



Arizona State
Board of Cosmetology

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BOARD MEETING MINUTES

ARIZONA STATE BOARD OF COSMETOLOGY MEETING MINUTES

March 20, 2015 AT 9:00 AM
1721 East Broadway
Tempe, Arizona 85282-1611

ALL AGENDA ITEMS INCLUDE THE OPPORTUNITY FOR BOARD CONSIDERATION, DISCUSSION, AND POSSIBLE ACTION

The Board may go into “Executive Session” for the purpose of obtaining legal advice from the Board’s attorney on any of the agenda items pursuant to A.R.S. § 38.431.03 (A)(3).

The Board makes every attempt to hear all matters timely. However, due to the number of items scheduled on any particular agenda, the Board may find it necessary to hear some items out of order and/or later than the time originally scheduled.

PLEDGE OF ALLEGIANCE

Chairman Gary Begley called the Arizona State Board of Cosmetology Board Meeting to order at 9:00 a.m.

CALL TO ORDER AND ROLL CALL

Gary Begley
Karla Clodfelter
Jessica M Stall-Rainbow
Joe Verdugo
Tammy L Acton
Melissa C Porter
Martha P Ramsey

BOARD BUSINESS

1. Approval of Regular Board Minutes of February 13, 2015.

MOTION by Joe Verdugo to approve minutes as written with the correction of “motion seconded by Joe Verdugo” on case 88806 Step 2 B. 21. MOTION SECONDED by Tammy Acton. MOTION CARRIED.

2. Declaration of Conflict of Interest.

Tammy Acton declared for 89137 under Step 2 B. 54.

3. Discussion, Consideration and Possible Action on Cindy Vong and La Vie LLC, Appellants vs. Donna Aune, Arizona Court of Appeals.

The Board may vote to go into Executive Session for the purpose of discussion and consideration of pending litigation pursuant to A.R.S. §38-431.03 (A) (4).

- Court of Appeals, Division One, Case No. 1 CA-CV 13-0423 Decision in Favor of the Board Dated May 27, 2014
- Petition for Review and Response Filed in Arizona Supreme Court
- Arizona Supreme Court Decision in Favor of the Board Dated November 6, 2014
- Petition for Writ of Certiorari filed by Cindy Vong in the United States Supreme Court February 4, 2015.

Assistant Attorney General Bridget Harrington, stated we have not heard from the United States Supreme Court and do not know if they are going to hear the case yet.

4. Discussion, Consideration and Possible Action on Proposed Legislation.

Senate Bill 1320 Make Up Artists; A.R.S. §32-506, Exemption

Jessica Rainbow reported that Senate Bill 1320 passed is now on the Governor’s desk.

Board Proposed Legislation HB2120:

- A.R.S. §32-503 (C) (1) Requirements for Executive Director Position – Eliminate Licensing Requirements
- A.R.S. §32-507 (A) (3) (4) (8) Fees – Increase Fees and Doubling the Cap.
- A.R.S. §32-517 (A) and A.R.S. §32-535 Personal License Renewal – 2-Year Renewal for Personal and Instructor Licenses.

Jessica Rainbow reported that HB2120 is looking good.

Clarifications were requested regarding fees. Assistant Attorney General Bridget Harrington again mentioned to the Board that it will be extremely important to obtain a timely rule change for the fees for licensure that will be going to every other year or a drop in revenue will occur.

Additional Proposed Legislation Related to the Board:

5. Report and Discussion on (NIC) National Interstate Council Region Meeting held on February 27th, 28th & 29th, 2015, in Savannah, GA.

Karla Clodfelter reported that Gary Begley and she attended, it was good a lot of the same issues with deregulation, getting the states working together and the Executive Directors are the key to the Board and they are doing a really good job. Donna is on the Executive Board a key member and although she was unable to be at the meeting she was in touch with them in conversation and keeping the progress moving.

Gary Begley spoke on the lack of common language and one project with the Executive Directors is to come up with common language and try to get the states to follow to match up to the country.

Gary Begley spoke on how progressive this Board is compared to the other states and stated the following: Our Board has embraced new ideas and has accomplished them. However, it was evident in the meeting that a great deal of the change was happening through the Executive Directors. We recognize how fortunate we are to have Donna, she has made so much progress for us and has work hard to create new pathways to the Legislature and potentially we don't appreciate her enough. I would propose to the Board that we consider doing a letter of commendation for Donna defining some of these things she has accomplished to put in her personnel file.

MOTION by Joe Verdugo to direct Melissa to draft a letter of commendation for Donna. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

6. Discussion, Consideration and Possible Action on Performance Review of Executive Director.

The Board may vote to go into Executive Session for the purpose of discussion and consideration of personnel matters pursuant to A.R.S. §38-431.03 (A) (1).

Items 5 and 6 were discussed together.

7. Cosmetology Students on Field Trip.

a. Questions and answers regarding Board authority and process

No students in attendance.

EXECUTIVE DIRECTOR'S REPORT

1. Report 90 / 10 Executive Director's Meetings held on February 10, 2015, and March 17, 2015, in Phoenix.

Executive Director Donna Aune, reported that there is a new website that you can apply, update resume and Board Members can apply for re-appointment.

2. Report on 18-Month Grid on Sunset Audit completed on March 5, 2015.

Executive Director Donna Aune, reported that the report on 18-Month Grid on Sunset Audit was completed and delivered on March 5th, 2015, and we have not heard anything as of yet.

3. Summary of Current Events.

See above.

CONSENT AGENDA

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion.

The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State or Federal law on all agenda items under Steps 1, 2 & 3 pursuant to A.R.S. §38-431.03 (A) (2).

