

ARIZONA STATE BOARD OF COSMETOLOGY TELEPHONIC BOARD MEETING
MINUTES
July 17, 2020 at 9:00 a.m.
1740 W Adams, Suite 4400, Boardroom A
Phoenix AZ 85007

CALL IN INFORMATION
DIAL: 1-720-644-1133
ENTER PASSWORD: 400 567 844#

Pursuant to A.R.S. § 38-431.02, notice is hereby given to the general public and to members of the Arizona State Board of Cosmetology that the Board will hold a meeting open to the public on the date and at the time indicated above. The Board may vote to go into Executive Session for the purpose of obtaining legal advice on any of the agenda item pursuant to A.R.S. § 38.431.03 (A)(3).

Board Members

Gary Begley, School Owner, Chairperson
Thomas Rough, Cosmetologist
Brandy B. Flores, Public Member
Jenna M Bentley, Public Member
Amber Cepkauskas, Cosmetologist
Vacant, Instructor
Vacant, Nail Technician

1. Call to Order

2. Pledge of Allegiance

3. Roll Call of Board Members

Gary Begley
Thomas Rough
Brandy Flores
Jenna Bentley - Absent
Amber Cepkauskas

Also in Attendance:

Kim Scoplitte, Executive Director
Theresa Bunch, Deputy Director
Irma Telles, Investigative Supervisor
Rosa Rodriguez, Compliance
Lisa Chavez, Investigator
Helen Bordelon, Investigator
Elizabeth Huffman, Inspector
Cathy Bergeron, Inspector
Mona Baskin, Assistant Attorney General

BOARD BUSINESS

The Board may vote to go into executive session to obtain legal advice pursuant to A.R.S. § 38-431.03 (A) (3)

1. Discussion, Consideration and Possible Action on Approval of Telephonic-Virtual Board Minutes of June 19, 2020.

Continue to next month due to lack of a quorum.

2. Board Member Declaration of Conflict of Interest.

Amber Cepkauskas declared for case no. 95878 under Step 1. C and 94971 under Step 1. D. no. 2 of the agenda.

Gary Begley declared for case nos. 95613 under Step 1. B. 95186 and 95978 under Step 1 D. of the agenda.

Thomas Rough declared for case nos. 95613 under Step 1 B. 95186 and 95978 under Step 1 D of the agenda.

3. Report and Discussion on Rules Committee Meeting.

- May 15, 2020, Rules Committee Meeting
- July 14, 2020, Rules Committee Meeting

Mona Baskin Assistant Attorney General stated that there was a concern that the Board could not move forward with the Omnibus Rule Packet and the 5-Year Rule Report. However, the Board can proceed on the committee's recommendations. The committee Chair Ms. Flores can summarize those recommendations from the committee meeting to the Board members. The Board is up against a deadline of July 31, 2020, so it is advisable that the Board can proceed.

Brandy Flores gave a broad overview and that the members have seen most of the changes from their July packet, where the committee has gone through to reduce burdensome and unnecessary rules and regulation. The committee looked at the fees and updated them with the Personal Reciprocity License fee recommending to be reduced to \$60, also to allow for a photo copy of licenses, there has been changes to allow for Virtual Learning and to remove the student/teacher ratio to allow the schools to have the flexibility to decide the proper ratio depending on the class and their needs.

Brandy Flores stated that this has been an ongoing process for the last two years to make our rules more uniformed and the language to be more standardized.

Brandy Flores stated that the urgency on this is because our 5-Year Rule Report is due at the end of the month.

Kim Scoplitte Executive Director stated for clarification that the photo copy of licenses that was indicated is for a school license for a distant facility not for all licenses.

Gary Begley stated that is correct.

Gary Begley stated that we have taken out about 20 percent of the rules that were old, burdensome and redundant and think that is a huge improvement in the regulatory structure here in the state and the Board should feel proud of the work they have done.

Brandy Flores stated that she agrees and this is a great improvement.

