



1721 East Broadway • Tempe AZ 85281  
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## **BOARD MEETING MINUTES**

**December 9, 2011**

**TIME:** 9:00 a.m.

**PLACE:** 1721 East Broadway, Tempe Arizona, 85282

### **ALL AGENDA ITEMS INCLUDE THE OPPORTUNITY FOR BOARD CONSIDERATION, DISCUSSION, AND POSSIBLE ACTION**

Board Meetings may go into “Executive Session” for the purpose of obtaining legal advice from the Board’s attorney on any of the agenda items pursuant to A.R.S. § 38.431.03 (A)(3) \*, to discuss personnel matters pursuant to A.R.S. §38-431.03(A)(1)\*\*, to discuss confidential matters pursuant to A.R.S. §38-431.03(A)(2)\*\*\* or pending litigation pursuant to A.R.S. §38-431.03(A)(4)\*\*\*\*.

The Board makes every attempt to hear all matters timely. However, due to the number of items scheduled on any particular agenda, the Board may find it necessary to hear some items out of order and/or later than the time originally scheduled.

### **PLEDGE OF ALLEGIANCE**

### **CALL TO ORDER AND ROLL CALL**

Gary Begley  
Karla Clodfelter  
Sandra Hecksel  
Jessica Stall  
Joe Verdugo  
Larry Bulechek           Absent  
Cheryl Chelius

**BOARD \*, \*\*, \*\*\*AND \*\*\*\***

**A. Approval of Board Minutes of November 18, 2011.**

MOTION by Joe Verdugo to accept minutes as written. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

**B. Declaration of Conflict of Interest.**

Karla Clodfelter declared for #12 under Step 1.D., 83555 and for #24, 83611.

**C. Discussion, Consideration and Possible Action on Cindy Vong and La Vie LLC, Plaintiffs vs. Donna Aune, Defendants, Maricopa County Superior Court Case No. CV2009—037208:**

- **Update on Case Status**

Assistant Attorney General, Bridget Harrington, reported that the case is moving forward.

**D. Discussion, Consideration & Possible Action on Contracting with Lobbyist for 2011-2012 Legislative Sessions.**

A bid is currently out and closes on January 5, 2012.

**E. Discussion, Consideration & Possible Action on Proposed/Pending Legislation.**

**F. Cosmetology Students on Field Trip:**

- **Questions and answers regarding Board authority and process**

**EXECUTIVE DIRECTOR’S REPORT \*, \*\*, \*\*\*AND \*\*\*\***

**A. Report and Discussion on VERSA Upgrade for Agency Computer System.**

**B. Summary of Current Events.**

The agency Christmas party was held Thursday, December 8, 2011.

Debbie Cochran, Investigator, is resigning and today is her last day of employment.

**CONSENT AGENDA**

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion.

**STEP 1: COMPLAINT REVIEW \* AND \*\*\***

**A. Recommend Application Denials**

83779 Anh N. Ly (*Deny & accept with negotiation*)

MOTION by Karla Clodfelter to deny and accept with negotiation. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.

**B. Recommend Dismissals**

MOTION by Karla Clodfelter to accept staff recommendations and dismiss all those listed below. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.

- 81862 Lake Havasu Day Spa, Pseudo Unlicensed *(Salon is closed)*
- 82039 Yuma Nails & Spa #A17094 *(Found no sanitation violations & licensees currently licensed)*  
Kelly Tran Lu #51000319 & 31000319
- 82149 Da-Vi-Nails #4325 #M16270 *(Found salon in compliance)*  
Tracy Hoang #50760357, Owner/Manager
- 82555 Jeannie’s Lips Ink, Pseudo Unlicensed *(Refer to proper authorities)*
- 82698 Synergy Med Spa/Laser Center, Pseudo Unlicensed *(Services not regulated by ASBC)*
- 82770 Best Nails & Spa #M16517 (A16807) *(No evidence of unlicensed activity)*  
Hai Van Tran #50600922, Owner/Managers
- 82981 Annastasia Jacques #10400733 *(No evidence to unlicensed activity)*
- 83333 Sue’s Heads Up #C14395 *(No evidence to support allegations)*  
Claudia Sue Bales #18700979
- 83439 Smart Style Family Hair Salon #445 #C10232 *(Found salon is in compliance)*  
Minnesota Regis Corp., Owner  
Paul Finkelstein, President  
Fabiola Campos #10900273, Licensee
- 83444 Angel Touch Nails by Anne #M16703 *(No evidence to support allegations)*  
Minh H INguyen #50100519, Owner/Manager
- 83473 & 83474 Kuhwam Kim #11002817 *(Reactivated C20510, Art Nouveau & no evidence to support complainant’s hair service)*  
83474 Ji Youn Park #30900682
- 83478 Nails Club #M45874 *(Found said location currently license for aesthetics #A16019)*  
“Vivian” Van T B Huynh #19601011, Owner/Manager  
“Priscilla” Phuong Le #50329196, Licensee
- 83548 Salon Virtu #C19593 *(No evidence to support allegations)*  
Salon Virtu Surprise LLC *(Found salon in compliance with sanitation & current personal license for Louis A Calles)*  
Louis A Calles #17718844, Member/Manager
- 83557 Studio Academy of Beauty #74 *(Represented no violation of Cosmetology statutes)*  
Studio Academy of Beauty LLC  
Jacson Holding, Inc  
Jeff Koluch, Member
- 83571 Kelly’s Salon & Spa #C18119 *(No evidence on improper sanitation & found all currently licensed)*  
Kelly Mai #10700025, Co-Owner  
Tay Ngo Van #10701267, Co-Owner

**C. Recommend Letter of Concern**

MOTION by Karla Clodfelter to accept staff recommendations and issue a Letter of Concern for all those listed below. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.

