90358 I Heart Nails LLC #SCOS25623  
I Heart Nails LLC, Owner  
Hoan Mai, Manager/Member  
Karyn H Dinh #50200007, Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
2. 90722 & Sagewood Retirement, Unlicensed  
91147 & Sherri L Krebs #10701415, Licensee  
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.  
91148 Laura Pendleton #19000113 & 31200327  
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.
3. 90821 Kelly H Muzall #39919188, Owner/Manager  
Neda Lunde #31600346, Licensee  
Jennifer N Hoffman #30500666, Licensee  
Kyle Haley #30700569, Licensee  
Doris Johnson #31400157, Licensee  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
4. 90851 Choppers hair Salon #SCOS14125  
Kelly M Cole #19916725, Owner  
Annette Sabol #11101399, Licensee  
Issue a Letter of Concern to the salon for allowing licensee to work on compromised hair and to issue a Letter of Concern to Licensee Annette Sabol for working on compromised hair, see motion above.
5. 90927 Serenity Hair Design #SCOS19530  
Serenity Hair Design LLC, Owner  
Paul La Frenier, Co-Member  
Maria La Frenier #10200099, Co-Member  
Dismiss due to service animal exemption, see motion above.
6. 90948 Kim AZ Nails and Spa LLC #SNT18422  
Kim AZ Nails and Spa LLC, Owner  
Trinh Tu Thi Trinh, Member  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
7. 90950 Rhonda E Arent #31400095, Licensee  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
8. 90956 KV Nails & Spa #SNT17813 & SAES18647

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- Tam Nguyen #50700960, Owner  
Offer a consent agreement to assess \$1,500.00 civil penalty and Board costs, see motion above.
9. 90965 Sequoyah Wasson #, 19919585, Licensee  
Pretty Girl Beauty Bar, Unlicensed  
Debra R Henderson, C.E.O.  
Dismiss due to insufficient evidence, see motion above.
10. 90968 Kristina L Davidson #10226455, Licensee  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
11. 90972 Super Touch Nails #SCOS26379  
Trisha Huynh, Owner  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
12. 90974 & Pretty Girl Beauty Bar, Unlicensed  
Debra R Henderson, C.E.O.  
Dismiss and refer to the proper authorities, see motion above.  
90975 Robert Saenz #10021447, Licensee  
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.
13. 90980 & Dr. Daniel Shapiro MD, FASC, Unlicensed  
91220 & Jacqueline Jones #39400090 & 59400867, Licensee  
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.  
91221 & Kristy Harris #30021918, Licensee  
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.  
91222 Angela Justus #30023673, Licensee  
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.
14. 90983/91223 Foot Day Spa Reflexology Pedicures #SNT18316 & SAES19575  
Helen Lam #30500942, Owner/Manager  
Issue a Letter of Concern for advertising issues, see motion above.
15. 91007 Kool Nails #SNT18463  
Stealth Solutions LLC, Owner  
Cheuk Li, Member  
Thuy T Vo #50100182, Licensee  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
16. 91018 AnnaLisa Aceves Torres #11101000, Licensee  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
17. 91031 Compliments at a Hilton SaLon & Spa #SCOS11382  
Compliments in Hair Inc, Owner  
Alison W Hilton #17718910, President/C.E.O.

