



Arizona State  
Board of Cosmetology

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## ARIZONA STATE BOARD OF COSMETOLOGY MEETING MINUTES

April 21, 2017 at 9:00 am  
1721 East Broadway  
Tempe, Arizona 85282-1611

### **ALL AGENDA ITEMS INCLUDE THE OPPORTUNITY FOR BOARD CONSIDERATION, DISCUSSION, AND POSSIBLE ACTION**

The Board may go into “Executive Session” for the purpose of obtaining legal advice from the Board’s attorney on any of the agenda items pursuant to A.R.S. § 38.431.03 (A)(3).

The Board makes every attempt to hear all matters timely. However, due to the number of items scheduled on any particular agenda, the Board may find it necessary to hear some items out of order and/or later than the time originally scheduled.

### **PLEDGE OF ALLEGIANCE**

### **CALL TO ORDER AND ROLL CALL**

Gary Begley  
Karla Clodfelter  
Jessica M Stall-Rainbow  
Melissa C Porter  
Charlie C Phan  
Thomas Rough - Absent

### **BOARD BUSINESS**

1. Discussion, Consideration and Possible Action on Approval of Regular Board Minutes of March 17, 2017.

MOTION by Karla Clodfelter to approve minutes as written. MOTION  
SECONDED by Melissa Porter. MOTION CARRIED.

2. Approval of Telephone Conference Call Board Minutes of March 31, 2017.

MOTION by Karla Clodfelter to approve minutes as written. MOTION  
SECONDED by Melissa Porter. MOTION CARRIED.

3. Declaration of Conflict of Interest.

None.

4. Discussion, Consideration and Possible Action on Executive Order 2017-02.

- Internal Review of Administrative Rules; Moratorium to Promote Job Creation and Customer-Services-Oriented Agencies

Executive Director Donna Aune stated the report is due in September. The Governor has asked that we look over all of the rules and identify and possibly remove those rules which are burdensome and/or unnecessary. The rules committee is working on this. We are also asking for comments from the industry which they can send in via our website. Board members should come prepared with their own comments to the next Board meeting.

5. Discussion, Consideration and Possible Action on Executive Order 2017-03.

- Internal Review of Training Requirements, Continuing Education, Fees, and Processes

Executive Director Donna Aune stated we have a good start on the report required by Executive Order 2017-03, we need to look at fees and this report is due on June 30<sup>th</sup>.

6. Report, Discussion and Possible Action on Rules Committee Meeting Held on April 12, 2017:

Discussion, Consideration and Possible Action on Comprehensive Review and Update of Board Rules A.A.C. R4-10-405, for Proposed Rulemaking.

- Executive Order 2017-02; Internal Review of Administrative Rules; Moratorium to Promote Job Creation and Customer-Services-Oriented Agencies.

Discussion, Consideration and Possible Action on Proposed Rules Regarding Hairstyling School/Curriculum Requirements.

- Senate Bill 1130

Discussion, Consideration and Possible Action on Revising Building Standards Requirements.

- A.A.C. R4-10-112(S)(1)(2) Building Standards/Salons

Discussion, Consideration and Possible Action on Revising Salon Requirements To A Single Type of Salon Establishment License

- A.A.C. R4-10-401 and A.A.C. R4-10-403 Salon Establishment Licenses

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Karla Clodfelter stated the Rules Committee Members discussed and proposed the following recommendations of removing requirements from the following Rules per Executive Order 2017-02:

- Building Standards/Salons A.A.C. R4-10-112(S)(1)(2) to look at Mobile Services and Home Salon Requirements and to look at removing the separate entrance into salon and restroom requirement.
- Salon Establishment Licenses A.A.C. R4-10-401 and A.A.C. R4-10-403 to look at narrowing down the establishment licenses to a single establishment license only.
- Hairstyling School/Curriculum Requirements to look at using the Cosmetology Curriculum A.A.C. R4-10-304 and to remove all requirements regarding skin and nail training.
- Curricula Hours A.A.C. R4-10-306 to transfer 100% of the hours received in a cosmetology course towards a hairstyling license.
- Licensing Examination A.A.C. R4-10-108 to complete a pre-screening review of the examination a hairstylist would need 750 hours of training and instructors would need 250 hour of training.

MOTION by Melissa Porter to accept the recommendations by the rules committee pending approval from the Governor for rulemaking. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

7. Discussion, Consideration and Possible Action on Proposed Legislation – Senate Bill 1130:

- Hairstyling License
- Instructor License A.R.S. §32-531
- Required Inspection of Proposed Salon A.R.S. §32-542
- Application Time Frames A.R.S. §32-551 (B)

Any Additional Pending 2017 Legislation Relating to the Arizona State Board of Cosmetology

8. Discussion, Consideration and Possible Action on Revising Disciplinary Parameters.

- Additions to Board's Disciplinary Parameters

Board Members discussed revising the Disciplinary Parameters regarding suite changes within a Beauty Mall.