STEP 1: COMPLAINT REVIEW

A. Recommend Application Denials

89150 Cuong Huy Duong *(Deny & accept w/\$250 negotiation terms; working prior to licensure)*

**MOTION by Karla Clodfelter to deny and accept with negotiation terms.
MOTION SECONDED by Joe Verdugo. MOTION CARRIED.**

B. Recommend Dismissals

MOTION by Karla Clodfelter to accept staff recommendations for all those listed below under Step 1 B. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.

| | | |
|-------|---|--|
| 88932 | Hansa Shah, Unlicensed | <i>(Dismiss w/o prejudice & refer to proper authorities)</i> |
| 88979 | Beverly Viti, Unlicensed | <i>(No jurisdiction – refer to proper authorities)</i> |
| 89031 | Aveda Institute Phoenix #S163 Arizona Institute LLC, Owner | <i>(Client Satisfaction)</i> |

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- 89034 Dave Lemonds, Member/Manager
Katrina Bervin #71300003, Instructor-in-Charge
Eudocia Salon & Spa #C23628 *(Found no evidence to substantiate allegation)*
Eudocia Salon LLC, Owner
Henrietta Williams, Member
- 89055 Mastercuts *(Found said location licensed Regis / Mastercuts / Minnesota Regis Corp. #C17315)*
- 89112 Jacqueline S Maron #90500081 & 10100100 *(No proof of accusations)*
- 89113 Jessica Hughes, Graduate Student *(Dismiss w/o prejudice & refer to proper authorities)*
Beauty Body Beyond, Unlicensed
- 89161 Miranda Denman #10021961 *(Work experience certified by licensed salon C1906)*
- 89162 Southwest Styles Great Clips #C22796 *(Salon closed due to name change – "Great Clips 6341"
New license #SCOS24073)*
Southwest Styles Inc, Owner
John Trower, President
Leslie Trower, Director
Deborah Rhodes #18501121, Manager

C. Recommend Letter of Concern

MOTION by Joe Verdugo to accept staff recommendations for all those listed below under Step 1 C. MOTION SECONDED by Tammy Acton. MOTION CARRIED.

- 88857 Daisy's Beauty Salon #C20762 *(Delinquent establishment license)*
Eufemia Espinoza #19100417, Owner
- 89153 Foot Fetish Nail Spa #C17212 *(Delinquent personal license)*
Clarise Ward #50329333, Owner/Manager
- 89155 Florence Hair Works #SCOS24533 *(Inadequate wet disinfectant)*
Darcy Rae Perreault #11401597, Owner/Manager
- 89160 Martin's Beauty Salon #C6300 *(Delinquent establishment & delinquent personal license)*
Martin B Barreras #17212911, Owner/Manager
- 89167 All About U Salon Retreat LLC #C21072 *(Delinquent personal license & license display)*
All About U Salon Retreat LLC, Owner
Ali Crouse #10800358, Member/Manager
- 89169 Ah Hellow-Be-You-Tiful #C24012 *(Delinquent personal license)*
Debra A Lennon Padia #18326604, Owner
- 89181 Shear Genius #C23767 *(Delinquent establishment license)*
Shear Genius of Fort Mohave LLC, Owner
Kelly Frye #10602291, Member
- 89183 Great Clips 6341 #SCOS24073 *(Required current establishment license display)*
Southwest Styles Inc, Owner
John Trower, President
Leslie Trower, Director
Deborah Rhodes #18501121, Manager
- 89188 Studio 4 Monique #SCOS23453 *(Delinquent establishment license)*
Monique Sullivan #10200629, Owner/Manager
- 89192/89193 New Romantic Nail & Spa #'s SNT15476 & SAES15495 *(Delinquent establishment licenses)*
Van Tuyet Huynh #'s 50500390 & 30500235, Co-Owner/Manager
Johnny Viet Tran #50500393, Co-Owner/Manager
- 89199 Studio 83 Hair #SCOS24643 *(Delinquent personal license)*
Karri Lane Gutierrez #19700242, Owner/Manager
- 89208 Ulta Salon Cosmetics & Fragrance Inc #SCOS18157 *(Personal license display)*
Ulta Salon Cosmetics & Fragrance Inc, Owner
Carl S Rubin, President
Micthea Millban-Ireland, General Manager
- 89216 Rambha Day Spa & Salon #SCOS21200 *(Delinquent establishment license)*

| | | |
|-------|---|---|
| 89219 | Ramnir Corp, Owner Rambha Singh #30330572, Member/Manager Sunlake Nails & Spa #SAES16711 | (Delinquent establishment license) |
| 89222 | Vanna Tuyet Le #50300190, Owner/Manager Le' French Salon & Boutique #SCOS24734 Rachel French #10227590, Owner/Manager | (No first-aid kit/blood spill kit & establishment license display) |
| 89223 | Creative Nails by Susan #'s SNT16700 & SAES17042 Huong Pham #'s 50401160 & 30600792, Owner/Manager | (Delinquent establishment license) |
| 89225 | Vida Mae's Images Salon & Spa #SCOS21596 Vida Mae Lori #19400031, Owner/Manager | (Delinquent establishment license) |

D. Recommend Informal Interview or Negotiation Terms

MOTION by Karla Clodfelter to accept staff recommendations for all those listed below under Step 1. D. accept 89109 No. 26. MOTION SECONDED by Martha Ramsey. MOTION CARRIED.