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- Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
18. 91050 Tony+Minh D Tam #50200732, Owner  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
19. 91060/91061 Pinky Nails & Spa #SNT16976 & SAES17409  
Pinky Nails & Spa LLC, Owner  
Tommy Hua #50500243, Member  
Hien Thanh Nguyen, Member  
Tran Ngoc Hua, Member  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
20. 91089 Lala Lash Couture Boutique LLC #SAES19198  
Tina Adams, President  
Rachel Mendez #10400565, V-President  
Offer a consent agreement to assess \$1,000.00 civil penalty and Board costs, see motion above.
21. 91092 Bella Nail & Spa #SAES16554  
Hai The Pham #50700275, Owner  
Nguyet T Nguyen #30700816, Licensee  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs and \$10.00 restitution, see motion above.
22. 91097/91098 LaTruce Nail Salon #SNT17630 & SAES18405  
LaTruce Nail Salon LLC, Owner  
Thong Q La #50600091, Member  
Offer a consent agreement to assess \$1,000.00 civil penalty and Board costs, see motion above.
23. 91102/91103 Passion Nail Salon #SNT18426 & SAES19634  
Kieu Nga T Nguyen #50500106, Owner/Manager  
Offer a consent agreement to assess \$2,000.00 civil penalty and Board costs, see motion above.
24. 91104 Fantastic Sam's #SCOS17267  
Mountain Hair LLC, Owner  
Robert Raymond, Co-Member  
Shari Raymond, Co-Member  
Michelle Shelly+Munson #11102086, Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
25. 91105 Crinosity #SCOS25585  
Kathleen L Waddell #10700325, Co-Owner/Manager  
Leah M McCabe #10901567 (Inactive), Co-Owner/Manager  
Offer a consent agreement to assess \$750.00 civil penalty and Board costs and for Co-Owner Kathleen Waddell to attend the Infection Protection/Law Review class given by the Board, see motion above.
26. 91118 The Seductive Lash, Unlicensed  
Katie Cassidy, Aesthetic Student/Owner

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Dismiss and refer to proper authorities, see motion above.

27. 91120 Tucson College of Beauty #CSL44  
Transwest Properties Inc., Owner  
Behind the Chair School of Hair Design LLC, Owner  
Michael Hanson, Member  
Rochelle Carr #90229186, Director/Instructor  
Dismiss due to insufficient evidence, see motion above.
28. 91124 Foster Salon #SCOS23928  
Jay E Foster #19920239, Owner  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
29. 91127 Polish & Pamper Mani-Pedi Spa #SNT17499  
Polish & Pamper Mani-Pedi Spa LLC, Owner  
Sandra Pham #50215900 & 30500827, Member  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
30. 91129 Tara Youngker #30500949, Licensee  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs and \$100.00 restitution, see motion above.
31. 91140 KOR Beauty Academy #CSL158  
KOR Beauty Academy Inc, Owner  
Tammy M Fuller #91100099 & 19900093, President/Director  
Nicole Estala #91300025, Instructor in Charge  
Offer a consent agreement to assess \$1,000.00 civil penalty and Board costs, see motion above.
32. 91142/91143 Nice Nails #SNT17065 & SAES15223  
Tran Corporation, Owner  
Jerry Q Tran #59818637, President/Director  
Phung Tran #59816774 & 30400566, Secretary/Manager  
Offer a consent agreement to assess \$750.00 civil penalty and Board costs, see motion above.
33. 91145 Topline Nails and Spa 1 #SNT17821  
Lynn Phan #59700670 & 30400426, Owner/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
34. 91150 Lora Moon Styling #SCOS23307  
Luna Verde Enterprises LLC, Owner  
Lora M Diaz #19700866, Member  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
35. 91151/91152 T-Wyns Nails #SNT15570 & SAES15616  
Thanh N Luong #50100439 & 30601056, Owner  
David Steven Greenlee #50400828, Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.