Motion by Karla Clodfelter to add to the Disciplinary Parameters for any suite/room/unit change within a Beauty Mall the disciplinary parameters would be to issue a Letter of Concern as long as the physical address is the same. MOTION SECONDED by Melissa Porter. MOTION CARRIED.

9. Discussion, Consideration and Possible Action on Cosmetology School Lockouts/Reporting of Student Hours

Board Members discussed School Lockouts and Reporting of Student Hours and how to hold schools accountable and protect the students.

MOTION by Karla Clodfelter to add to Disciplinary Parameters that if schools violate A.A.C. R4-10-204 (D) Monthly Reports, the school would be noticed of an Informal Interview without negotiation. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

10. Cosmetology Students on Field Trip.

- Questions and answers regarding Board authority and process

Students from Imaj Institute and Northland Pioneer College and Representatives from Penrose Academy, Aveda Institute and Gateway Community College were in attendance.

## EXECUTIVE DIRECTOR'S REPORT

1. Report and Discussion on Agency Departments.

- Financial
- Personnel, Board Membership and Appointments
  - ❖ Amber Bingham Appointed as Investigator
- Licensing
- Information Technology

Executive Director Donna Aune announced to the Board Members that Amber Bingham has been appointed as a new Investigator and that she is doing a wonderful job and Linda Stroh has been a great teacher in training her.

2 Report and Discussion on (NIC) National Interstate Council Executive Director's Meeting Held in Minneapolis, Minnesota, on April 18<sup>th</sup> and 19<sup>th</sup>, 2017.

Executive Director Donna Aune stated at the NIC Executive Director's Meeting, she heard, the Federal Government was given some states money to reduce regulation and The Institute of Justice wants to see certifications instead of licenses across the board. Other changes were (3) states not giving the practical exam Arkansas, South Dakota and Nevada. Minnesota has an Eye Lash Extension license with fourteen hours of training and a \$10,000 school bond per location. Ohio has a \$100,000 school bond and Independent Contractors have a one-time license. Wyoming decreased its required hours in cosmetology to 1600.

3. Report and Discussion on 90/10 Executive Directors' Meeting held on April 20, 2017.

Executive Director Donna Aune stated she attended the 90/10 Director's Meeting and shared a few bills. SB1437 is where licensees can petition GRRC if they feel a rule is burdensome and the agency would need to respond back within 90-days. SB2271 the bill which requires Ombudsman information to be indicated on our website. SB2372 to waive first license fee for anyone under poverty level which is now on hold.

4. Summary of Current Events that Affect the Arizona State Board of Cosmetology

See above.

This is the time for the Chair or Executive Director to give a brief summary on current events that affect the Board. It is informational only and no discussion may occur.

## CONSENT AGENDA

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion.

The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State or Federal law on all agenda items under Steps 1, 2 & 3 pursuant to A.R.S. §38-431.03 (A) (2).

### STEP 1: COMPLAINT REVIEW

#### A. Recommend Application Denials

91948 Amber Rena Chenoweth (*Deny & accept w/\$250 negotiation terms; working prior to licensure*)

91966 Andy Quyen Tran (*Deny & accept w/\$250 negotiation terms; working prior to licensure*)

**MOTION by Karla Clodfelter to deny and accept with negotiation terms.  
MOTION SECONDED by Melissa Porter. MOTION CARRIED.**

#### B. Recommend Dismissals

**MOTION by Karla Clodfelter to accept staff recommendations for all those listed below Step 1 B. except 91631. MOTION SECONDED by Melissa Porter. MOTION CARRIED.**

90893 Kelley Lauer #10400236, Licensee (*Denied performing services outside a licensed salon*)

91490 New Dimension Extensins #SCOS20269 (*Found no evidence to support allegations*)

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91530	Tammy Kelichner-Andre #19700552, Owner	
91551	Lillian Orona #30329406, Licensee	<i>(Found no evidence to support allegations)</i>
91573	Sedona Integrative Medical Clinic LLC, Unlicensed	<i>(Facility removed the use of word "Aesthetic" on existing website)</i>
91597	Dom Giazzon, Owner	<i>(Dismiss without Prejudice)</i>
91631	Glenn Alan Meyer, Unlicensed	<i>(Laser treatment – refer to ARRA)</i>
	Lillian Orona #30329406, Licensee	<i>(Client satisfaction – since service, had hair cut at another salon)</i>
	Toni & Guy #SCOS9275	
	Phoenix Salon Associates LLC, Owner	
	Gerry Watkins #18225407, President	
	Mark Smith #18124768, V-President	
	Sabio Vilorio #17820453, Secretary	
	Kelly L Whitlock #10800136, Licensee	
	<b>Continue for Further Investigation</b>	
91663	Glenn Alan Meyer, Unlicensed	
	<i>(Dismiss without Prejudice)</i>	
91815	Heather T Wong #19916180, Licensee	<i>(Double jeopardy)</i>
91878	Nails 20/20 LLC #SNT18279	<i>(Found no evidence of unlicensed practice)</i>
	Nails 20/20 LLC, Owner	
	Thanh Tat #50200072, Member	
	"Annie" Mo Thi Thand Dang #50601430, Member	