- 82038 Yuma Nails & Spa #M16673 *(Found M16673 delinquent)*  
Kelly Tran Lu #51000319 & 31000319
- 82773 Lacey Deniz #10701535 *(Advertising – nothing materialized from the advertisement)*

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- 83314 Hair by Geline #C17954 *(Post sign for non-regulated services)*  
Geline A Ostgaard #19400649, Owner/Manager
- 83371 & Antwon's Salon #C146 *(No current duplicate establishment license for mobile services)*  
Anthony Hester, Owner
- 83782 Deborah S Dillmore, Licensee *(No current duplicate establishment license for mobile services)*
- 83416 Zen Salon & Day Spa #C17639 *(Post sign for non-regulated services)*  
Zen Salon & Day Spa LLC  
Janelle Finnagan #10601604, Member/Manager
- 83656 Ve-Za-Ve Hairstyling #C2730 *(Delinquent establishment license)*  
Ve-Za-Ve Hairstyling Etc Inc  
Patricia Van Every #18400319, President/Manager
- 83658 Millennium Day Spa #C13407 *(Delinquent personal license)*  
Just Deserts Inc  
Michael Murphy, President  
Mojgan Zucker #10200581, Manager
- 83659 Little Chops #C20467 *(Establishment license display)*  
Little Chops LLC  
Vanessa Munoz #10700463, Manager
- 83671 Etch Salon #C14174 *(Delinquent personal license)*  
Blue Spot Inc  
Jack Torres #19100194, President/Manager  
Thomas Colla #10000068, Vice President
- 83673 Troon Nail Spa #M14480 *(Delinquent personal license)*  
Minh Van Huynh, Owner
- 83678 Choppers #C14125 *(Delinquent establishment license & no TB HIV-1 HEP B)*  
Kelly Cole #19916725, Owner/Manager
- 83679 Provence A Place for Beauty #C20811 *(Delinquent personal license)*  
Provence A Place for Beauty Inc  
Rachelle Uргуilla #59600366, Member/Manager
- 83680 Elements Salon #C15772 *(Delinquent establishment license)*  
Robert & Andrea Allen LLC  
Andrea Allen #19601296, Member/Manager  
Alexis MacMeans #10902226, Manager
- 83682 Moriah Nails & Spa #C20129 *(Delinquent establishment license)*  
Moriah Nail Salon LLC  
Tin Le, Member  
Tuan Truong, Member
- 83683 Dolce Salon & Spa #C17963 *(Personal license display)*  
Dolce Borgata LLC  
Brandi Nuttall #19916150, Member
- 83689 A Affordable Hair #C3660 *(Delinquent personal license)*  
Gwen Reese #16607496, Owner/Manager
- 83691 Sassy Hair Salon #C19544 *(Delinquent personal license)*  
SKJ Styles LLC  
Sandra Kendall #18601745, Member/Manager
- 83695 Fancy Nails #M14215 *(Delinquent personal license)*  
Nha Van Le #5002112, Owner
- 83696 Trendy Nails #M16098 *(Delinquent personal license)*  
Chinh Sam My Phan #30900376 & #50300124, Owner/Manager
- 83697/83698 Fashion Nails #A13031 & #M13032 *(Delinquent establishment licenses)*

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83700	Cecilia Truong #50000081, Owner/Manager Polish Room #M16830	<i>(Delinquent personal license)</i>
83701	Ngan Giang Thi Vo #50500039, Owner Athena #C9293 Athena Ltd Lyndee Nester, Member	<i>(Delinquent personal license)</i>
83702	European Wax Cntr-Arrowhead #A16980 MS Moon Valley LLC	<i>(Delinquent establishment license)</i>
83703/83704	Nail Depot & Spa #A15717 & #M15657 Nguyen T. M. Dao #59700040, Owner/Manager	<i>(Delinquent establishment licenses)</i>
83711/83712	Kim Wonder Nails #A17224 & #M14160 Kim Wonder Nails Inc Kim Anh N. Pham #31000337 & #59600121, President/Manager	<i>(Delinquent personal license)</i>
83713/83714	San Diego Nails by William #A17091 & #M16730 William Phu Do #59920979, Owner/Manager	<i>(Delinquent establishment licenses)</i>
83716	Cosmos Salon & Day Spa #C15915 Cosmo Hair 2000 LLC	<i>(Delinquent personal license)</i>
83719	Cosimo Barbetta #18327990, Member/Manager Plush Salon & Spa #C20384 Plush Salon & Spa LLC	<i>(Delinquent personal license)</i>
83720	Veronica Clinton #10122983, Member/Manager Fashion Nails & Spa #M16604	<i>(Delinquent personal license)</i>
83721	Hoa T. Vo, Owner Echo Hair & Color Salon #C20176 Echo Hair & Color LLC	<i>(Delinquent establishment license)</i>
83723	Edward Benoliel #10600528, Member/Manager Chrome Salon #C12882	<i>(Delinquent establishment license)</i>
83743	William Cowle #18900660, Owner/Manager Carefree Salons #C18306 ASP Enterprises LLC	<i>(Personal license display)</i>
83744	Michelle Pieper #30500611, Member/Manager Canyon Falls Spa & Salon #C15186 BW3 LLC	<i>(Personal license display)</i>
83748	William Schonsheck, Member Zarrin Rastifar #30400592, Manager Michael Alexander Salon #C18302 Michael Alexander Salon LLC	<i>(Delinquent personal license)</i>
83749	Arlene White #30000022, Member/Manager Tru Colors Salon & Day Spa #C15066	<i>(Delinquent personal license)</i>
83750	Quang N. Pham #59900208, Co-Owner/Manager Lan M. Tran #30100102, Co-Owner Cutting Creations By Dora #C18134	<i>(Delinquent personal license)</i>
83751	Doryna Arvayo Pfefferle #19814307, Owner/Manager Zeta Hair & Day Spa #C19683 La Guera LLC	<i>(No TB HIV-1 HEP B)</i>
83752/83753	Christina Henson Hurst #10602349, Manager Anthony-Lee Nails #A10160 & #M10103 Paul Phi Le #59816384, Co-Owner/Manager Tam Nguyen, Co-Owner	<i>(Delinquent establishment licenses)</i>
83756	Glenda's Beauty Salon #C4478	<i>(Delinquent personal license)</i>