MOTION by Brandy Flores to approve the rule packet with changes discussed from the rules committee held on July 14, 2020, so that we can move forward in the process. MOTION SECONDED by Gary Begley.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

4. Review, Discussion and Possible Action Regarding Draft of 5-Year Rules Report and Rules Packet.

Brandy Flores stated that we need a motion to approve the 5-Year Rules Report which we have a copy indicating the case number of rule changes and to include the changes discussed today from the July 14, 2020, rules committee meeting.

MOTION by Brandy Flores to approve the 5-Year Rules Report with the changes discussed and to be included in the report from the July 14, 2020, rules committee meeting to be approved for submission. MOTION SECONDED by Gary Begley.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

5. Review, Discussion and Possible Action Regarding Secondary Employment for Board Employees.

- Draft Arizona State Board of Cosmetology Policy and Procedures: Outside (Secondary) Employment in a Board Regulated Profession

Kim Scoplitte Executive Director stated that the staff worked with John Fry Employment Law Section Chief and Mona Baskin Assistant Attorney General and have come up with a draft for the Outside (Secondary) Employment which was sent in your Board packet for review and consideration. If the Board sees no needed changes we would ask the Board to consider approving the Policy and Procedures for Outside (Secondary) Employment.

MOTION by Thomas Rough to approve the Draft for Policy and Procedures for Outside (Secondary) Employment. MOTION SECONDED by Amber Cepkauskas.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

6. Review, Discussion and Possible Action Regarding Executive Order 2020-17 Continuity of Work.

- Issuance of Provisional Licenses
- Fee Waiver

Kim Scoplitte Executive Director asked the Board for clarification regarding fee waiver for first time licenses as well as Issuance of Provisional Licenses due to a concern that this item was not ajenized properly to discuss at last month’s Board meeting.

MOTION by Gary Begley to make no changes to the discussion held on June 19, 2020, Board meeting to waive fees for 6-months or until the Executive Order expires. MOTION SECONDED by Thomas Rough.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

Kim Scoplitte Executive Director asked the Board to clarify that this would include Provisional Licenses, first time licenses and renewals which will be waived until October 4, 2020, or until the Executive Order expires.

Gary Begley stated that is correct.

7. Welcome and Board Member Dialogue with Visiting Cosmetology Students & Instructors/Faculty.

There were no students were in attendance.

EXECUTIVE DIRECTOR’S REPORT

1. Report and Discussion on Agency Departments.
 - Financial Update

- Personnel, Board Membership and Appointments Update
 - ❖ Departure of Maria Pelliccio, Board Investigator
- Kim Scoplitte Executive Director stated that Maria Pelliccio Board Investigator has resigned. Staff was sad to hear this as we all enjoyed Maria and wish her the very best.

- ❖ Open Positions:

- Investigator Supervisor III/Change to Administrator Assistant III
- Administrator Assistant II
- Investigator III – prior filled position/replacement
- Inspector II
- Inspector II
- Customer Service Representative I
- Customer Service Representative I – part time

Kim Scoplitte Executive Director stated the agency has 6.5 open positions in which we cannot fill and have not been able to fill and the only time we can fill them is if an employee resigns or retires. We have looked back over the years and the average number of employees that the agency has consistently had has been 17 out of 24.5 positions. The work load increases each year, amount of staff remain the same which creates additional work for staff and we are unable to get raises for staff. Every year we ask for additional staff and staff raises and this has not been approved.

Gary Begley asked staff to provide details regarding the hardships and the impact on the agency.

- Licensing Update

- ❖ Provisional License Update
- ❖ Fee Waiver Update
- Information Technology Update
 - ❖ Online Applications

Kim Scoplitte Executive Director stated that Theresa Bunch Deputy Director will share with the Board about online applications.

Theresa Bunch Deputy Director stated that with the online applications she has completed the Reciprocity, Examination, Universal Recognition and Salon applications and will have 2-3 schools test the Examination application online. Theresa Bunch stated that we are in the final phases and hope that all will be completed by the middle of August.

Theresa Bunch stated that we also did a refresh on all of the computers which will allow staff to telecommute during the COVID -19 crisis.