**C. Recommend Letter of Concern**

**MOTION by Karla Clodfelter to accept staff recommendations for all those listed below Step 1 C. MOTION SECONDED by Melissa Porter. MOTION CARRIED.**

91428	Turning Point Beauty College #CSL00191	<i>(Furniture shall be in good repair)</i>
	5 Star Enterprise LLC, Owner	
	Nhu Bui Holder, Member	
	Thao Dinh Pham, Member	
	Kimberly Hong Tran, Member	
	LaMonica Lopez #91100030, Director	
91579	Super Cuts #SCOS19037	<i>(Incomplete first-aid kit)</i>
	Terrace Management LLC, Owner	
	Mike Hanson, Member	
	Teresa Bojorquez #11100325, Manager	
91664	Bella's Beauty College #CSL00188	<i>(Separation of Schools from other Businesses – advertising &amp; offering make-up training classes to public)</i>
	Bella's Beauty College LLC, Owner	
	Ivonne Ramirez, Member	
	Jose Luis Renteria, Member	
	Elizabeth Gonzales #91300047, Director	
	Rodolfo Cruz-Pacheco #11501132, Student Instructor	
91667	Hair Saloon & Day Spa #SCOS20090	<i>(Delinquent establishment license)</i>
	Dawn L Hardesty #17617356, Owner/Manager	
91668	Hair Hacienda #SCOS2600	<i>(Advertising differently)</i>
	Anna M Amabisca #17820637, Owner/Manager	
91672	Harb Hair Co #SCOS23789	<i>(Delinquent establishment license)</i>
	Mouammar Harb #10300350, Owner/Manager	
91673	Apache Wells Beauty & Barber Salon Inc #SCOS429	<i>(No tuberculocidal disinfectant)</i>
	Apache Wells Beauty & Barber Salon Inc, Owner	
	Denise R Brenner #19401329, President/Director	
91674	JJ'S Last Strand #SCOS24401	<i>(Delinquent establishment license)</i>
	Janice M Jacott #19300359, Owner/Manager	
91675	Phoenician Hair Co #SCOS23350	<i>(Delinquent establishment license)</i>
	Juan R Estrada #17921623, Owner/Manager	

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91676/91677	Pro Nail by CK and TJ #'s SNT16173 & SAES16360 Thuan Van Nguyen #50401085, Owner/Manager	<i>(Delinquent establishment licenses)</i>
91689	Glo Hair and Makeup #SCOS25597 Monica L Valenzuela #19714653, Owner/Manager	<i>(Delinquent establishment license)</i>
91692	Hair Masters II #SCOS1392 Victor B Tignini #18327376, Owner/Manager	<i>(Delinquent establishment license)</i>
91694	Maiya's Nails & Spa LLC #SAES18331 Maiya's Nails & Spa LLC, Owner	<i>(Delinquent establishment license)</i>
91695	Kevin Duy Do #59700202, Member/Manager Alice & Friends Hair Designers #SCOS5114 Alice Castaneda #18327631, Owner/Manager	<i>(Delinquent establishment license)</i>
91699	Moxie Hair Salon #SCOS25015 Melissa Eike #10200301, Owner/Manager	<i>(Delinquent establishment license)</i>
91700	Youneeboutek Inc #SCOS23399 Youneeboutek Inc, Owner	<i>(Delinquent establishment license)</i>
91715	Theresa M Weldon #18226018, President/Manager Jeanne's Hair Artistry #SCOS25619	<i>(Delinquent establishment license)</i>
91716	Betty Jean Bair #17617457, Owner/Manager Greenfield Nails & Spa #SNT17404 Lin & Sis Enterprises LLC, Owner	<i>(Delinquent personal license)</i>
91724	Tom Sisouvanh, Member Vorline Lin #51300032, Manager Elegance Beauty Salon #SCOS20460 Elegance Beauty Salon LLC, Owner Guadalupe M Rosales #19400459, Member/Manager	<i>(Delinquent establishment license, incomplete first-aid kit &amp; no blood spill kit)</i>

**D. Recommend Informal Interview or Negotiation Terms**

**MOTION by Karla Clodfelter to accept staff recommendations for all those listed below under Step 1. D. MOTION SECONDED by Melissa Porter. MOTION CARRIED.**

1. 91523/91760 Nails & Spa by Vanna Inc., #'s SNT18383 & SAES19556  
Nails & Spa by Vanna Inc., Owner  
Vanna Tuyet Le, #50300190, Director  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
2. 91650 Teresa Cheung #51300094, Co-Member  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
3. 91651 Emily Lopez #10501786, Owner/Manager  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
4. 91652 Angelina's Hair Studio LLC #SCOS23907  
Angelina's Hair Studio LLC, Owner  
Angelina R Duran #10702199, Member/Manager  
Issue a Letter of Concern due to home address was indicated on establishment license in error, licensee has made the correction, see motion above.
5. 91653 Janneth Beauty Salon #SCOS20966  
Alma Y Patino, Owner  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
6. 91665 Regio's Style Beauty Salon #SCOS20895  
Socorro Ortiz #10701479, Owner/Manager