- 83757      Glenda's Beauty Salon Inc  
 Glenda Willis #17718792, Secretary/Manager  
 The Cut #C19079 *(Delinquent establishment & personal license)*  
 Zappa Mania Inc  
 Joseph F. Zappa #10126080, President
- 83758      Robin Zappa #18327628, Manager  
 Kashmir Rock Spa #A16785 *(Delinquent personal license)*  
 DAB Ventures LLC
- 83759      Brandi Baker #30800807, Member/Manager  
 Salon Professionals #C13180 *(Delinquent establishment license)*  
 Salon Professionals Inc
- 83760      Gail Mugford #10100037, President/Manager  
 Blonde By Default #C19375 *(Delinquent establishment license)*  
 Blonde By Default LLC
- 83765/83766      Iva & Timothy Patrick, Members  
 Infinity Nails & Spa #A15686 & #M15626 *(Delinquent establishment licenses)*  
 Hoa Thi Doan #50500406, Owner/Manager
- 83767      9 Pretty Nails & Spa #M16747 *(Delinquent personal license)*  
 9 Pretty Nails & Spa LLC
- 83771      Ha T. Nguyen #50601336, Member/Manager  
 Massage Envy 0006 #A16950 *(No TB HIV-1 HEP B)*  
 Encore Massage Inc
- 83784      Nancy Manestar #31900109, Manager  
 Green Valley Barber Shop & Salon #C15597 *(Delinquent establishment license)*  
 Harry Meyer, Owner
- 83789      William Rule #19500172, Manager  
 Desert Sky Beauty/Barber Salon #C20479 *(Delinquent establishment license)*  
 Glendale Healthcare Associates LLC
- 83791      Michael Dalton, President  
 Alexander Beauty Salon #C16697 *(Delinquent personal license)*  
 Thanya Manzanar, Owner
- 83792      Champagne Images #C12056 *(Delinquent establishment license)*  
 Champagne Nails Inc
- 83793      Barbara McKinnon #17011194, President/Manager  
 Steiner Institute of Esthetics #S29 *(Delinquent instructor license)*  
 Steiner Education Group Inc  
 Leonard Fluxman, CEO  
 Patrice Hredzak #70900005, Instructor in Charge

**D. Recommend Informal Interview or Negotiation Terms**

MOTION by Karla Clodfelter to accept staff recommendations for all items under Step 1.D below as listed except for #12, no. 83555 and #24, no. 86211. MOTION SECONDED by Cheryl Chelius. MOTION CARRIED.

1.      82772      Karen J Baughman #19200781  
 Offer a consent agreement to assess \$500 civil penalty and costs, see motion above.
2.      82790      Christina Raymond #19600135  
 Offer a consent agreement to assess \$500 civil penalty and costs, see motion above.

- 3. 83160 Win Salon #C17081  
Kay Ying Ou #19924696, Owner  
Kimoanh Pham #'s 30800843 & 50700567, Licensee

Offer a consent agreement to salon to assess \$250 civil penalty and costs; and offer a consent agreement to Kimoanh Pham #'s 30800843 & 50700567 to assess \$500 civil penalty and costs, see motion above.

- 4. 83279 Frankie's High Maintenance #C20191  
Francisco Torres #17617116, Owner/Manager  
Michelle Ramoz #59716328, Licensee

Offer a consent agreement to assess \$1,000 civil penalty and costs, see motion above.

- 5. 83390 Erica Lisa Rodarte #30900816

Offer a consent agreement to assess \$500 civil penalty and costs, see motion above.

- 6. 83387 Trina Nails & Spa #M14375  
Cuong Quoc Nguyen #59600757, Owner/Manager  
Selena Hong Nguyen #50331341, Licensee

Offer a consent agreement to assess \$500 civil penalty and costs, and to pay \$54.00 restitution; and offer a consent agreement to Selena Hong Nguyen #50331341 to assess \$250 civil penalty and costs, see motion above.