2. Summary of Current Events that Affect the Arizona State Board of Cosmetology, A.R.S. § 38-431.02 (K).

This is the time for the Chair or Executive Director to give a brief summary on current events that affect the Board. It is informational only and no discussion may occur.

CONSENT AGENDA

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion.

The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State or Federal law on all agenda items under Steps 1, 2 & 3 pursuant to A.R.S. §38-431.03 (A) (2).

STEP 1: COMPLAINT REVIEW

A. Recommended Application Denials A.R.S. § 32-572.

None

B. Recommended Dismissals A.R.S. § 32-573 (B) (1).

Investigative Supervisor Irma Telles asked the Board to accept staff recommendations for recommend Dismissals or take Non-Disciplinary Action except for case nos. 95613.

MOTION by Thomas Rough to accept staff recommendations except for case nos. 95613 listed below Step 1 B. MOTION SECONDED by Brandy Flores.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

- 95613 Imaj Institute School #ASL24 (No evidence found to support allegations)
 Phoenix Photonix Inc.
 Gary Begley #31400143, President/C.E.O.
 Peggy "Margaret" Begley #'s 71200016 & 31000609, Secretary/Director
- 95753 Anthony Mulberg C.DC, Unlicensed (No evidence found to support allegations)
 Heather Land, Unlicensed
- 95929 Samantha Yazwa #11801352, Licensee/Owner (No evidence or advertising of services being performed in residence/Settled between parties)
 Vivid Hair Therapy Salon #SCOS28812 (Inactive)
- 96030 Designer Permanent Makeup #SAES20354 (No evidence found to support allegations)
 Carmen Tesse, Member
- 96035 Rocio's Hair Salon #SCOS19987 (No evidence found to support allegations)
 Roccio Salazar #10900722, Owner
- 96044/96045 Talk Nails & Spa #'s SNT19245 & SAES21062 (No evidence found to support allegations)
 Asia Phuong Tong #'s 50501551 & 31000622, Owner
- 96046 Mary Lynn's Massage & Day Spa #SAES18697 (Salon no longer at said location - closed)

96047/96048 Mary Lynn Rana, Owner, #30700273
 Westgate Nails and Spa LLC #'s SNT19234 & SAES21041 (No evidence found to support allegations)
 Westgate Nails and Spa LLC, Owner
 Liam Nguyen, Member
 Ngoc B Nguyen #51100039, Manager

C. Recommended Non-Disciplinary Letter of Concern A.R.S. § 32-573 (B)(2).

Investigative Supervisor Irma Telles asked the Board to accept staff recommendations for all cases for Letter of Concern or take Non-Disciplinary Action except for case no. 95878.

MOTION by Thomas Rough to accept staff recommendations for all those listed below Step 1 C except for case no. 95878 MOTION SECONDED by Amber Cepkauskas.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

- 95878 Great Clips #SCOS3976 (Display of current personal license)
 Headlines Enterprises Inc., Owner
 Thomas Allen, President/C.E.O.
- CONTINUE – LACK OF QUORUM**
- 96147 Simply Kims LLC #SCOS23954 (Inactive establishment license)
 KW Trlust, Member
 Kim Walpert #18500606, Member
- 96148 Polish Me Pinkies/Cari A. McCarte-Primerano #SNT18434 (Inactive personal license)
 Cari A. McCarte-Primerano #59500623, Owner
- 96150 Gel Q Nails LLC #SNT18536 (Inactive personal license)
 Gel Q Nails LLC, Owner
 Thao Nguyen #50501142, Member/Manager
 Thien Thi Pham #50501102, Licensee
- 96151 China Blu Nail Salon #SNT18460 (Display of current personal license)
 Kim Thi Le #'s 50600181 & 308006675, Owner
- 96165 Choice Image Salon #SCOS24325 (Inactive personal license)
 Choice Image Salon/Sam Business Investments LLC, Owner
 Michelle Marie Halleck #10123801, Licensee/Member
- 96166 Darian Laughlin #11700186, Owner (Unlicensed establishment)
- 96167 Studio 2 #SCOS15077 (Inactive personal license)
 Debora J Harris #18123665, Co-Owner
 Lisa S Russell #17718109, Co-Owner

D. Recommended Informal Interview or Negotiation Terms A.R.S. § 32-573 (C) (D).

Investigative Supervisor Irma Telles asked the Board to accept staff recommendations for Informal Interview or Negotiation Terms or take Non-Disciplinary Action except case nos. 94971 no. 2, 95186 no. 3 and 95978 no. 9, to extend the standard term of 6-months probationary period to 12 months to pay the fine due to the impact of the COVID-19 economic crisis.