1. 87737/88481 Alina Gifford #10900051
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
2. 88740 Posh Hair and Spa #C23910
Posh Hair and Spa LLC, Owner
Debbie Lee Ives, Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
3. 88777 Christina A Smith #10124372
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
4. 88831/88832 Model Nails by Phuong #'s SNT17879 & SAES18759
Model Nails by Phuong LLC, Owner
Phuong Khanh Mangus #'s 50400347 & 31200760, Manager/Member
Du Van Huynh #51300501, Licensee
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
5. 88852 & Alicia Nicole Zillner #11400953
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
88853 M Salon LLC #C17520
M Salon LLC, Owner
Michael Danielson #10000447, Member
Dismiss due to no violations, see motion above.
6. 88878 & Laurie Evans #30800717
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.
89144 & Deborah Jeska #30500633
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.
89145 & Ashli Thielbar #30601095
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.
89146 Pamela Springer #39500035
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.
7. 88931 & CreativTouch Nails & Spa #A18336

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- Jokat Enterprises LLC, Former Owner
Huyen Pham #'s 31300104 & 50300020, Former Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs to Huyen Pham, see motion above.
- 89241/89242 Cuong Le, Former Member
My Thi Tran #'s 51100622 & 31200651, New `Owner
Offer a consent agreement for My Thi Tran to attend the Infection Protection Law Review Class, see motion above.
8. 88956 CreativTouch Nails & Spa #'s SNT17978 & SAES18912
Happy Feet Nails & Spa LLC #M15748
Happy Feet Nails & Spa LLC, Owner
Lien Tran, Member/Manager
Linh Nguyen Member/Manager
"Danny" Ngoc M Pham #50501086, Licensee
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, \$35.00 restitution and for Lien Tran, Linh Nguyen and "Danny" Ngoc M. Pham to attend the Infection Protection Law Review class, see motion above
9. 88998 Maricopa Skill Center Cosmetology Program #S55
Maricopa County Community College District, Owner
Gayla M Burnett #90700051, Director
Lisa K Hemming #90100009, Program Manager
Offer a consent agreement to assess \$2,000.00 civil penalty and Board costs and combine case no's 89006 and 89025, see motion above.
10. 89006 Maricopa Skill Center Cosmetology Program #S55
Maricopa County Community College District, Owner
Gayla M Burnett #90700051, Director
Lisa K Hemming #90100009, Program Manager
Rochelle Lederman #90500043, Instructor
Combine case no's 88998 and 89025, see motion above.
11. 89025 Maricopa Skill Center Cosmetology Program #S55
Maricopa County Community College District, Owner
Gayla M Burnett #90700051, Director
Lisa K Hemming #90100009, Program Manager
Combine case no's 88998 and 89006, see motion above.
12. 89027/89028 J L Nails #M17008 & A17459
Yen Phi Le #'s 50300197 & 31300451, Owner
Offer a consent agreement to assess \$1,000.00 civil penalty and Board costs, see motion above.
13. 89078 KT Nails #M17281
Vy Trang Thuy Le #'s 50331475 & 30900020, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
14. 89081/89082 Instyle Nails and Spa #'s M17891 & A18786
Huy X Le #59600706, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
15. 89084 Vanity Nail Bar #M17693
S & C Management LLC, Owner
"Cindy" Alejandra Fernandez, Member/Manager
Susan Fernandez, Member/Manager
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
16. 89085/89086 Lena's Luxury Nails #'s M14789 & A14728
Jenny N Le #10000630, Owner

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17. 89089 Offer a consent agreement to assess \$500.00 civil penalty and Board costs and for Jenny N. Le to attend the Infection Protection Law Review class, see motion above.
Nail-Tique LLC #C22035
Nail-Tique LLC, Owner
Rhonda I Erdmann #58500034, Member/Manager
Jeff Thompson #18428690, Member/Manager
Dena L Loos #18124865, Member/Manager
18. 89093 Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
Hung Hminh Nguyen #50600570, Owner
19. 89097 Offer a consent agreement to assess \$750.00 civil penalty and Board costs, see motion above.
Salon Kismet LLC #C19948
Salon Kismet LLC, Owner
Dina Firnstahl #19100632, Member
Margaret Kerley #19401171, Member
20. 89098 Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
Cherry taaah Salon Inc #C17878
Cherry the Salon Inc, Owner
Leslie D Lammers #59100345 & 39700066, President/Manager
21. 89099 Offer a consent agreement to assess \$750.00 civil penalty and Board costs and for Leslie D. Lammers to attend the Infection Protection Law Review class, see motion above.
Beyond Waycool the Hair Experience #C17449
Waycool Hair Exp Inc, Owner
Christy M Schiedemeyer #18124575, President/Manager
22. 89100/89101 Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
Centre Pointe Nail & Spa #'s M17019 & A17473
Phong Nguyen, Owner
Huyen Chi Ho Le #'s 50500087 & 31200480, Manager
23. 89102/89103 Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
Tiffany's Spa Nails #'s M17914 & A18812
Phat T Loi, Owner
Linh Loi #'s 50331301 & 31100357, Manager
24. 89104 Offer a consent agreement to assess \$750.00 civil penalty and Board costs and for Linh Loi to attend the Infection Protection Law Review class, see motion above.
Rochelle's Salon & Spa #C12969
Grey Inc, Owner
Grey K Toy Jr, President/CEO
Rochelle Quema #19200882, Vice-President/Manager
25. 89108 Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
Karma Salon and Day Spa #C17298
Thuy Karr #30400358, Owner
26. 89109 Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
Roschelle Murillo #11300317
MOTION by Karla Clodfelter to accept staff recommendation and Offer a consent agreement to assess \$500.00 civil penalty and Board costs. MOTION SECONDED by Tammy Acton. MOTION CARRIED, see motion above.
27. 89118 Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
Leidan Mitchell #C18426
Leidan Mitchell II LLC, Owner