- 7. 83410/83411 Nail Spa 101 #'s M16474 & A16745  
Nghi C Mai #59800429, Owner/Manager  
Tammy Tran #59921859, Licensee

Offer a consent agreement to A16745 to assess \$1,000 civil penalty and costs, see motion above.

- 8. 83422 & Long Nguyen #50100313  
83424 Yen Phi Le #50300197

Offer a consent agreement to Yen Phi Le #50300197 to assess \$750 civil penalty and costs, and issue a Letter of Concern to Long Nguyen #50100313, see motion above.

- 9. 83481 Brow Lady USA #A16285  
Eric R Bowman, Owner

Offer a consent agreement to assess \$750 civil penalty and costs, see motion above.

- 10. 83547 Loann Nails & Spa #M15879  
Jenny Tien Ngo #50500051, Owner/Manager

Dismiss, see motion above.

- 11. 83552 Cost cutters #6182 #C14752  
Minnesota Regis Corp  
Paul Finkelstein, President  
Marann Cowell #19900157, Manager

Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

- 12. 83555 Linda Bloom #19300357, Licensee/Owner  
Karla Clodfelter recused herself.

MOTION by Jessica Stall to accept staff recommendations and issue a consent agreement for \$500.

MOTION SECONDED by Cheryl Chelius. MOTION CARRIED.

13. 83558/83559 Nails First II #A16450 #M16241  
Hung Nguyen #30400161 & #59921502, Owner/Manager  
Offer a consent agreement to assess \$500 civil penalty and costs, see motion above.
14. 83561 Nola Heiress Salon #C20863  
Nola Heiress Salon Inc  
Taiwana Nicole Linear #11001805, Member/Manager  
Nancy Heiress #10401301, Member/Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.
15. 83564 Kayla Nail & Spa #C20186  
Cindy Lanchi Do #10701516, Owner/Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.
16. 83565 Shear Pleasure Talk of Town #C19127  
Debra Padia #18326604, Owner/Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.
17. 83578 Letha Dixon #17921690, Licensee/Owner  
Offer a consent agreement to assess \$500 civil penalty and costs, see motion above.
18. 83579 Reju-Line Slim & Rejuvenation Cntr #A16898  
Zaira Y. Garro-Chacon, Owner  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.
19. 83597 Prestige Nails & Spa of Scottsdale #M15742  
Daniel Nguyen, Owner  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.
20. 83600 Supercuts #9466 #C11962  
Supercuts Corp Shops  
Mark Kartarik, President  
Heber Hernandez #10602211, Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.
21. 83601 Aspire Salon and Spa #C17219  
Aspire Salon and Spa LLC  
Goldy Boyer #19001199, Member/Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.
22. 83603 Karen Pollack #10901746, Licensee  
Offer a consent agreement to assess \$500 civil penalty and costs, see motion above.
23. 83605 Shear Gossip By Sabrina #C21317  
Sabrina Chacon #19300330, Owner/Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.
24. 83611 Javier Centeno Jr. #19400251, Licensee/Owner  
Karla Clodfelter recused herself.

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MOTION by Jessica Stall to accept staff recommendations and issue a consent agreement for \$500.  
MOTION SECONDED by Cheryl Chelius. MOTION CARRIED.

25. 83614 Ascitutto Salon #C21238  
Joseph Ascitutto #17718483, Owner/Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

26. 83616 Hair Design By Joe #C20915  
Joe E. Finley Jr. #10124381, Owner/Manager  
Issue a Letter of Concern, see motion above.

27. 83617 A Maven Salon #C21006  
A Maven Salon LLC  
Molly Urban #18700279, Member/Manager  
Issue a Letter of Concern, see motion above.

28. 83618 Renate's Nails #M16723  
Renate Francis #58900125, Owner/Manager  
Issue a Letter of Concern, see motion above.

29. 83619 Rolloever & Dye #C20688  
Jennifer Hendricks-Rollo #10223823, Owner/Manager  
Issue a Letter of Concern, see motion above.

30. 83620 Minx Hair Design #C20639  
Jennifer Proctor #10123050, Owner/Manager  
Issue a Letter of Concern, see motion above.

31. 83621 Julia's Hair Studio #C21007  
Julia Curtis Pugh #19200697, Owner/Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

32. 83622 Supercuts #90334 #C17481  
Supercuts Corporate Shops Inc  
Mark Kartarik, President  
Stacie Brown #10401755, Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

33. 83626 Israel Malayev #10400715, Licensee/Owner  
Offer a consent agreement to assess \$500 civil penalty and costs, see motion above.

34. 83627 Posh Salon & Spa #C15497  
Cyndi Kruger #18601298, Owner/Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

35. 83628/83629 Desert Nail Spa #A16230 & #M16069  
Khai Q. Pham #59700314, Owner  
Offer a consent agreement to assess \$750 civil penalty and costs, and to attend the infection protection/  
law review class given by the Board, see motion above.

- 36. 83654 & Ann Hausmann #10402131, Licensee  
83655 Beverly Heller #17921709, Licensee

Offer a consent agreement to Ann Hausmann #10402131 to assess \$50 civil penalty and costs, and offer a consent agreement to Beverly Heller #17921709 to assess \$50 civil penalty and costs, see motion above.