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36. 91153 Ghazaleh Parsa #30900707, Owner/Manager  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
37. 91156 Asian Eyebrow Threading #SAES18860  
Asian Eyebrow Threading LLC, Owner  
Syamala Garnham #31000592, CEO/Member  
James Garnham, Member/Manager  
Issue a Letter of Concern for restroom storage and license not posted, see motion above.
38. 91159 Adam Wade Schubert #11100591, Owner/Manager  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
39. 91161 International Academy of Hair Design #CSL00192  
Olympus Inc, Owner  
Gerald Johnson #97800591, President  
Sue Markensen, Treasurer  
Felecia Borunda #91300010, Instructor in Charge  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
40. 91162 Salon 505 #SCOS25161  
Melissa Collins #10022065, Co-Owner  
Nicole M Espinoza #10122074, Co-Owner  
Judy Torres #10500746, Co-Owner  
Randee Marafioti, Co-Owner  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
41. 91179 Ashley J Hankins #10122550, Owner/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
42. 91181 The Blonde Brunette LLC #SCOS24293  
The Blonde Brunette LLC, Owner  
Cheryl L Roberts #10332552, Member/Manager  
Offer a consent agreement for Member/Manager Cheryl Robert to attend the Infection Protection/Law Review class given by the Board, see motion above.
43. 91182 The Color Room #SCOS18868  
Michelle Y Bott #10500916, Owner  
Offer a consent agreement for Owner Michelle Bott to attend the Infection Protection/Law Review class given by the Board, see motion above.
44. 91183 How Bizarre #SCOS15247  
Branden Ruiz #19600662, Owner  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
45. 91198 Scissors Rox Paper #SCOS16414  
Mont Villa LLC, Owner  
Deanna L Montrose #18123734, Member/Manager

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- Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
46. 91203 Ashley Nichole Creswell #10701816, Owner/Manager  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
47. 91206/91207 Nail Trix by Lynn LLC #SNT18424 & SAES19673  
Nail Trix by Lynn LLC, Owner  
Loan Thi Pham #50300181 & 30500804, Member  
Minh Nguyen, Member  
Ben+Nhan Hoai Trinh #51405485, Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
48. 91212 Martinee Nail & Spa #SCOS24756  
Martinee Nail & Spa LLC, Owner  
Nhan Nguyen #50331044, Member  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs and for Member Nhan Nguyen to attend the Infection Protection/Law Review class given by the Board, see motion above.
49. 91213 Mix+A Full Service Salon #SCOS19574  
Theresa A Sessler #18400152, Owner/Manager  
Issue a Letter of Concern to the salon for allowing licensee to operate with defaced license, to add Licensee Marsha M. Trey License No.18701150 and issue a Letter of Concern for defacing personal license, see motion above.
50. 90977 Spa Lamar #SCOS19207  
Lamar Day Spa LLC, Owner  
Heidi D Lamar Member/LLC, Member  
Jeannie Smith, Manager  
Jodi Salvatore, #19600986, Licensee  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.

**END OF CONSENT AGENDA**

**STEP 2: INFORMAL INTERVIEWS**

**A. Without Negotiation Options**

NONE

**B. With Negotiation Options**

- 1 90990 Karen Van Nguyen #10501161, Owner/Manager **10:00 a.m.**  
Continued from October Board Meeting  
Karen Nguyen was sworn in and stated she has been at the studio for about 1-year, there is two locations on Alma School and the manager had given her the wrong address. Karen Nguyen stated she took the correct address to Chandler City Hall to have the address corrected. Karen Nguyen stated she keeps the disinfectant container at home and mixes the disinfectant and brings it into the salon. Karen Nguyen stated she has a small first aid kit with band aides and the breakroom has a

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large first aid kit. Inspector Amber Bingham testified that licensee was operating an unlicensed establishment due to a location change without notifying the Board, no tuberculocidal disinfectant available and an incomplete first-aid kit.

MOTION by Karla Clodfelter to move that for case no. 90990 all alleged violations cited in the complaint summary have been shown. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

**SUBSTANTIATED VIOLATIONS**

A.R.S. § 32-574 (A)(5)(8) Unlicensed Establishment

A.R.S. § 32-545/A.A.C. R4-10-402 Salon Location Change

A.R.S. § 32-541 (B)/A.A.C. R4 10-112-(A)(6)(T)(1) Infection Control/Safety Standards

A.R.S. § 32-574 (A)(9) Unlawful Acts; Violations; Classifications

**HISTORY**

87806 . 3/11/2014 . Consent Agreement - \$125 Civil Penalties & Board Costs . Unlicensed/Inactive Establishment (A17361 & M16937)

MOTION by Karla Clodfelter to move that for case no. 90990 to impose the following discipline to Offer a Consent Agreement with the following new terms \$250.00 civil penalty and Board costs, for Owner/Manager Karen Van Nguyen to attend the Infection Protection/Law Review class and for Owner/Manager Karen Van Nguyen to apply for a new salon license to reflect correct address today and should salon license not be applied for today the previous fine of \$500.00 will be imposed. MOTION SECONDED by Charlie Phan. MOTION CARRIED.