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- Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
7. 91666 Luxury Nails & Spa by Kelly #SNT17149  
Kelly Pham #50225917, Owner/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs and for Owner/Manager Kelly Pham to attend the Infection Protection/Law Review class given by the Board, see motion above.
8. 91669 Hair Handlers #SCOS533  
Susan M Bassett #18124152, Owner/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
9. 91670 V & Co Salon #SCOS21490  
Michelle D Vespe #30600005, Owner  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
10. 91671 Great Clips #9178 #SCOS20094  
Bell Hair Inc, Owner  
Paul E Neumayr, President/Director  
Frances Neumayr, Secretary  
Kristy A Cisneros #10801219, Manager  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
11. 91680 & Amber Wunderlich #11000068, Licensee  
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.  
91681 Rebecca Hale #11100257, Licensee  
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.
12. 91684 Stephanie E Protske #11001083, Owner  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
13. 91685 Jazmine's Salon & Spa #SCOS25903  
Perla Jazmine Esquer #11400112, Owner/Manager  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
14. 91688 Phoebe A McCabe-Gonzalez #50227683, Owner/Manager  
Issue a Letter of Concern due to a suite change, see motion above.
15. 91691 Tia's Nails LLC #SNT16991  
Tia's Nails LLC, Owner  
Andy Hoai Do #50400133, Co-Member/Manager  
Cynthia D Do #50100400, Co-Member/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs for Co-Member/Managers Andy Hoai Do and Cynthia D. Do to attend the Infection Protection/Law Review Class given by the Board, see motion above.
16. 91693 Spa Conseгна LLC #SAES19539



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Spa Consegna LLC, Owner  
Shari Baum #30225799, Co-Member/Manager  
Karl A Baum, Co-Member

Offer a consent agreement to assess \$250.00 civil penalty and Board costs and to add violation A.R.S. § 32-574 (A)(3), see motion above.

17. 91696/91697 TT Nail and Spa LLC #'s SNT18328 & SAES19463  
TT Nail and Spa LLC, Owner  
Thien Kim-Hoan Nguyen #51500671, Member/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
18. 91698 Aimee Studio #SCOS23491  
Aimee M Field #10226436, Owner/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
19. 91701 Melvira's Hair Studio #SCOS23526  
Dianna D Grissette #'s 91300054 & 10900834, Owner/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
20. 91702 Mollify Hair Studio #SCOS23594  
Molly A Dudley-Horrocks #10121836, Owner/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
21. 91703 Jasmin Nails #SNT17937  
Tam Nguyen, Owner  
Van Thi Tuyet Nguyen #'s 50331588 & 30400078, Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs and for Manager Van Thi Tuyet Nguyen to attend the Infection Protection/Law Review Class given by the Board, see motion above.
22. 91704 Arizona Excellent Nails #SNT15881  
Tri Ngoc Do #50700002, Owner/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs and for Owner/Manager Tri Ngoc Do to attend the Infection Protection/Law Review Class given by the Board, see motion above.
23. 91705 Super Relax Nails & Spa #SNT18519  
Bich Nhung Khuu #'s 50800441 & 30800835, Owner/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs and for Owner/Manager Bich Nhung Khuu to attend the Infection Protection/Law Review Class given by the Board, see motion above.
24. 91711/91712 Pretty Nails & Spa LLC #'s SNT17754 & SAES18570  
Pretty Nails & Spa LLC, Owner  
Kevin Truc Vu #50900412, Member/Manager  
Truc Pham #'s 50900413 & 30900556, Member  
Informal Interview without Consent, see motion above.
25. 91714 Smartstyle #1784 #SCOS22581  
Minnesota Regis Corp, Owner  
Dan Hanrahan, President/CEO

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Dismiss due to wall being repaired, see motion above.