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- Jacki B Tatman, Member
Erin Essert #18327799, Member
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
28. 89119/89120 Tammy's Pro Nails & Spa #'s M16774 & A17958
Hong Thi Nguyen #10600441, Owner/Manager
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
29. 89122 Zealous Hair Lounge LLC #C24107
Zealous Hair Lounge LLC, Owner
De'meka Tonth #'s 11102294 & 91400047, Member/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
30. 89123 Artisan Salon Inc #C17752
Artisan Salon Inc, Owner
Martina Dietrich-Neal #10700673, President/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
31. 89127 Repose Salon & Spa #C23546
City Scape Salon LLC, Owner
Steven M Maun, President/Secretary
Stefanie Linn Richards #11301922, Manager
Offer a consent agreement to assess \$750.00 civil penalty and Board costs and for Stefanie Linn Richards to attend the Infection Protection Law Review class, see motion above.
32. 89129 Refresh Salon & Vintage Décor #C23018
Gregory Finck #39400059, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
33. 89152 Rosa's Beauty Salon LLC #C24154
Rosa's Beauty Salon LLC, Owner
Jesus Barrera Medina, Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
34. 89154 Tommy Nail Spa #M17307
Peter Nguyen #50700851, Owner/Manager
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
35. 89156/89157 Florence Nails & Spa #'s M17164 & A17675
John Thanh Nguyen #50600008, Owner/Manager
Offer a consent agreement to assess \$750.00 civil penalty and Board costs, see motion above.
36. 89158 Shear Bliss Salon #C19485
Shear Bliss Salon LLC, Owner
Sarah Kelley, Member
Suzanne Strickland, Member
A. I. Questrom, CEO
Madeline Crespo #11001613, Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
37. 89159 Illusions Barber Shop #SCOS17750
Mariela German, Owner
Issue a letter of concern for delinquent establishment license and no tuberculocidal disinfectant, see motion above.
38. 89163 JC Penney Styling Salon and Day Spa #SCOS9150

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- JC Penney Company Inc, Owner
A. I. Questrom, CEO
Madeline Crespo #11001613, Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs,
see motion above.
39. 89164 Toni & Guy #C9275
Phoenix Salon Association LLC, Owner
Gerry Watkins #18225407, President
Mark Smith #18124768, Vice-President
Sabio Vilorio #17820453, Secretary
Caleb A Watkins #10801247, Manager
Offer a consent agreement to assess \$750.00 civil penalty and Board costs,
see motion above.
40. 89166 Regis Hairstylists #450 #C5685
Regis Corp, Owner
Dan Hanrahan, President
Steve Spiegel, Vice-President
Eric Bakken, Secretary
Kelsey J Leonard #11101599, Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs,
see motion above.
41. 89172 Care Nails & Spa #M16023
Tri Thai, Owner
Giang T Nguyen #59714764, Licensee
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, \$31.00
restitution and for Giang T. Nguyen to attend the Infection Protection Law Review
class, see motion above.
42. 89190 Holly's Nails #SNT17010
Quy Van Le, Owner
Holly H Doan #'s 50700763 & 31100258, Manager
Offer a consent agreement to assess \$500.00 civil penalty and Board costs,
see motion above.
43. 89191 Noble Nails LLC #SNT17931
Noble Nails LLC, Owner
Anna Nga Bui #'s 50400592 & 30400147, Member/Manager
Offer a consent agreement to assess \$750.00 civil penalty and Board costs,
see motion above.
44. 89194 & Rebecca Embry #39818642, Licensee
Offer a consent agreement to assess \$250.00 civil penalty and Board costs,
see motion above.
- 89195 & Heather Thomas #30124798, Licensee
Offer a consent agreement to assess \$250.00 civil penalty and Board costs,
see motion above.
- 89196 Megan Lysenko #31400313, Licensee
Offer a consent agreement to assess \$50.00 civil penalty and Board costs,
see motion above.
45. 89197/89198 Amomi Pregnancy Wellness Spa #'s SNT17223 & SAES17757
Scottsdale Perinatal Associates PLLC, Owner
Cathleen Harris M. D., Member
Karrie Francois M. D., Member
Eve Marie Lussier #59300140, Manager
Offer a consent agreement to assess \$500.00 civil penalty and Board costs,
see motion above.
46. 89176 & EVO Italian Food Restaurant, Unlicensed
Dismiss and refer to proper authorities due to no jurisdiction, see motion above.

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- 89226 & Stesha Larson #50501011, Licensee
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.
- 89227 & Snow Harner #51100205, Licensee
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.
- 89228 & Kathryn Pitrat #11200061, Licensee
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.
- 89229 Haleigh Robbins #11400204, Licensee
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.
47. 89209/89210 Herbal Nail Bar LLC #'s SNT17201 & SAES17724
Herbal Nail Bar LLC, Owner
Nga Thi Ngoc Nguyen #'s 51100339 & 31200285, Member
Thao Thi Nguyen #'s 50900149 & 31000409, Member
Quyên Huu Dinh #51100561, Manager
Offer a consent agreement to assess \$750.00 civil penalty and Board costs and for Nga Thi Ngoc Nguyen, Thao Thi Nguyen and Quyên Huu Dinh to attend the Infection Protection Law Review class, see motion above.
48. 89211 & True Colors #SCOS20401
True Colors LLC, Owner
Nancy Banks #10801603, Member
James Banks, Member
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
- 89212 & Joanna Hernandez #39500019, Licensee
89213 Sherri Lynn Wallace #11400710, Licensee
49. 89221 Mirror on the Wall Beauty Salon #SCOS777
Susan Lockett #18124194, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
50. 89234 Amy B Kromah #11100399, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
51. 89235 Shear Toxic #SCOS23873
Melissa Rooen #10900588, Co-Owner/Manager
Donna Eversult #11300789, Co-Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
52. 89236 Let's Lash #SCOS24719
Let's Lash LLC, Owner
Lori Myers #11301703, Member/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
53. 89237 Arizona Academy of Beauty North Inc #CSL43
Arizona Academy of Beauty North Inc, Owner
Stewart L White, President/CEO
Carey Ann White, Vice-President
Sandra R Dorame #99819029, Instructor in Charge
Issue a letter of concern for style chair not in good repair and student file violation, see motion above.
54. 89238/89239 Nails by Andy #'s SNT17768 & SAES18589
Nails by Andy LLC, Owner
Andy Doan Lu #50400410, Owner/Manager

55. 89240 Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
Abloom Salon #SCOS23666
Abloomsalon LLC, Owner
Alejandra Martinez #10501050, Member
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.