- |    |       |  |                   |
|----|-------|--|-------------------|
| 2. | 90315 | Irma Arias #10601596<br><b>NEGOTIATED</b>  | <b>10:00 a.m.</b> |
| 3. | 90383 | Cost Cutters #62004 #SCOS15819<br>Minnesota Regis Corp., Owner<br>Paul D Finkelstein, President/C.E.O.<br>Mark H Kartarik, Senior Vice-President<br>Ashlee Trent #11300090, Manager<br>Crystal D Blackmore #19400552, Manager<br><b>NEGOTIATED \$250</b> | <b>10:00 a.m.</b> |
| 4. | 90561 | Justin Nails #SNT17945<br>Thuy Do, Co-Owner<br>Hoan Vu, Co-Owner<br><b>NEGOTIATED \$500</b>  | <b>10:00 a.m.</b> |
| 5. | 90688 | Lively Nails & Company Inc #SNT16900<br>Lively Nails & Company Inc., Owner<br>Don T Phu #59600436, President<br>Hoang H Tong, V-P<br><b>NEGOTIATED \$25 RESTITUTION/PAID</b>   | <b>10:00 a.m.</b> |
| 6. | 90843 | Brandie Barclay #30122710<br><b>NEGOTIATED \$50/PAID</b>   | <b>10:00 a.m.</b> |
| 7. | 90897 | Olympus Beauty Academy #CSL00189<br>Olympus Inc., Corp, Owner<br>Gerald D. Johnson, #97800591, President<br>Mario Montoya, #90500073, Director<br><b>NEGOTIATED \$250</b>  | <b>10:00 a.m.</b> |
| 8. | 90919 | Shear Oasis Salon #SCOS19386<br>Amanda Ruff #91400052 & 10600578<br>Amber S Crain #10901225, Licensee  | <b>10:00 a.m.</b> |

**CONTINUANCE GRANTED**

9. 90935/90936 & L & T Nails #SNT18195 & SAES19257 **10:00 a.m.**  
91185 Hai Anh Duong #51200184, Owner  
**NEGOTIATED \$250/PAID**  
**NEGOTIATED TO ATTEND BOARD CLASS/SCHEDULED 11.28.2016**
10. 90947 O M G Nail Spa #SNT17727 **10:00 a.m.**  
Minh Nhat Le #59817370, Owner  
**NEGOTIATED \$250/PAID & \$30 RESTITUTION**
11. 90963 Hypnotic Styles #SCOS22196 **10:00 a.m.**  
Jennifer Durham #11001961, Co-Owner/Licensee  
Sarah Pommerening #10600270, Co-Owner  
**NEGOTIATED**
12. 90970 April L Wood #50328576 **10:00 a.m.**  
**No Show; to formal hearing**
13. 90998 & Azul Day Spa #SCOS19625 **10:00 a.m.**  
State Phoenix 888 Corp., Owner  
**NEGOTIATED \$750/PAID**  
91186 Chloe Anh Tai #10900438, President  
**NEGOTIATED TO ATTEND BOARD CLASS/SCHEDULED 11.28.2016**
14. 91000 & Leslie Diane Perry #11402132, Licensee **10:00 a.m.**  
**NEGOTIATED \$50**  
91001 & Georgia Kuntz #11200753, Licensee  
**No Show; to formal hearing**  
91002 & Carmellia L Cochran #19400910, Licensee  
**NEGOTIATED \$50/PAID**  
91003 Lorie Thackeray #19500052, Licensee  
**NEGOTIATED \$50**
15. 91022 & Santa Fe Hair Co #SCOS16458 **10:00 a.m.**  
91023/90999 Jody Sharp #10123271, Owner  
**CONTINUED**