MOTION by Thomas Rough to accept staff recommendations for all those listed below under Step 1. D. except case nos. 94971, 95186 and 95978, to extend the standard term of 6-months probationary period to 12-months to pay fine. MOTION SECONDED by Amber Cepkauskas.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

1. 94811 Laveen Nails & Hairs Beauty Spa 2 #SCOS27453
 Laveen Nails & Hairs Beauty Spa 2 LLC, Owner
 Kiet Anh Nguyen #50200565, Member
 Offer a consent agreement to assess \$250.00 civil penalty and Board costs, \$35 restitution and 12-months' probation with early termination see motion above.
2. 94971 Great Clips #SCOS14853
 Bell Hair Inc., Owner
 Paul E Neumayr, President
CONTINUE – LACK OF QUORUM
3. 95186 Taglio Salon #SCOS26482
 RC Salon Systems LTD, Owner
 Thomas Rough #19501024, Director/President
 Lisa Rough, Director/President
CONTINUE – LACK OF QUORUM
4. 95751/95752 Aspen Nail Salon #'s SNT18058 & SAES19040
 Gregory P Vallejo, Owner
 "Hannah" Hanh T Nguyen #59800334, Manager
 Offer a consent agreement to assess \$1250.00 civil penalty and Board costs, 12-months' probation with early termination and to remove ARS § 32-572 (A)(4) Incompetence/Malpractice, see motion above.
5. 95869 Arizona Academy of Beauty #CSL6
 Arizona Academy of Beauty Inc., Owner
 Stewart White, President
 Carey Ann White, V-President
 Informal Interview without Negotiation Terms, see motion above.
6. 95916 The Hair HQ LLC #SCOS29109
 The Hair HQ LLC, Owner
 Jessica Lynn Morrison #10401700, Member/Manager
 Dismiss case no. 95916, see motion above.
 Melissa Sawyer #10021151, Licensee
 Informal Interview without Negotiation Terms, see motion above.
7. 95949 Christine M Macy #10100315, Owner

ARIZONA STATE BOARD OF COSMETOLOGY
JULY 17, 2020, TELEPHONIC BOARD MEETING
PAGE 10

Offer a consent agreement to assess \$1,000.00 civil penalty and Board costs, 12-months' probation with early termination see motion above.

8. 95971/95972 Chi Nails #'s SNT18949 & SAES20527
Tien M Le #50300274, Owner
"Larry" Hoang M Pham #50501477, Licensee
Diep Nguyen #51300318, Member
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, \$55. Restitution and 12-months' probation with early termination, see motion above.
9. 95978 Imaj Institute School #ASL24
Phoenix Photonix Inc. – Imaj Institute
Gary Begley #31400143, President/C.E.O.
Peggy "Margaret" Begley #'s 71200016 & 31000609, Secretary/Director
CONTINUE – LACK OF QUORUM
10. 95992 Salt Salon & Spa LLC #SCOS24889
Salt Salon & Spa LLC, Owner
Michaela Ford #10123216, Member/Manager
Autumn L Lydic #10225916, Member/Manager
Offer a consent agreement to assess \$150.00 civil penalty and Board costs, 12-months' probation with early termination see motion above.
11. 96028 Sofia's Spas LLC #SAES19437
Sofia's Spa LLC, Owner
Yali Sun, Member
Charlene Cao #11601747, Licensee
Informal Interview without Negotiation Terms, see motion above.
12. 96040/96041 Bella Nail Lounge #'s SNT19346 & SAES21311
Bella Nail Lounge LLC, Owner
Phoung Nguyen, Manager
Tommy Binh Du #51900114, Member/Manager
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, 12-months' probation with early termination see motion above.
13. 96059 Stephanie Morrison #1602041, Licensee
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, 12-months' probation with early termination see motion above.
14. 96149 Nails by Kim #SNT17090
Kim H Vo #50200370, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 12-months' probation with early termination see motion above.
15. 96152 Hair by Reecy #SCOS27235
Reecy Johnson #19200740, Owner/Manager
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, 12-months' probation with early termination see motion above.
16. 96155 Magic Hair Salon LLC #SCOS18700
Magic Hair Salon LLC, Owner
Rosa Perez #1030013, Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, 12-months' probation with early termination see motion above.