END OF CONSENT AGENDA

STEP 2: INFORMAL INTERVIEWS

A. Without Negotiation Options

None

B. With Negotiation Options

1. 88669 & Amy's Nails & Spa #A17835 **10:00 a.m.**
NEGOTIATED \$500
89092 "Julie" Thu Nguyen #'s 31100710 & 51100068, Owner/Licensee
Toan Dieu Diep #59600495, Licensee
Continued from February Board Meeting
NEGOTIATED TO COMPLETE 2-HOUR WAX CLASS

"Julie" Thu Nguyen appeared was sworn in and stated she cleaned the area, wax was not hot she takes wax out waits ten seconds and she blew on it and then applied the wax and removed with a strip when she noticed that the skin peeled she would not do the second brow she would only pluck. She stated she has been waxing four to five years. Toan Dieu Diep was sworn in and stated that he was very sorry for the complainant, but there was no bleeding and the wax was not hot, they did put ointment on the area. Toan Dieu Diep has replaced the wet disinfectant container with a larger one so that the pedicure rasp will now fit and regarding the soiled floor he stated the salon is seventeen years old and they clean the floor daily. Investigator Bobbie Johnson testified that this was a serious wax injury, the skin was ripped off, and proper blood spill procedures were not followed. Investigator tested the wax on her inner wrist and it was very hot. Large wet disinfectant was not large enough for complete immersion of all tools (pedicure rasps) and the salon floor was soiled.

MOTION by Karla Clodfelter to move that for case 88669 & 89092 all alleged violations cited in the Investigation Report have been shown. MOTION SECONDED by Melissa Porter. MOTION CARRIED.

SUBSTANTIATED VIOLATIONS

A.R.S. § 32-572 (A)(4) Incompetence/Malpractice

A.R.S. § 32-541 (B)/A.A.C. R4-10-112 (A)(4. a)(B)(2)(F)(1)(2)(3)(4)(5) & (6)(R)(3) Infection Control/Safety Standards

A.R.S. § 32-501 (9)(10) Scope of Practice

A.R.S. § 32-574 (A)(9) Unlawful Acts; Violations; Classifications

STAFF REPORTED NO HISTORY

MOTION by Karla Clodfelter to move that for case 88669 & 89092, to impose the following discipline and to Maintain Consent Agreement terms previously offered to the Licensee. MOTION SECONDED by Joe Verdugo. MOTION CARRIED. Gary Begley VOTED NAY.

2. 88903 Aveda Institute Phoenix #S163 **10:00 a.m.**

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Arizona Institute LLC, Owner
Dale Lemonds, LLC Manager
Katrina Marie Weber #'s 71300003 & 31000366, Instructor in Charge
Continued from February Board Meeting
NEGOTIATED \$250

3. 88930 Tres-A Nail Bar #C17085 **10:00 a.m.**
Teres-a Nail Bar LLC, Owner
Courtney Steele, Member
Richard Steele, Member
Amanda Wolfe #51100544, Manager
Rebecca Hart #51100574, Licensee
Continued from February Board Meeting
NEGOTIATED \$500/RESTITUTION
4. 87987/89107 Tango Nails #'s A14388 & M14418 **10:00 a.m.**
The Tran, Owner
"Nina" Nga Thi Dao #19710257, Manager
NEGOTIATED \$250/PAID
5. 88664 & Nueva Image Barber Shop #C22018 **10:00 a.m.**
Korina Rascon #19500471, Owner
NEGOTIATED \$250/PAID
89138 Berenice Bejarano #10020576, Licensee
6. 88668 Rex Hair & Nail #C16937 **10:00 a.m.**
Ann D Tran #10600123, Owner
Ann D. Tran appeared was sworn in and stated she did not tell the complainant that she had a fungus she told her that it looked like there was an infection. She asked if she could take a before and after picture as this is her policy and the complainant refused to allow this. Ann told her she would not polish the injured toes because she could get fungus, she would polish the other toes. Ann stated that she did not file the injured toes. Amber Moore testified on behalf of BarbaraAnn Morris, the complainant stated that the Ann told her she had fungus and wanted to treat her for that, complainant told Ann she had dropped a box on her foot. She stated that Ann used a buffer and drew blood and put her foot back into the dirty spa water and did not follow proper blood spill procedure, she also indicated that Ann kept referring to herself as a Specialist.
MOTION by Karla Clodfelter to move that for case 88668 all alleged violations cited in the Investigation Report have not been shown. MOTION SECONDED by Tammy Acton. MOTION CARRIED.
SUBSTANTIATED VIOLATIONS
A.R.S. § 32-501 (5)(6) Scope of Practice
A.R.S. § 32-541 (B)/A.A.C. R4-10-112 (F)(1)(2)(3)(4)(5) & (6) Infection Control/Safety Standards
A.R.S. § 32-574 (A)(9) Unlawful Acts; Violations; Classifications
STAFF REPORTED NO HISTORY
MOTION by Karla Clodfelter to move that for case 88668, to impose the following discipline and to issue a letter of concern for working out of scope of practice and not following proper blood spill procedures. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.
7. 88745/88746 Nhu N Nguyen #'s 50601317 & 30601096 **10:00 a.m.**
NEGOTIATED \$1,000.0/6-MONTH PROBATION
8. 88753/88754 Oolala Nails #'s M17775 & A18599 **10:00 a.m.**

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N P LLC, Owner
Ngan Thi Barney #'s 50100307 & 30100042, Member
NEGOTIATED \$500/PAID

9. 88785 Pure Aesthetics, #S17 **10:00 a.m.**
Pure Aesthetics LLC, Owner
Kaelene Johnson, Member
Tina Arvizu #71300007, Instructor
Lily Blitzer #39900012, Student Instructor
CONTINUANCE GRANTED

10. 88789/88950 & San Tan Nails & Spa #M16523 **10:00 a.m.**
89048/89233 San Tan Nails & Spa #A16815
Son Tang, Owner
Tina Tang #51000047, Licensee