16. 91006 Ruth Butler #31300807, Licensee **10:00 a.m.**  
Ruth Butler was sworn in and stated she met with a small business mentor who told her she should run a home business to build clientele, has business license, liability insurance and thought I was doing everything I was supposed to do. Ruth Butler stated she now is licensed in a suite. Investigator Amber Moore testified that this is an anonymous complaint alleging licensee performing aesthetic services out of her home and advertises on social media. Investigator Amber Moore researched online and found web shots with an option to book appointments and shows licensees home location.

MOTION by Karla Clodfelter to move that for case no. 91006 all alleged violations cited in the Investigation Report have been shown. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

**SUBSTANTIATED VIOLATIONS**

A.R.S. § 32-574 (A)(5)(8) Practice or attempt to practice cosmetology, aesthetics, or nail technology in any place other than in a salon licensed & operate a salon or school without being licensed

A.R.S. § 32-574 (A)(9) Unlawful Acts; Violations; Classifications

**STAFF REPORTED NO HISTORY**

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MOTION by Karla Clodfelter to move that for case no. 91006 to impose the following discipline to Offer a new Consent Agreement with the following new terms \$250.00 civil penalty and Board costs with 1-year to pay fine and for Licensee Ruth Butler to attend the Infection Protection/Law Review class given by the Board. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

17. 91009 & T & Ti Nails #SNT17786 **10:00 a.m.**  
**NEGOTIATED \$250/\$25 RESTITUTION**  
91197 Kathy K Huynh #59600858 & 30400072  
**NEGOTIATED TO ATTEND BOARD CLASS**

18. 91011 Tia Chandler #31500525 **10:00 a.m.**  
**NEGOTIATED \$50**

19. 91028 Davi Nails #5799 #SNT17992 **10:00 a.m.**  
Davi Nails #5799 LLC, Owner  
Kenny Nguyen, Owner  
%Diane+Diem Thi Nguyen #50400814, Manager  
%Danny+Dai V Nguyen #51405314, Licensee  
**NEGOTIATED \$250/PAID/\$37 RESTITUTION**

20. 91038 Patricia Moore #98000675, Instructor **10:00 a.m.**  
Patricia Moore was sworn in and stated the gentlemen was a new employee and did not have any knowledge of what was going on. Patricia Moore stated she was hired to help get the proper equipment and necessary things, writing the curriculum for the cosmetology school. Patricia Moore stated the Principle decided to have pre-courses to prepare students until the school gets licensed. Patricia Moore stated she did not teaching cosmetology and did not give or promise any student hours and would never have done that. Investigator Joanne Ayotte testified to a school opened without being licensed. A gentlemen came into the office talking about opening a school and how great this other school was going which was determined to be unlicensed. Investigator Joanne Ayotte went to school met with Patricia Moore and the Principal they had two rooms set up for cosmetology, clinic room with a mannequin on the table which had been worked on, products, tools and a classroom with textbooks. Theresa Bunch School Liaison testified that she did speak to Mr. Wollam the gentlemen who came to the office inquiring about opening a cosmetology school in Queen Creek who indicated that the Southwest Leadership Academy already has a cosmetology program which was when it was determined unlicensed. It was suggested that the school be closed so that they could get things in order to be licensed properly. Theresa Bunch School Liaison research the schools website and found that Patricia Moore was listed as the cosmetology Instructor, also it was determined there are 5-students who took a test and have approximately 300-hours and were asked if these students can receive the hours and were told they could not as the school was not licensed.

MOTION by Karla Clodfelter to move that for case no. 91038 all alleged violations cited in the Investigation Report have been shown. MOTION SECONDED by Charlie Phan. MOTION CARRIED.