26. 91717/91718 Pink and White Lotus Nail Spa Corp #'s SNT18537 & SAES19811  
Pink and White Lotus Nail Spa Corp, Owner  
Nicholas Truong Nguyen #51100171, Director/Manager  
Jessica Thieu Nguyen #'s 50400895 & 31600826, Director  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs for Director/Manager Nicholas Truong Nguyen and Director Jessica Thieu Nguyen to attend the Infection Protection/Law Review Class given by the Board, see motion above.
27. 91719/91720 Blue Sky Nails & Spa #'s SNT17631 & SAES18408  
Trang Hoang Vo #'s 50600849 & 30600729, Owner/Manager  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
28. 91721 Yedy's Beauty Salon LLC #SCOS26623  
Yedy's Beauty Salon LLC, Owner  
Rosa Rodriguez, Member/Manager  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
29. 91722 Olympus Beauty Academy #CSL00189  
Olympus Inc, Owner  
Gerald Johnson #97800591, President  
Mario Montaya #90500073, Director  
Pearl L Peschio #97300451, Instructor in Charge  
Issue a Letter of Concern for four students without signed itemized kit list, see motion above.
30. 91723 Velvet Hair Studio #SCOS14408  
Renee A Garza #19200352, Owner/Manager  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
31. 91725 DD's Nails #SNT17418  
Trung Thanh Le #59700099, Owner  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs and for Owner Trung Thanh Le to attend the Infection Protection/Law Review Class given by the Board, see motion above.
32. 91727 Desert Nail Spa – Kierland #SNT18010  
Khai Q Pham #59700314, Co-Member/Manager  
Khanh Nguyen #59717164, Co-Member/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs for Co-Member/Managers Khai Q. Pham and Khanh Nguyen to attend the Infection Protection/Law Review Class given by the Board, see motion above.
33. 91728 Salon E #SCOS13142  
Salon E Inc, Owner  
Ella Ayrapetova #19601397, President/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs and for President/Manager Ella Ayrapetova to attend the Infection Protection/Law Review Class given by the Board, see motion above.
34. 91735 Shonia D Fisher #19001331, Owner/Manager

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Offer a consent agreement to assess \$500.00 civil penalty and Board costs and add salon location change, see motion above.

35. 91736 Tete-A-Tete #SCOS18697  
Susan M Hope #18400046, Co-Owner  
Kathleen M Hefington #19100020, Co-Owner  
Issue a Letter of Concern for no shampoo bowl, see motion above.
36. 91737 Avalon School of Cosmetology #CSL168  
EA Education Inc, Owner  
Brandon Pobiak, President  
Don Pobiak, Vice-President  
Sheli Miller #99000008, Director  
Margaret Jean Navoa #91500010, Instructor in Charge  
Issue a Letter of Concern for student without a signed itemized kit list, see motion above.
37. 91796 Andrea Jeanne Piraino #11500161, Co-Owner  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
38. 91819 Namti #SAES17586  
Jeff McGrath, Owner  
Issue a Letter of Concern for no additional sink, see motion above.
39. 91820 Klassy Kuts Beauty Bar #SCOS26244  
Valentina G Meraz #10227017, Co-Owner/Manager  
April Montgomery #11502023, Co-Owner/Manager  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
40. 91889 & Beyond Nails & Beauty, Unlicensed  
91941 & Katie E Arpaia #11301426, Owner  
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.  
91942 & Brandee Chapa #51500370, Licensee  
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.  
91943 Elizabeth Ann Marie Hayes #5100095, Licensee  
Offer a consent agreement to assess \$50.00 civil penalty and Board costs, see motion above.
41. 91827 Anna Nails #SNT14882  
Nhung Nguyen #50401260, Owner  
Anna Auh Ngoc Tran #50100237, Manager  
Issue a Letter of Concern for soiled implements were not placed in a properly labeled container, see motion above.
42. 91871/91872 Star Nails & Spa #'s SNT16583 & SAES16885  
Long Nguyen #50400375, Owner  
Issue a Letter of Concern for products not being labeled and to dismiss SAES16885, see motion above.
43. 91643 Regis #459 #SCOS12897  
Minnesota Regis Corp, Owner

Paul Finkelstein, President  
Denise Wilson, District Leader  
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.

## END OF CONSENT AGENDA

### STEP 2:      **INFORMAL INTERVIEWS**

#### **A. Without Negotiation Options**

1.      91647/91648      Luxury Nails #'s SNT16401 & SAES16672      **10:00 a.m.**  
Phung Thi Vo #'s 50300068 & 30500347, Owner/Manager  
**CONTINUANCE GRANTED**

#### **B. With Negotiation Options**

1.      91169/91170      Pro Ten Nails #'s SNT18443 & SAES19653      **10:00 a.m.**  
Thanh Tran, Owner  
Continued from February's Board Meeting  
**No Show; to formal hearing**

2.      91210 &      Amazing Lash Studio Arcadia #SCOS26458      **10:00 a.m.**  
Desert Lash Arcadia LLC, Owner  
Johnathan Brovitz, President  
Erica Sanchez #31300463, Manager  
Continued from January's Board Meeting  
91432      Melissa Cano #11502101, Licensee  
Continued from January's Board Meeting

Erica Sanchez, Melissa Cano and Attorney Mark Nickel were sworn in and stated there was a misunderstanding the eye was not swollen, there was no damage done the complainant was missing lashes prior to the service, client signed a waiver and was offer a free removal and a free full set after she was better. Investigator Linda Stroh testified that Amber Moore was the investigator on this case. The complainant received an eyelash extension service on October 13, 2016, on October 14, 2016, complainant went to her Doctors due to her left eye swollen and crusted. Doctor said she had an eye infection and was prescribed medication. On November 9, 2016, Amber Moore went to the salon to present the case and spoke to Erica who stated that the complainant appeared to be swollen at the time. Amber Moore did not speak with the licensee as she was not in at the time. Investigator Linda Stroh stated Doctors report and photos were submitted.