Son Tang appeared was sworn in and stated he was very sorry, they have fixed everything. He stated he is not licensed does not feel he has the experience and that the employees were not keeping the salon clean, he also stated that he did not know they needed to have a manager. Bobbie Johnson testified that this was a very serious infectious disease. The complainant was hospitalized, had intravenous antibiotics. The sanitation violations found were conducive for an infection to happen. There were soiled tools, nail brushes, dry storages, soiled wax pots, reuse of paraffin wax, paraffin wax container with thick debris on the bottom of warmer, soiled massage rocks, crock pot appeared to be moldy, pedicure spas with debris and nail clippings, reuse of pumice blocks, soiled drills and bits, bottles not labeled, UV lights soiled, double dipping in pedicure masks and salt scrubs, bugs in "clean" container at back sink, nail brushes with mold at the base, towels not enclosed, wet disinfectant not large enough for complete immersion and advertising differently than name of salon. Investigator stated there were two risk based inspections that followed on November 12, 2014, which resulted in an unsatisfactory grade due to health/safety violations and one on December 23, 2014, which resulted in an unsatisfactory grade due to last inspection sheet not posted and advertising differently. Pam Wayman was sworn in and stated that she had gone to Tina for over five years. She stated she was hospitalized for three days and had in home IV antibiotics that her insurance would not pay which was \$660. The doctor originally thought it was MRSA and was scheduled to have my finger removed, however it was determined to be an infectious cellulites.

MOTION by Karla Clodfelter to move that for case no's 88789, 89233, 88950 & 89048 all alleged violations cited in the Investigation Report have been shown. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.

SUBSTANTIATED VIOLATIONS

A.R.S. § 32-543.2/A.A.C. R4-10-113 (A)(1) Personal License Display

A.R.S. § 32-572 (A)(4) Incompetence/Malpractice

A.A.C. R4-10-111 (A) Advertising Differently than Salon Name

A.R.S. § 32-541 (B)/A.A.C. R4-10-112 (A)(4.a)(B)(1)(2)(C)(1)(2)(D)(1)(2)(3)(E)(1)(7)(G)(1)(2)(J)(2)(L)(1)(3)(4)(R)(5) Infection Control/Safety Standards

A.R.S. § 32-572 (A)(8) Repeated Failure to Correct Infractions of Safety and Sanitary Requirements

A.R.S. § 32-574 (A)(9) Unlawful Acts; Violations; Classifications

HISTORY

87911 - 6/20/14 – Consent Agreement \$500 CP – Incompetence/Malpractice/Advertising Differently than Salon Name

83773/88374 – 1/20/12 - Consent Agreement \$250 CP – Advertising Differently than Salon Name/Manager in Charge/Health & Safety

MOTION by Karla Clodfelter to move that for case no's. 88789, 89233, 88950 & 89048, to impose the following discipline to Maintain Consent Agreement terms previously

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offered of \$2,000 civil penalty and Board costs and add a 10-month probationary period to pay the fine, maintain \$30.00 restitution, add a 5-year probation on salon License No's. M16523 & A16815, Licensee, Tina Tang License No's. 51000047 & 31000034 and Owner Son Tang and for Owner Son Tang and Tina Tang to attend the Infection Protection/Law Review class within 30-days. Also to re-inspect within a month and give a status report to the Board at the next meeting. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.

11. 88843 & Bernetta James #31300194 **10:00 a.m.**
NEGOTIATED \$250/PAID
88845 Lilah Khen #313000305
NEGOTIATED \$250/6 Month Probation/1st Payment Submitted
12. 88940/88941 Be Nails #'s M16294 & A16430 **10:00 a.m.**
"Ronnie" Tai Truong, Owner/Manager, #59600060
NEGOTIATED \$250/PAID
13. 88957/88958 2007 Nails #'s M17895 & A18791 **10:00 a.m.**
Jenny T Nguyen #'s 51405376 & 31400827, Owner/Manager
NEGOTIATED \$750/6-Month Probation
14. 88960 Fantastic Sams (Union Hills) #C24714 **10:00 a.m.**
Red Allure LLC, Owner
Lina M Valdez #18800915, Member/Manager
NEGOTIATED \$250/PAID
15. 88961/88962 Desert Palm Nails #'s M17534 & A18241 **10:00 a.m.**
Be Thi Tran #'s 51000020 & 31100582, Owner
Mona C Son #50331064, Manager
NEGOTIATED \$250/
16. 88964 Chace Salon #C16700 **10:00 a.m.**
Chace Salon LLC, Owner
Kimberly C Peacock #19101329, Member/Manager
NEGOTIATED \$250/PAID
17. 88966 Protégé College of Cosmetology #S164 **10:00 a.m.**
Metro Tech VIP Phoenix Union High School, Owner
Larry A Bulechek #'s 98600015 & 19000697, Director
NEGOTIATED \$250/PAID
18. 88967 Shear Shades LLC #C24266 **10:00 a.m.**
Shear Shades LLC, Owner
Amber McFarlin #11001510, Member/Manager

Amber McFarlin appeared was sworn in and stated that she has a larger container for the wet disinfectant, she has documentation for the service animal and she stated she would prefer her clients be able to use her restroom in her home due to the key situation and the cleanliness of the restroom outside of the building. Inspector Amber Moore testified that this salon is a condo with the work area being downstairs and the living quarters upstairs. There was a dog in the salon, wet disinfectant was not large enough for complete immersion and not covered, soiled tools, leather pouch and soiled dry storage, licensee did not have a key for the restroom outside, clients were using her restroom upstairs, when checking the restroom upstairs there was a cat. At this time the establishment was indicated as High Risk and on January 9, 2015, an inspection took place which resulted in an

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unsatisfactory grade due wet disinfectant not large enough for complete immersion, shampoo bowl soiled, no soap in restroom, bathroom door knob broken and not accessible.