- 37. 83657 Elizabeth Rupert #18700809, Licensee/Owner

Offer a consent agreement to assess \$500 civil penalty and costs, see motion above.

- 38. 83660 Ocean Spa & Nails #C19984  
Ocean Spa & Nails LLC  
Nina Bui #30400070 & #59700561, Member/Manager  
Hoang Nguyen #50000346, Member/Manager

Offer a consent agreement to assess \$750 civil penalty and costs, see motion above.

- 39. 83672 20 Lounge Nail Bar #C20707  
20 Kierland LLC  
Courtney & Mark Saldivar, Member  
Catherine Perrotta #51000448, Manager

Offer a consent agreement to assess \$750 civil penalty and costs, see motion above.

- 40. 83674/83675 Nails N Spa #A17186 & #M16807  
Lee Tran #10901332, Owner/Manager

Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

- 41. 83676 Tammie K. Luu #50123779, Licensee/Owner

Offer a consent agreement to assess \$500 civil penalty and costs, see motion above.

- 42. 83677 Scottsdale Nails I #M16119  
Tuan Quoc Pham #50501422, Owner/Manager

Offer a consent agreement to assess \$750 civil penalty and costs, and to attend the infection protection class and the law review class given by the Board, see motion above.

- 43. 83681 Nice Nails #M9020  
Jerry Tran #59818637, Owner/Manager

Offer a consent agreement to assess \$500 civil penalty and costs, see motion above.

- 44. 83684 Primp and Blow Waterfront #C21307  
Primp and Blow Waterfront LLC  
Melodi Harman, Member  
David Kennedy (Ramos) #10900730, Manager

Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

- 45. 83685 Alma Valenzuela #10020902, Licensee/Owner

Offer a consent agreement to assess \$500 civil penalty and costs, see motion above.

- 46. 83686 Divinity Salon #C21163  
Sonny's Business Concept LLC  
Ciantha Cransaw #10901548, Member

Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

47. 83687 Hair By Roz #C128  
Alvin Longmire, Owner  
Rosland Longmire #18601157, Manager  
Offer a consent agreement to assess \$500 civil penalty and costs, see motion above.

48. 83688 Nail 2001 By Sam #M16147  
Sang Van Nguyen #59800180, Owner/Manager  
Offer a consent agreement to assess \$500 civil penalty and costs, see motion above.

49. 83692 Extreme Attraction #C16214  
Extreme Salon LLC  
Darryl Strand, Member  
Brittany Winman #10501964, Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

50. 83694 Glamour Nail Spa #M16780  
Linda Le, Owner  
Kim Le #50700253, Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

51. 83699 Arrowhead Tan & Nails Spa #M16943  
Phuong Nguyen 59600279, Owner/Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

52. 83710 Ricardo Sosa #11100503, Licensee  
Offer a consent agreement to assess \$50 civil penalty and costs, see motion above.

53. 83715 Scharline's Beauty Spot #C4046  
Scharline's Beauty Spot Inc  
Sandi Fries #17718284, President/Manager  
Offer a consent agreement to assess \$500 civil penalty and costs, and to attend the infection protection class and the law review class given by the Board, see motion above.

54. 83722 Norterra Salon & Spa #C20148  
EMAI Corp  
Elaine Q. Mai #59600408, President  
Desiree Jonas #10801816, Manager  
Offer a consent agreement to assess \$500 civil penalty and costs, and for both president and manager to attend the infection protection class and the law review class given by the Board, see motion above.

55. 83724 Crimson, Hair-Skin-Nails Salon #C19054  
Crimson, Hair-Skin-Nails Salon Inc  
Charles McCormack III #19500842, CEO/Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

56. 83725 Hapi Nails & Reflexology #C20546  
Ngoc Hanh T. Pham #50300112, Owner/Manager  
Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

57. 83727 Julia's Multicultural Beauty Centre #C13344

Julia Minor Krizman #19601096, Owner/Manager

Offer a consent agreement to assess \$250 civil penalty and costs, see motion above.

58. 83728 Kareen & Co #C13028

Kareen Martin #30021293 & #59100688, Owner/Manager

Offer a consent agreement to assess \$750 civil penalty and costs, see motion above.

**END OF CONSENT AGENDA**

All Investigators, Inspectors and staff members present and planning to provide testimony for any case were sworn in by the Chairman.

**STEP 2: INFORMAL INTERVIEWS \* AND \*\*\***

**A. Without Negotiation Options**

None

**B. With Negotiation Options**

1. 83251 Angela Deherrera #10019328 **9:45 a.m.**  
Continued from November's Board Meeting  
**No show; to formal hearing.**

2. 83268 & Thi Le Nguyen #30500739 **9:45 a.m.**  
83269 & Thi L. Nguyen #50100593  
Continued from November's Board Meeting  
**NEGOTIATED \$1,500.00**

3. 83306 Image By Design Salon #C17643 **9:45 a.m.**  
Image By Design Salon LLC  
Danielle L. Chaffee #10000506, Member/Manager  
Continued from November's Board Meeting

Danielle L. Chaffee appeared, was sworn in, and spoke to the issue.  
MOTION by Karla Clodfelter to maintain the previously offered consent for \$500 and extend the probation to ten (10) months. MOTION SECONDED by Cheryl Chelius. MOTION CARRIED.