**SUBSTANTIATED VIOLATIONS**

A.R.S. § 32-574 (A)(8) Operate a salon or school without being licensed

A.R.S. § 32-574 (A)(9) Unlawful Acts; Violations; Classifications

**STAFF REPORTED NO HISTORY**

MOTION by Karla Clodfelter to move that for case no. 91038 to impose the following discipline to Offer a new Consent Agreement with the following new terms \$250.00 civil penalty and Board costs and for Instructor Patricia Moore to attend the Infection Protection/Law Review class given by the Board within 60-days. MOTION SECONDED by Charlie Phan. MOTION CARRIED.

MOTION by Karla Clodfelter to move that for case no. 91306 Southwest Leadership Academy to Offer a Consent Agreement with the following terms \$2,000.00 civil penalty and Board costs and for Principal Dr. Gregory Fowler to attend the Infection Protection/Law Review class given by the Board or to offer the school an opportunity to attend an Informal Interview. MOTION SECONDED by Charlie Phan. MOTION CARRIED.

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21. 91048 Laveen Nails & Hair Beauty Spa #SCOS25746 10:00 a.m.  
Laveen Nails & Hair Beauty Spa LLC, Owner  
Hieu N Dang #50200126 & 30200048, Co-Member/Manager  
Chieng K Tran #50400842, Co-Member/Manager

Chieng Tran was sworn in and stated she did not complain to us and we did not see her name on the sign in sheet. Chieng Tran stated he does not know who did the service and was not in the salon at the time. Investigator Amber Moore testified this was a complaint regarding an eyebrow wax resulting in an injury with burns and scarring and sought medical attention and diagnosis. Investigator Amber Moore stated when she went to the salon Mr. Tran could not tell her who did the service and stated they did not have record that she signed in on that day. Investigator Amber Moore stated the complainant provided a receipt for the service on that day. Investigator Amber Moore stated she was told there was only one aesthetician in the salon.

MOTION by Charlie Phan to move that for case no. 91048 all alleged violations cited in the Investigation Report have been shown. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

**SUBSTANTIATED VIOLATIONS**

A.R.S. § 32-574 (A)(1)(2)(4) Perform or attempt to perform aesthetics or hold oneself as aesthetician and permit an employee or another person to perform aesthetics without a license

A.R.S. § 32-572 (A)(4) Incompetence/Malpractice

A.R.S. § 32-541 (B)/A.A.C. R4-10-112 (A)(4)(a)(C)(2)(J)(2) Infection Control/Safety Standards

A.R.S. § 32-574 (A)(9) Unlawful Acts; Violations; Classifications

**HISTORY**

90844 . 8/19/2016 . Consent Agreement - \$250 Civil Penalty & Costs . Health & Safety (reusing pedicure pumice stones; soiled floor)

MOTION by Charlie Phan to move that for case no. 91048 to impose the following discipline to maintain Consent Agreement previously offered to Licensee and to add that Co-Owners Chieng Tran and Hieu Dang attend the Infection Protection/Law Review class given by the Board. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

22. 91053 Salon Professionals Inc #SCOS13180 10:00 a.m.  
Salon Professionals Inc, Owner  
Gail A Mugford #10100037, President/Manager  
**NEGOTIATED \$250/PAID**

23. 91057 Imperial Shield Barber Shop & Salon #SCOS11607 10:00 a.m.  
Hernan Wilkins, Owner/Manager  
**NEGOTIATED \$250**

24. 91058 Men's Ultimate Grooming #SCOS19677 10:00 a.m.  
Men's Ultimate Grooming Inc, Owner  
Lee Wood, President  
**NEGOTIATED \$250**

25. 91059 Nuestra Belleza Salon & Barber #SCOS18860 10:00 a.m.  
Silvia Z Chavez #19601302, Co-Owner/Manager  
Delores R Chavez, Co-Owner/Manager  
**NEGOTIATED \$250/PAID**

26. 91067 Aurora Laser Medical Spa #SAES19234 10:00 a.m.  
Aurora Laser Medical Spa Center LLC, Owner  
Maria D Ramirez, Member/Manager  
**NEGOTIATED \$250/PAID**

27. 91068 Dulce Beauty Salon #SCOS21501 10:00 a.m.