MOTION by Karla Clodfelter to move that for case 88967 all alleged violations cited in the complaint summary have been shown. MOTION SECONDED by Tammy Acton. MOTION CARRIED.

SUBSTANTIATED VIOLATIONS

A.R.S. § 32-541 (B) / A.A.C. R4-10-112 (A)(4. a)(C)(D)(E)(2)(7)(S)(4)(T)(2) Infection Control/Safety Standards

A.R.S. § 32-574 (A) (9) Unlawful Acts; Violations; Classifications

STAFF REPORTED NO HISTORY

MOTION by Karla Clodfelter to move that for case 88967 to impose the following discipline and offer a Consent Agreement with the following new terms of \$50.00 civil penalty and Board costs and for licensee Amber McFarlin to attend the Infection Protection/Law Review class within 30-days. MOTION SECONDED by Tammy Acton. MOTION CARRIED.

19. 88970/88972 Westgate Nails and Spa LLC #'s M17647 & A18432 **10:00 a.m.**
Westgate Nails and Spa LLC, Owner
Amy Le #10401286, Member
Hannah Nguyen #'s 50401069 & 30400303, Member
Tam Minh Tai #11201340, Member/Manager
NEGOTIATED \$250
20. 88971 & Susan K Dayton #16506178, Licensee **10:00 a.m.**
89142 Hair Architects #C22720
Jon S Nickell #'s 99500009 & 19500363, Owner
NEGOTIATED \$250
Executive Director Donna Aune asked the Board to rescind the \$250 civil penalty as the salon provided the documentation for the service animal and to issue a letter of concern for a delinquent personal license.
MOTION by Gary Begley to rescind the \$250 civil penalty and to issue a letter of concern. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.
21. 88973 Gila Community College Cosmetology Academy #S169 **10:00 a.m.**
Gila Community College, Owner
Mark Bryce, President
Patricia A Bocado #'s 90900047 & 16910210, Instructor in Charge
NEGOTIATED \$500/PAID
22. 88975 IMAJ Institute #S24 **10:00 a.m.**
Phoenix Photonix Inc, Owner
Gary Begley #31400143, President/CEO
Margaret Begley #71200016, Vice-President/Secretary
Kaitlyn Baker #'s 71400001 & 10500987, Instructor in Charge
CONTINUED
23. 88996 French Nails Mesa #M17375 **10:00 a.m.**
Loan K Tran #50000220, Co-Owner/Manager
Ha Thanh Phan #51200212, Co-Owner/Manager
NEGOTIATED \$250/PAID
24. 88999 Toni & Guy #C16904 **10:00 a.m.**
Toni & Guy Associates Inc, Owner
Bruno Mascalco, President/CEO
Holly Slusser #11300841, Manager

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NEGOTIATED \$500

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|-----|-------------|---|------------|
| 25. | 89004 | Belleza Hair Studio #C22022 Katherine Provencio #19918277, Owner NEGOTIATED \$500/6-Months Probations | 10:00 a.m. |
| 26. | 89007 | The League Barbershop & Salon #C19149 Work Hard Play LLC, Owner Kevin Gardner, Member NEGOTIATED \$250/PAID | 10:00 a.m. |
| 27. | 89008/89009 | Idol Nails & Spa #'s M15050 & A15189 Kevin Du #50500204, Owner/Manager NEGOTIATED \$250 | 10:00 a.m. |
| 28. | 89010 | Steiner Institute of Esthetics #S29 Steiner Education Group Inc, Owner Leonard Fluxman, President Patrice Hredzak #'s 70900005 & 30329046, Director NEGOTIATED \$250/PAID | 10:00 a.m. |
| 29. | 89012 | Avalon School of Cosmetology #S126 EA Education Inc, Owner Branden Pobiak, Member Don Pobiak, Member Clint Tryan, Member Rebecca Hastings #90126377, Instructor in Charge NEGOTIATED | 10:00 a.m. |
| 30. | 89015/89016 | Nails by Sarah #'s M17946 & A18861 Sarah Nguyen #'s 50500101 & 30600004, Owner/Manager NEGOTIATED \$500/PAID | 10:00 a.m. |
| 31. | 89017 | KOR Beauty Academy #S158 KOR Beauty Academy Inc, Owner Tammy M Fuller #'s 91100099 & 19900093, President/Director NEGOTIATED \$500 | 10:00 a.m. |
| 32. | 89018 | The Skin Makeup Institute of Arizona #S35 TJ Bryant Inc, Owner Thomas Bryant, Director Mary Bryant, Director Jacqueline Bryant #71100005, Instructor in Charge NEGOTIATED \$250 | 10:00 a.m. |
| 33. | 89019/89020 | L'Amour Nails III #'s M16138 & A16322 L'Amour Nails III LLC, Owner Chau Pham, Member Tao Pham, Member Tram Q Phan #'s 50123684 & 30600148, Member/Manager NEGOTIATED | 10:00 a.m. |
| 34. | 89033 | Win Nails #SNT17883 Duy Ngoc Ky #51100266, Owner/Manager NEGOTIATED \$250/PAID | 10:00 a.m. |