4. 83373 Stacey Epperson #10400180 **9:45 a.m.**  
Continued from November's Board Meeting  
**NEGOTIATED \$500**

5. 82783 Steiner Institute of Esthetics #S23 **9:45 a.m.**  
Ed Group Inc., Owner  
Leonard Flaxman, President  
Joe Perez, Campus Director  
Leah Hart, Education Manager  
Stephen Farnsworth, Clinic Manager  
**CONTINUED**

**BOARD MEETING MINUTES**

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6. 83074 Arybella Hair and Nails Salon #C17628  
Arybella Hair and Nails Salon LLC, Owner  
Jabbour Semaan, Member  
Laurel Immerman #10701640, Manager  
**NEGOTIATED** **9:45 a.m.**
7. 83076 Bien Nail by Kathy III #M16887  
Hung Huynh #'s 59800848 & 30100053, Owner/Manager  
Cindy H Huynh #50000281, Licensee  
**NEGOTIATED \$500** **9:45 a.m.**
8. 83155/83156 Eva Nails #'s A14835 & M14874  
Kim Loan Thi Huynh #'s 30100044 & 59700618, Owner  
**NEGOTIATED \$500/PAID** **9:45 a.m.**
9. 83157 Lewis Cahoon III #10901023  
**NEGOTIATED \$500/PAID** **9:45 a.m.**
10. 83167 & Jeretta's Hair Care #C4475 (*Inactive 6.30.10*)  
83634 Jeretta Douglas #16204544, Owner  
**NEGOTIATED \$500/PAID** **9:45 a.m.**
11. 83280 K-Sa De Nail #M16839  
Michelle Kim Pham, Owner  
Randy H Pham #50800124, Manager/Licensee  
**NEGOTIATED \$500 & TO PAY RESTITUTION** **9:45 a.m.**
12. 83288 Venus Clinica De Belleza #C19758  
Eva P Giblin, Owner  
Jeannette Cota #10902246, Licensee  
**NEGOTIATED** **9:45 a.m.**
13. 83290 & Pink & White Nails & Spa #M16938  
83717 & Tho Huu Nguyen #51100407, Owner  
83718 "Tina" Ho Le Ca #51100410, Manager  
**NEGOTIATED \$1,250.00/PAID** **9:45 a.m.**  
**NEGOTIATED TO ATTEND BOARD CLASSES**  
**NEGOTIATED TO ATTEND BOARD CLASSES/PAID**
14. 83330 Nails Aqui of Tucson #M15859  
Binh Cong Huynh #502000709  
**NEGOTIATED \$250/PAID & RESTITUTION** **9:45 a.m.**
15. 83331 & Medi-Morphosis #A17247 (*closed*)  
83726 Steven Dalbec, M.D., President  
Georgia L Curtin #98100679, V-P/Manager  
**NEGOTIATED \$1,000.00/6-Months Probation/1<sup>ST</sup> Payment Submitted &**  
**TO ATTEND BOARD CLASSES** **9:45 a.m.**  
Barb Dalbec, Secretary  
Howard Curtin, Treasurer

**BOARD MEETING MINUTES**

**December 9, 2011**

16. 83368 Tamara Girkin #10123221  
**CONTINUED** **9:45 a.m.**
17. 83448 & Michael Leonard #19300526 **9:45 a.m.**  
83642 Kyle Haley #30700569  
**NEGOTIATED \$250**  
**NEGOTIATED \$250/PAID**
18. 83400 Omar's Beauty Salon #C17983 **9:45 a.m.**  
Rosa Montes Benavides #19600419, Owner/Manager  
Rosa Montes Benavides appeared, was sworn in, and spoke to the issue.  
MOTION by Karla Clodfelter maintain the previously offered consent agreement for \$250 and to add to attend the infection protection/ law review class given by the Board. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.
19. 83401 Janneth Beauty Salon #C20966 **9:45 a.m.**  
Alma Y. Patino, Owner  
Alma Y. Patino appeared, was sworn in, and spoke to the issue.  
MOTION by Karla Clodfelter to maintain the previously offered consent agreement for \$250. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.
20. 83404 Avalon School of Cosmetology #S125 **9:45 a.m.**  
EA Education Inc  
**NEGOTIATED \$250/PAID**
21. 83421 Patrick McAnulty #19301399 **9:45 a.m.**  
**NEGOTIATED**
22. 83423 Hairminded #C14298 **9:45 a.m.**  
Beth Winn #17719367, Co-Owner/Manager  
Irene Lauro #18327522, Co-Owner/Manager  
**NEGOTIATED \$250/PAID**
23. 83425 & Curls Gone Wild #C19956 **9:45 a.m.**  
83464 Melanie D. Brown #10601652, Owner/Manager  
**NEGOTIATED \$500/6-Months Probation/1<sup>st</sup> Payment Submitted**
24. 83428 & Robin Lindblom #10802287 **9:45 a.m.**  
83429 Tori McGinnis #10801645  
**NEGOTIATED \$500/PAID**  
Robin Lindblom appeared, was sworn in, and spoke to the issue.  
MOTION by Karla Clodfelter to offer a consent agreement in lieu of a formal hearing to assess \$200 civil penalty and costs and to attend the infection protection/law review class given by the Board. MOTION SECONDED by Cheryl Chelius. MOTION CARRIED.
25. 83430 & Crystal's Mirror Image #C19191 **9:45 a.m.**  
83729 Crystal Bailey #19300899, Owner/Manager  
Tiffany Frank #10020557, Licensee  
**NEGOTIATED \$250/6-Months Probation/1<sup>st</sup> Payment Submitted**