MOTION by Gary Begley for case no's 91210 & 91432 to dismiss due to insufficient evidence. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

3.      91423/91424      Allure Nails #'s SNT17195 & SAES17916      **10:00 a.m.**  
R & R Nail Salon LLC, Owner  
Roberta Eldred, Co-Member/Manager  
Russ Seekatz, Co-Member

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Continued from February's Board Meeting  
**CONTINUANCE GRANTED**

- |     |             |   |            |
|-----|-------------|---|------------|
| 4.  | 91429       | Face Facts by Pamela Hardwick LLC #SAES17954<br>Pamela Hardwick LLC, Owner<br>Pamela Hardwick #39816895, Member<br>Continued from February's Board Meeting<br><b>NEGOTIATED \$250/6-MONTHS PROBATION 1<sup>ST</sup> PAYMENT SUBMITTED</b>   | 10:00 a.m. |
| 5.  | 91451       | XTYLO Beauty College LLC #CSL00183<br>XTYLO Beauty College LLC, Owner<br>Maria Arroyo Mosqueda #11600684, Co-Member<br>Aaron Guiza, Co-Member<br>Senia Goytia #90900054, Director/Instructor in Charge<br>Continued from February's Board Meeting<br><b>NEGOTIATED \$750/PAID</b> | 10:00 a.m. |
| 6.  | 91458       | Noelle Davies #31200759<br>Continued from February's Board Meeting<br><b>CONTINUED TO MAY'S BOARD MEETING</b>   | 10:00 a.m. |
| 7.  | 91459       | Scottsdale Lavish Nails #SNT17663<br>Chuong V Tran #50300045, Owner<br>Cynthia Brown, Manager<br>Continued from February's Board Meeting<br><b>No Show; to formal hearing</b>   | 10:00 a.m. |
| 8.  | 91495       | Denise E Rogers #30023665, Owner/Manager<br>Continued from February's Board Meeting<br><b>NEGOTIATED \$500</b>  | 10:00 a.m. |
| 9.  | 91527/91726 | Nail Trix & Spa #SCOS25959<br>Dat Pham #50500442, Owner<br>Continued from February's Board Meeting<br><b>NEGOTIATED \$250</b>   | 10:00 a.m. |
| 10. | 91542       | Best Clips #SCOS21775<br>Enrique Salinas #19800136, Owner<br>Continued from February's Board Meeting<br><b>NEGOTIATED \$500/PAID</b>  | 10:00 a.m. |
| 11. | 91503       | Keny's Last Stop Haircuts & Salon #SCOS26563<br>Keny Angulo, Owner/Manager<br><b>NEGOTIATED \$250/6-MONTH PROBATION</b>   | 10:00 a.m. |
| 12. | 91505       | Veronica Chabolla #18701646, Owner/Manager<br><b>NEGOTIATED \$500</b>   | 10:00 a.m. |
| 13. | 91509       | GJovangy's Beauty Salon #SCOS18562<br>Maria A Gonzalez #10801076, Owner<br><b>NEGOTIATED \$250/</b>   | 10:00 a.m. |
| 14. | 91510       | Sunee's Therapeautic Spa #SCOS13242<br>Sunee Paul #30200004, Owner/Manager<br><b>NEGOTIATED</b>   | 10:00 a.m. |

ARIZONA STATE BOARD OF COSMETOLOGY

APRIL 21, 2017, BOARD MEETING

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15. 91512 Lucky Nails & Spa #SNT17475 10:00 a.m.  
Vu Ngoc Lam, Owner  
Lena Vu #'s 50400489 & 31500795, Manager  
**NEGOTIATED \$250/PAID**
16. 91517 Sonia Montalvo #11500014, Owner/Manager 10:00 a.m.  
**NEGOTIATED \$500**
17. 91518 Heather L Grasis #10225944, Owner/Manager  
**NEGOTIATED \$500**
18. 91519 Noelle M Nickerson #10400142, Member 10:00 a.m.  
**No Show; to formal hearing**
19. 91525 Denise S Petersen #10902072, Owner 10:00 a.m.  
**NEGOTIATED \$250/PAID**
20. 91531 Cody's Nails #SNT18228 10:00 a.m.  
Ashlee Nicole Myers #11301686, Owner/Manager  
**NEGOTIATED \$250/PAID**
21. 91537 Nail's Club by K. J. #SNT16614 10:00 a.m.  
Huong Thi Pham #'s 59800370 & 30601054, Owner  
Jimmy Nguyen #59800423, Manager  
**NEGOTIATED \$250/PAID**
22. 91554 Nail'ish #SNT18533 10:00 a.m.  
Ynhi Nguyen, Owner  
Minh Ho #50600620, Manager  
**NEGOTIATED \$250/**
23. 91555 Luxury's Nails Bar #SNT18515 10:00 a.m.  
Ty T Thi Le #50900051, Owner  
**NEGOTIATED \$250**
24. 91559 & Belle Starr Salon SCOS26001 10:00 a.m.  
Cassie Jo Griggs #11302351, Owner  
**NEGOTIATED**  
91741 Christy Noelle Johnson #31500609, Licensee  
**No Show; to formal hearing**
25. 91563 Nails by Bobbie #SCOS14921 10:00 a.m.  
Ngoc Bich T Nguyen #'s 50000316 & 30400332, Owner/Manager  
**NEGOTIATED \$250/PAID**
26. 91567 Estilo Salon #SCOS26338 10:00 a.m.  
Estilo Salon LLC, Owner  
Martina R Meza #19700758, Co-Member/Manager  
Carlos E Meza, Co-Member/Manager  
**NEGOTIATED \$250**
27. 91568 Seva Beauty #5190 #SAES19750 10:00 a.m.  
Beauty to Arizona LLC, Owner  
Martin S Ellertson, Member/Manager