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35. 89037 & Miguel's Beauty Salon #C4131 **10:00 a.m.**
Miguel Guerrero #18900107, Owner/Manager
NEGOTIATED \$250/PAID
89038/89039 Sara Camacho Vera #'s 11402419 & 51300415
NEGOTIATED \$250/PAID
36. 89040 Lorena's Beauty Salon #C9915 **10:00 a.m.**
Lorena Aguilera #19700783, Owner
NEGOTIATED \$250/PAID
37. 89041 & K-Bella Beauty Spa Salon #C23449 **10:00 a.m.**
89215 Magdalena V Cabrera #10401446, Owner/Manager
NEGOTIATED
Executive Director Donna Aune, asked the Board if they would extend the probation to ten-months, licensee wants to pay just needs more time.
MOTION by Karla Clodfelter to extend probation from six to 10-months. MOTION SECONDED by Tammy Acton. MOTION CARRIED.
38. 89042 Cost Cutters #6912 #C14731 **10:00 a.m.**
Minnesota Regis Corp, Owner
Dan Hanrahan, President/CEO
Steve Spiegel, Vice-President
Eric Bakken, Secretary
Serena Lee Yildirim #11101340, Manager
NEGOTIATED \$250
39. 89043 Genesis Hair Artistry #C23716 **10:00 a.m.**
Bottle Stop Inc, Owner
Kenneth Bolan, President
Dorothy Baker, Secretary/Treasurer
Darla R Sherrill #19500214, Manager
NEGOTIATED \$250/PAID
40. 89044 Isabel Carrillo #10601790 **10:00 a.m.**
CONTINUANCE GRANTED
41. 89045 Vida Mae's Images Salon & Spa #C21596 **10:00 a.m.**
Vida Mae Lori #19400031, Owner
NEGOTIATED \$250
42. 89046 J's Fade Barber Shop #C23980 **10:00 a.m.**
J's Fade Barber Shop LLC, Owner
Norma Estrada #11100644, Member/Manager
NEGOTIATED \$250/PAID
43. 89047 Estetica La Fayette Number Two #C17331 **10:00 a.m.**
Roxana Quintero #19500982, Owner/Manager
NEGOTIATED \$250/PAID
44. 89049 Vintage Salon by Rafael #C23113 **10:00 a.m.**
Vintage Salon by Rafael LLC, Owner
Jim Yancey, LLC Manager
NEGOTIATED \$250/PAID

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45. 89050/89051 My Shiny Nails #'s M17604 & A18363 **10:00 a.m.**
Lan N Tran #10502062, Co-Owner/Manager
To Quyen Thi Bui #11102491, Co-Owner/Manager
NEGOTIATED \$250

46. 89053 Delaney Hair #C21120 **10:00 a.m.**
Carman Delaney #10020063, Owner/Manager
Carman Delaney appeared was sworn in and stated that she had done a haircut and there was hair in her shear and brush, there was a stain in a white container in the dry storage that she has removed and now has a barbicide jar. Investigator Bobbie Johnson testified that there was no tuberculocidal disinfectant, the last inspection sheet was not posted and licensee had soiled tools and soiled dry storage.
MOTION by Melissa Porter to move that for case 89053 all alleged violations cited in the complaint summary have been shown. MOTION SECONDED by Martha Ramsey. MOTION CARRIED.

SUBSTANTIATED VIOLATIONS

A.R.S. § 32-541 (B) / A.A.C. R4-10-112 (A)(6)(B)(C)(E)(7) Infection Control/Safety Standards

A.R.S. § 32-543.3/A.A.C. R4-10-113 (A)(1) Required Latest Inspection Sheet Display

A.R.S. § 32-574 (A) (9) Unlawful Acts; Violations; Classifications

STAFF REPORTED NO HISTORY

MOTION by Melissa Porter to move that for case 89053 to impose the following discipline and offer a Consent Agreement with the following new terms of \$50.00 civil penalty and Board costs and for licensee Carman Delaney to attend the Infection Protection/Law Review class within 30-days. MOTION SECONDED by Martha Ramsey. MOTION CARRIED. Karla Clodfelter VOTED NAY.

47. 89054 Studio 6 Beauty Bar #C24303 **10:00 a.m.**
Studio 6 Beauty Bar LLC, Owner
Samantha Kuroski #31100399, Member/Manager
No Show; to formal hearing

48. 89063 Red Square Salon #C14448 **10:00 a.m.**
Red Square Salon LLC, Owner
Maria V Iguitian #19400612, Member/Manager
Gratchia Aroutiounian, Member
NEGOTIATED \$250/PAID

49. 89064 Smitten Salon #C23794 **10:00 a.m.**
Angela Boisvert #10200229, Co-Owner
Darren Boisvert, Co-Owner
Darren Boisvert appeared was sworn in and stated. Investigator Bobbie Johnson testified that there was no large wet disinfectant set up.
MOTION by Tammy Acton to move that for case 89064 all alleged violations cited in the complaint summary have been shown. MOTION SECONDED by Martha Ramsey. MOTION CARRIED.

SUBSTANTIATED VIOLATIONS

A.R.S. § 32-541 (B) / A.A.C. R4-10-112 (A)(4) Infection Control/Safety Standards

A.R.S. § 32-574 (A) (9) Unlawful Acts; Violations; Classifications

STAFF REPORTED NO HISTORY

MOTION by Tammy Acton to move that for case 89064 to impose the following discipline and issue a letter of concern for no large wet disinfectant set up. MOTION SECONDED by Martha Ramsey. MOTION CARRIED. Karla Clodfelter and Melissa Porter VOTED NAY.

C. Hearing Officer Recommendations

None

D. Request for Reinstatement

None

E. Appeal Board Orders

None

F. Discussion, Consideration and Possible Action on Revision of Proposed Consent Agreement Terms and Letter of Concern Cases.

87366 & Cargia Institute of Cosmetology #S166

87777 Cargia Institute of Cosmetology, Owner

Shree Cartagena #90500021, Instructor

Executive Director Donna Aune, asked the Board if they would remove the 3-year probation, Ms. Cartagena has paid all fines and is moving to California to take care of her mother and she cannot get licensed in California with probation on her license.

MOTION by Joe Verdugo to rescind the 3-year probation on case no's 87366 & 87777. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

STATUS AND ADDITIONS TO AGENDA

For Board Information Only:

ADJOURN

MOTION by Gary Begley to adjourn the meeting at 11:45 a.m. MOTION SECONDED by Tammy Acton. MOTION CARRIED.

In accordance with Title III of the Americans with Disabilities Act, the Cosmetology Board does not discriminate on the basis of disabilities in its programs, services or activities. Individuals who need reasonable accommodation to participate or who need information in an alternative format may contact the ADA Coordinator at (480) 784.4539.