**BOARD MEETING MINUTES**

**December 9, 2011**

26. 83431 Tuan El Bella Day Spa #C17357  
Tony Hoang Pham #50000157, Owner/Manager  
Samantha Pham Nguyen #10502298, Manager  
**CONTINUANCE GRANTED** **9:45 a.m.**
27. 83432 Satya Salon #C21160  
Satya Salon LLC  
Carlo Bonsignore #10500136, Member/Manager  
**NEGOTIATED \$250/6-Months Probation** **9:45 a.m.**
28. 83433 Lacey Brown #C18547  
Lacey Brown LLC  
Lacey Brown #10200739, Member/Manager  
**No show; formal hearing.** **9:45 a.m.**
29. 83435 Stephanie M. Neto #19101109  
Stephanie M. Neto appeared, was sworn in, and spoke to the issue.  
MOTION by Karla Clodfelter to issue a Letter of Concern. MOTION SECONDED by Joe Verdugo.  
MOTION CARRIED. **9:45 a.m.**
30. 83452 & Fantastic Sams #88 #C19916  
Bud Bud LLC  
Vicki & Scott Keeffe, Members  
**NEGOTIATED \$500** **9:45 a.m.**  
83730 Dulce Malaterre #11000405, Manager  
**NEGOTIATED TO ATTEND BOARD CLASSES**
31. 83454 Simplicity Laser #A17281  
Simplicity Laser of Phoenix LLC  
Erik Adams, President  
**No show; formal hearing.** **9:45 a.m.**
32. 83455 & Ali's Nail Spa #M16064  
83731 Rose Barnes #30500250 & #50300100, Owner/Manager  
Rose Barnes appeared, was sworn in, and spoke to the issue.  
MOTION by Karla Clodfelter to reduce the fine to \$750, probation for 12 months and to attend the  
infection protection class and the law review class given by the Board. MOTION SECONDED by Sandra  
Hecksel. MOTION CARRIED. **9:45 a.m.**
33. 83456 Oanh Thi Tuyet Bui #50500059  
**NEGOTIATED \$500/6-Months Probation/1<sup>st</sup> Payment Submitted** **9:45 a.m.**
34. 83458 Park Avenue Hair #C17940  
Kimberly S. Miller #18500516, Owner/Manager  
**NEGOTIATED \$250/PAID** **9:45 a.m.**
35. 83459/83460 Fountain Hills Nails #A17028 & #M16694  
Ha Luu #10701829, Owner/Manager  
**NEGOTIATED \$250/PAID** **9:45 a.m.**

**BOARD MEETING MINUTES**

**December 9, 2011**

36. 83472 Denise Butkivich #10501770

**9:45 a.m.**

Denise Butkivich appeared, was sworn in, and spoke to the issue.

MOTION by Karla Clodfelter to offer a consent agreement to assess \$250 civil penalty and costs, and to attend the infection protection class and the law review class given by the Board. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.

37. 83495/83497&V Spot Salon #A17065 & #M16716

**9:45 a.m.**

Laurelle Burt, Owner

**No show; to formal hearing.**

83732 & Heather Gutier #31000469, Manager

**NEGOTIATED \$250 & TO ATTEND BOARD CLASSES**

83498 Antonia Mercedes Corella #11001283, Licensee

**No show; to formal hearing.**

38. 83504 & Toni & Guy #C17775

**9:45 a.m.**

83733 & Sabio Vilorio #17820453, Co-Owner

83734 Gerry Watkins #18225407, Co-Owner/Manager

Gerry Watkins appeared, was sworn in, and spoke to the issue.

MOTION by Karla Clodfelter to offer a consent agreement in lieu of a formal hearing to assess \$500 civil penalty and costs, and recommend that the salon staff attend the infection protection/ law review class given by the Board. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.

39. 83505 Ann Reed #39918922

**9:45 a.m.**

**No show; to formal hearing.**

40. 83506/83507 For Nails Only #A14509 & #M14547

**9:45 a.m.**

LNN Inc

Khanh Thi Ly #30500627 & #50022418, President/Manager

**NEGOTIATED \$250/PAID**

41. 83508 Salon Krush #C16525

**9:45 a.m.**

Salon Krush LLC

Stephanie Obolewicz #18501516, Member/Manager

**NEGOTIATED**

42. 83510 & Ken Nails & Spa #A15048

**9:45 a.m.**

83511 & Thuy Bich Thi Nguyen #30600271, Licensee/Co-Owner/Manager

83512 Thuy Thanh Thi Nguyen #51100307, Co-Owner

**CONTINUED**

43. 83513 Tiffany's Nail & Hair #C15553

**9:45 a.m.**

Giau "Linda" Duong #30200063 & #59920691, Owner/Manager

**NEGOTIATED \$500/6-Months Probation/1<sup>st</sup> Payment Submitted**

44. 83514 Boujis Salon and Spa #C17620

**9:45 a.m.**

Boujis Salon and Spa LLC

Donatella Polston #19000587, Member/Manager

**NEGOTIATED \$250/PAID**

45. 83515 Brow & Beauty Boutique #C20132

**9:45 a.m.**

Brow & Beauty Boutique LLC  
 Lisa Michelle Assante #10401875, Member/Manager  
**No show; to formal hearing.**