Blanca D Lerma, Owner/Manager  
**NEGOTIATED \$500/6-MONTH PROBATION/1<sup>ST</sup> PAYMENT SUBMITTED**

28. 91069 & U. S. Nails Salon #SAES18092 **10:00 a.m.**  
 Hieu Thi Cao #s 50401393 & 30500516, Owner  
**NEGOTIATED \$500/PAID**  
 91187 Hang Kim Thi Nguyen #31500183, Licensee  
**No Show; to formal hearing**

29. 91070 & Fades & Cuts #SCOS15360 **10:00 a.m.**  
 91188 Josefina Rochade Bobadilla #19100023, Owner  
**NEGOTIATED**

30. 91071 Julie Reed #10802341, Owner/Manager **10:00 a.m.**  
**NEGOTIATED \$500/6-MONTH PROBATION**

31. 91074 Salon de Belleza Nueva Imagen #SCOS24263 **10:00 a.m.**  
 Juan J Ruiz, Owner  
 Maria Patricia Soto, Manager  
**NEGOTIATED \$500/PAID**

32. 91099 Super Barber Shop & Hair Salon #SCOS15104 **10:00 a.m.**  
 Saul Aranda, Owner

Saul Aranda was sworn in and stated they use Barbicide, they did not have the large containers, but we do now. Inspector Lisa Chavez testified that this salon has three stations and all had soiled wet disinfectants at the stations, no disinfectant in the salon at the time and containers are not large enough for complete tool immersion.

MOTION by Karla Clodfelter to move that for case no. 91099 all alleged violations cited in the complaint summary have been shown. MOTION SECONDED by Charlie Phan. MOTION CARRIED.

**SUBSTANTIATED VIOLATIONS**

A.R.S. § 32-541 (B)/A.A.C. R4 10-112-(A)(4)(a)(5)(6)(E)(7)(J) Infection Control/Safety Standards

A.R.S. § 32-543.3/A.A.C. R4-10-113 (A)(1) Required Latest Inspection Sheet Display

A.A.C. R4-10-111 (E) IFP Guidelines

A.R.S. § 32-574 (A)(9) Unlawful Acts; Violations; Classifications

**STAFF REPORTED NO HISTORY**

MOTION by Karla Clodfelter to move that for case no. 91099 to impose the following discipline to maintain Consent Agreement terms previously offered to licensee. MOTION SECONDED by Charlie Phan. MOTION CARRIED.

33. 91101 Brothers Barber Shop West #SCOS21684 **10:00 a.m.**  
 My Barber Shop #2 LLC, Owner  
 Guadalupe Herrera, Co-Member  
 Manuela Sanchez, Co-Member  
**No Show; to formal hearing**

34. 91106 Jules Salon LLC #SCOS18416 **10:00 a.m.**  
 Jules Salon LLC, Owner  
 Julie L Riley #18800297, Member/Manager  
**NEGOTIATED \$250/6-MONTH PROBATION**

35. 91107 Ninoox Barber Shop LLC #SCOS23988 **10:00 a.m.**  
 Ninoox Barber Shop LLC, Owner  
 Carlos Paredes, Co-Member/Manager  
 Rosario Aguayo Campos, Co-Member/Manager