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RE-NOTICE – NOTICE RETURN TO SENDER

28. 91574/91575 Sunshine Nails & Spa #'s SNT18404 & SAES19593 10:00 a.m.  
Ngan B Nguyen, #11200117, Owner  
**NEGOTIATED \$250/PAID**
29. 91584/91585 Madison Taylor Le #'s 59800137 & 30300026, Owner 10:00 a.m.  
**NEGOTIATED \$250 & TO ATTEND BOARD CLASS**
30. 91587 Salon Sanctuary #SCOS23020 10:00 a.m.  
Barbara Woolston, Owner  
**NEGOTIATED**
31. 91590 Twisted Inc #SCOS26320 10:00 a.m.  
Twisted Inc, Owner  
Brooke L Procter Smith #19500531, President  
**NEGOTIATED \$250**
32. 91592 Megan Boothe #31300249, Owner 10:00 a.m.  
**NEGOTIATED \$500/**
33. 91612 Herbal Nails & Spa 2 #SNT18099 10:00 a.m.  
Herbal Nails & Spa 2 LLC, Owner  
Jennifer Tran, Member  
Rinal Patel, Manager

**No Show; to formal hearing**

34. 91619/91620 2 V-K Elle Nails #'s SNT17618 & SAES18382 10:00 a.m.  
2 V-K Elle Nails Inc, Owner  
Duy Q Tong #50100431, Director  
Thanh Thuy T Tran #'s 50023502 & 30601165, Manager  
**NEGOTIATED**
35. 91624 Kist by Mist Tanning LLC #SAES19099 10:00 a.m.  
Kist by Mist Tanning LLC, Owner  
Charles Scott, Member/Manager  
Floris Gloria, Member/Manager  
**NEGOTIATED \$250**

36. 91636 Tam L Luc #19900114, Owner/Manager 10:00 a.m.  
Tam Luc was sworn in and stated the Board used to send letter to renew but they did not send any letter to renew this time. Inspector Amber Bingham testified the establishment was unlicensed and had been closed out and expired 8/21/2015.  
MOTION by Karla Clodfelter to move for case no. 91636 all alleged violations cited in the complaint summary have been shown. MOTION SECONDED by Jessica Rainbow.  
MOTION CARRIED.

**SUBSTANTIATED VIOLATIONS**

A.R.S. § 32-574 (A)(5)(8) Unlicensed Establishment  
A.R.S. § 32-574 (A)(9) Unlawful Acts; Violations; Classifications

**STAFF REPORTED NO HISTORY**

MOTION by Karla Clodfelter to move for case no. 91636 to impose the following discipline to offer a Consent Agreement with the following new terms of \$250 civil penalty and Board costs with one-year to pay fine. MOTION SECONDED by Charlie Phan. MOTION CARRIED.