46. 83528 Supercuts #9591 #C13577 **9:45 a.m.**  
 Supercuts Corporate Shops Inc  
 Mark Kartarik, President  
**NEGOTIATED \$250/PAID**
47. 83529 Taglio Salon #C14710 **9:45 a.m.**  
 RC Salon Systems Ltd  
 Dino Coppi #19601033, President/Manager  
 Thomas Rough #19501024, Vice President/Manager  
**NEGOTIATED \$500**
48. 83532 Wind and Water South Western Feng Shui & Spa #C19795 **9:45 a.m.**  
 Elizabeth Inganamort, Owner  
**NEGOTIATED \$2,000.00/6-Months Probation**
49. 83534 La Belle Skin Care & Hair #A17174 **9:45 a.m.**  
 La Belle Skin Care & Hair LLC  
 April Williams #30600675, Member/Manager  
 Stacey Gray #30800802, Member/Manager  
**NEGOTIATED \$250/6-Months Probation**
50. 83535 Borko Remetic #19900193 **9:45 a.m.**

Borko Remetic appeared, was sworn in, and spoke to the issue.

MOTION by Joe Verdugo to offer a consent agreement in lieu of a formal hearing to assess \$450 civil penalty and costs and to attend the infection protection class and the law review class given by the Board.  
 MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

51. 83536 Pro Nails by Julie #M16942 **9:45 a.m.**  
 Jesus Pinera, Owner  
 Phuong Thi Vo #50400907, Manager  
**NEGOTIATED \$500**
52. 83537 Kendra Thomas #10224490 **9:45 a.m.**  
**NEGOTIATED**
53. 83542/83543 Ladies Nails & Spa #A17206 & #M16819 **9:45 a.m.**  
 Thao Phuong Nguyen, Owner  
 Khanh Q. Bui #59900233, Manager  
**NEGOTIATED \$250/6-Months Probation/1<sup>st</sup> Payment Submitted**
54. 83544/83545 Margarita Nails and Spa #A16850 & #M16557 **9:45 a.m.**  
 Margarita Nails and Spa LLC  
 Tuan A. Nguyen #59900335, Member/Manager  
**NEGOTIATED \$750/PAID**

**STEP 3: HEARINGS \* AND \*\*\***

**A. Denial Appeals**

None

**B. Motion to Deem Allegations Admitted**

None

**C. Hearing Officer Recommendations**

None

**D. Request for Reinstatement**

None

**E. Appeal Board Orders**

None

**F. Discussion, Consideration and Possible Action on Proposed Consent Agreement Terms.**

79695 Julie Haydon #30700570

MOTION by Karla Clodfelter to dismiss. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.

**G. Staff Recommendations.**

**• Discussion, Consideration & Possible Action on Recommending Letters of Concern for the Following Cases:**

- 1. 75945/75946 Nail Aqui of Arizona #M15623 & #A15680 *(advertising)*  
Yen Salon Spa Inc.
- 2. 77234/77235 Nail Aqui of Arizona #M15623 & #A15680 *(sanitation/advertising)*  
Yen Salon Spa Inc.
- 3. 76490 2007 Nails #M11772 *(Incompetence)*  
Ronnie Truong, Owner #59600060
- 4. 76754 Casa De Nails #M15400 *(sanitation)*  
Donald Van Troung, Owner #59600376
- 5. 77296/79848 Kristina Martin #10600834 *(Sanitation/Incompetence)*
- 6. 77634 Eleganza Barber & Beauty Salon #C17486 *(sanitation/unlicensed on books)*  
Luis Perez, Owner
- 7. 77670 Anabel Navarro #10801236 *(unlicensed establishment)*
- 8. 77110 Diana Darling #17112504 *(ownership change/sanitation)*
- 9. 77777 Betina Nino #10011167 *(change of ownership)*
- 10. 78375 Manda Silva *(ownership change)*
- 11. 78376 Judy Wolgamot #19100591

12. 77906/77907

Glassy Nail #A1511 & #M15490 (*sanitation*)  
Huy Van Dang, Owner/Manager #50700068

MOTION by Joe Verdugo to accept staff recommendations and rescind all previous motions and to instead issue a letter of Concern. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

**STATUS AND ADDITIONS TO TENTATIVE AGENDA \* AND \*\*\***

For Board Information Only:

**ADJOURN**

MOTION by Joe Verdugo to adjourn. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

In accordance with Title II of the Americans with Disabilities Act, the Cosmetology Board does not discriminate on the basis of disabilities in its programs, services or activities. Individuals who need reasonable accommodation to participate or who need information in an alternative format may contact the ADA Coordinator at (480) 784-4539.

- \* **LEGAL ADVICE WHERE APPLICABLE – A.R.S. § 38-431-03 (A) (3)**
- \*\* **PERSONNEL MATTERS – A.R.S. § 38-431.03 (A) (1)**
- \*\*\* **CONFIDENTIAL MATTERS – A.R.S. § 38-431.03 (A) (2)**
- \*\*\*\* **PENDING LITIGATION – A.R.S. § 38-431.03 (A) (4)**