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**NEGOTIATED**

36. 91111 & Michael W Goble #18400758, Co-Owner/Manager **10:00 a.m.**  
**NEGOTIATED \$250/PAID**  
91112 Kristie Klein #19815401, Co-Owner/Manager  
**NEGOTIATED \$250/PAID**
37. 91117 Maria R Molina #19700729, Licensee **10:00 a.m.**  
**No Show; to formal hearing**
38. 91132 ISV Nail Forum LLC #SAES18838 **10:00 a.m.**  
ISV Nail Forum LLC, Owner  
Sovann Oun #51300053, Member/Manager  
Ian Tea, Member  
**NEGOTIATED \$250/PAID**
39. 91135 Salon Plush LLC #SCOS24474 **10:00 a.m.**  
Salon Plush LLC, Owner  
Breanna Marie Metzger #10901769, Member/Manager  
**NEGOTIATED \$250**
40. 91138 Rosmarie R Trogi #19900133, Owner/Manager **10:00 a.m.**  
**NEGOTIATED \$500/6-MONTH PROBATION**
41. 91139 Fahimah Banyamin #11100910, Licensee **10:00 a.m.**  
**NEGOTIATED \$300**
42. 91189 & Deanna De Le Fuente #10902483, Member/Manager **10:00 a.m.**  
**NEGOTIATED TO ATTEND BOARD CLASS/SCHEDULED 11.28.2016**  
91190 Andrea Guy #10800464, Member/Manager  
Hair Rehab LLC #SCOS26099  
Compliance Manager Joanne Ayotte asked the Board if they would consider rescinding the disciplinary action against Licensee Andrea Guy as she was never a member of the LLC. MOTION by Karla Clodfelter to rescind disciplinary action against Licensee Andrea Guy as she was not a member of the LLC. MOTION SECONDED by Charlie Phan. MOTION CARRIED.
43. 91191 Yen-Nhi Do Hoang #50200333, Owner/Manager **10:00 a.m.**  
**NEGOTIATED TO ATTEND BOARD CLASS/SCHEDULED 11.28.2016**  
LV Crystal Nails and Spa #SNT18402

**STEP 3: HEARINGS**

**ALL ITEMS BELOW INCLUDE BOARD AUTHORITY FOR DISCUSSION,  
CONSIDERATION AND POSSIBLE ACTION:**

The Board may go into Executive Sessions for the purpose of obtaining legal advice from the Board's attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

The Board may vote to go into ~~an~~ Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State of Federal Law on all agenda items under Step 3 pursuant to A.R.S. §38-431.03 (A)(2).

**A. Denial Appeals**

None

**B. Motion to Deem Allegations Admitted**

None

**C. Hearing Officer Recommendations**

None

**D. Request for Reinstatement**

The Board may go into ~~an~~ Executive Sessions for the purpose of obtaining legal advice from the Board's attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

- Complaint No. 72511, Aide Salgado, License No. 19500702

11:40 a.m. MOTION by Karla Clodfelter to go into Executive Session for legal advice on Item D. under Step 3. MOTION SECONDED by Gary Begley. MOTION CARRIED.

11:50 a.m. Session back to Open Meeting.

MOTION by Karla Clodfelter for case no. 72511 Aide Salgado, License No. 19500702 to rescind discipline previously ordered and to dismiss, and allow the reinstatement and renewal with payment of fees and completion of the Infection Protection/Law Review class. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

**E. Appeal Board Orders**

None

**F. Discussion, Consideration and Possible Action on Revision of Proposed Consent Agreement Terms and Letter of Concern Cases.**

91048 Laveen Nails & Day Spa #SAES18817  
Julie Pham #~~5~~ 50116478 & 30400567, Owner

Compliance Manager Joanne Ayotte asked the Board if they would rescind previously ordered discipline against Julie Pham as there was an ownership change and the establishment license as this was an incorrect license number.

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MOTION by Karla Clodfelter to rescind previously ordered discipline against establishment Laveen Nails & Day Spa #SAES18817 and Julie Pham #50116478 & #30400567. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

**STATUS AND ADDITIONS TO AGENDA**

For Board Information Only:

**ADJOURN**

MOTION by Karla Clodfelter to adjourn the meeting at 11:57 a.m. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

In accordance with Title III of the Americans with Disabilities Act, the Cosmetology Board does not discriminate on the basis of disabilities in its programs, services or activities. Individuals who need reasonable accommodation to participate or who need information in an alternative format may contact the ADA Coordinator at (480) 825-7002.