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37. 91637/91638 Nail En-V #'s SNT17012 & SAES17467 **10:00 a.m.**  
Shawn Dieu Chi Tran #50300021, Owner  
Trang Thuy Nguyen #'s 50330989 & 30500334, Manager  
**NEGOTIATED**
38. 91640 Spa & Nails Creations #SNT15429 **10:00 a.m.**  
Thang Khac Phan #50100642, Owner/Manager  
**NEGOTIATED \$250**
39. 91645/91646 Pacific Nail #'s SNT16544 & SAES16838 **10:00 a.m.**  
Ken Van Nguyen #50500170, Owner/Manager  
**NEGOTIATED \$250/PAID**
40. 91649 Jannette L Lomeli #19200016, Licensee **10:00 a.m.**  
**No Show; to formal hearing**
41. 91708 Angela Palumbo #50328351, Licensee **10:00 a.m.**  
**NEGOTIATED \$250/PAID**
42. 91843 Linda Yauchzy #18901272, Owner **10:00 a.m.**  
Linda Yauchzy was sworn in and stated the Investigator was very nice and professional, Linda Yauchzy stated she did not think she was doing anything wrong by doing friends, she has Tucson Business License and has talked to Tucson zoning three times and they don't care and stated that is way she came to the Board for help. Investigator Linda Stroh testified to an anonymous complaint alleging Hair by Yahtzee is performing services without proper licensure. On January 18, 2017, Investigator BarbaraAnn Morris researched said salon name which came back with no results. On the same day Investigator BarbaraAnn Morris went to said location and spoke to Linda who stated she does some clients out of her home, she told investigator the City of Tucson told her she needed to be zoned. Investigator BarbaraAnn Morris went over the procedure for proper licensure.  
MOTION by Karla Clodfelter to move for case no. 91843 all alleged violations cited in the Investigation Report have been shown. MOTION SECONDED by Melissa Porter.  
MOTION CARRIED.  
**SUBSTANTIATED VIOLATIONS**  
A.R.S. § 32-574 (A)(5)(8) Practice or attempt cosmetology, aesthetics, or nail technology in any place other than in a salon licensed & operate a salon or school without being licensed  
A.R.S. § 32-574 (A)(9) Unlawful Acts; Violations; Classifications  
**STAFF REPORTED NO HISTORY**  
MOTION by Karla Clodfelter to move that for case no. 91843 to impose the following discipline Offer a Consent Agreement with the following new terms \$250.00 civil penalty and Board costs with one-year to pay fine and to apply for a salon license today. MOTION SECONDED by Charlie Phan. MOTION CARRIED.
43. 91877 Khanh-Trang Thi Vu #50000114, Owner **10:00 a.m.**  
**NEGOTIATED TO ATTEND BOARD CLASS/PAID/SCHEDULED 5.22.2017**

**STEP 3: HEARINGS**

**ALL ITEMS BELOW INCLUDE BOARD AUTHORITY FOR DISCUSSION,  
CONSIDERATION AND POSSIBLE ACTION:**



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The Board may go into "Executive Sessions" for the purpose of obtaining legal advice from the Board's attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

The Board may vote to go into "Executive Session" to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State of Federal Law on all agenda items under Step 3 pursuant to A.R.S. §38-431.03 (A)(2).

**A. Denial Appeals**

None

**B. Motion to Deem Allegations Admitted**

90574 Tess Griffin Young #50020876 **9:45 a.m.**  
Assistant Attorney General, Bridget Harrington, appeared representing the State.  
Independent Advisor, John R. Tellier, was available by telephone. Licensee did not appear.

MOTION by Melissa Porter to grant the State's MOTION TO DEEM ALLEGATIONS ADMITTED. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

MOTION by Melissa Porter to adopt the factual allegations in the Complaint and Notice of Hearing as Findings of Fact and the alleged violations in the Complaint and Notice of Hearing as Conclusions of Law. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

MOTION by Melissa Porter for case no. 90574 to issue an Order of discipline to revoke personal license no. #50020876 of Tess Griffin Young, impose \$250.00 civil penalty and Board costs and that the agency recovers its total costs incurred for this case in an amount to be determined later by the agency. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

91135 Salon Plush, LLC #SCOS24474 **9:45 a.m.**  
Breanna Marie Metzger, #10901769, Member/Manager  
Assistant Attorney General, Bridget Harrington, appeared representing the State.  
Independent Advisor, John R. Tellier, was available by telephone. Licensee did not appear.

MOTION by Jessica Rainbow to grant the State's MOTION TO DEEM ALLEGATIONS ADMITTED. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

MOTION by Jessica Rainbow to adopt the factual allegations in the Complaint and Notice of Hearing as Findings of Fact and the alleged violations in the Complaint and Notice of Hearing as Conclusions of Law. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

MOTION by Jessica Rainbow for case no. 91135 to issue an Order of discipline to revoke salon license no. SCOS24474 of Salon Plush, LLC, personal License no. 10901769 of Breanna Marie Metzger, impose \$250.00 civil penalty and Board costs and that the agency recovers its total costs incurred for this case in an amount to be determined later by the agency. MOTION SECONDED by Karla Clodfelter. MOTION CARRIED.

91321 Michelle Y. Bott #10401518 **9:45 a.m.**

SETTLED

**C. Hearing Officer Recommendations**

None

**D. Request for Reinstatement**

None

The Board may go into "Executive Sessions" for the purpose of obtaining legal advice from the Board's attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

None

**E. Appeal Board Orders**

None

**F. Discussion, Consideration and Possible Action on Revision of Proposed Consent Agreement Terms and Letter of Concern Cases.**

None

**STATUS AND ADDITIONS TO AGENDA**

For Board Information Only:

**ADJOURN**

MOTION by Karla Clodfelter to adjourn the meeting at 11:15 a.m. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

In accordance with Title III of the Americans with Disabilities Act, the Cosmetology Board does not discriminate on the basis of disabilities in its programs, services or activities. Individuals who need reasonable accommodation to participate or who need information in an alternative format may contact the ADA Coordinator at (480) 825-7002.