- 17. 96163 Radine Marie Dempsey #11402360, Owner
 Offer a consent agreement to assess \$500.00 civil penalty and Board costs, 12-months' probation with early termination see motion above.

END OF CONSENT AGENDA

STEP 2: INFORMAL INTERVIEWS A.R.S. § 32-573 (C) (D).

A. Without Negotiation Options

- 1. 95493 Allure Infinite Beauty #SCOS28394 **9:30 a.m.**
 Debra A Roe #30500264, Owner
 Brittany Roe #30500265, Licensee

Debra Roe and Brittany Roe were sworn in and Brittany Roe stated that on the day of the service electrolysis and a Hydro Facial was done which we have done that before. Brittany Roe stated that she does not remember the client as it has been over a year and that she knows of the case that has been stated. Brittany Row stated how do we know that the infection was contracted here.

Linette Lacy stated that she did go to Allure and had electrolysis done on her chin area and during this time Derrick stated that we could do laser that day and it would be ok because doing the electrolysis would be too much. Linette Lacy stated that they went into another room for the laser service and Brittany came in and said something to Derrick and shut the door and Linette Lacy stated this was done on her chin and later on that day she went back to get the Hydro Facial and Brittany knew that she had electrolysis done and laser done. Linette Lacy stated that there is no documentation that I had the laser service, however the medical professional that she spoke with said to do all of those services in one day was not good. Linette Lacy stated that she was hospitalized for four days with either MRSA or cellulitis next to her lymph node. Linette Lacy stated that while in the hospital she had the area incised which is the area where the service was done and Linette Lacy stated that it is her understanding that she will have multiple occurrences of cellulitis for the rest of her life and since this did occur she has had a cellulitis incident again and she has a scar on her face, sagging skin and the professionals she spoke to said that all of the services that were done should not have been done on the same day.

Investigator Lisa Chavez testified and stated that she talked to the complainant Linette Lacy who went into Allure Infinite Beauty to have electrolysis which she stated she had a laser service and later in the day she had come back to the salon to receive a Hydro Facial from the respondent and later after the service on her chin area and around the jawline became swollen and infected and went many times to see a doctor and has sent in paperwork from her doctor and on the paperwork it did not say where she contracted the infection which was MRSA or cellulitis. Lisa Chavez stated that during that time she spoke to one of the respondents and they denied doing any laser they did do electrolysis on her face up to her jawline. The information from Linette Lacy's doctor nor the salon indicated that she had a laser service. Lisa Chavez stated that Derrick the laser tech stated that he did speak to Linette Lacy about doing laser but only did the electrolysis service and from that point the respondents denied and received a call from Linette Lacy who stated that she contracted an infection but did not state she contracted infection at the salon.

MOTION by Brandy Flores for case no. 95493 to dismiss as the Board could not substantiate any violations. SECONDED by Thomas Rough

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber
-------------	--------------------	---------------------	----------------------	----------------------	--------------

ARIZONA STATE BOARD OF COSMETOLOGY
 JULY 17, 2020, TELEPHONIC BOARD MEETING
 PAGE 12

					Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

2. 95516 N & N Nails #SNT17060 **9:45 a.m.**
 Baoloc T Nguyen #50226232, Owner
 Phuong N Le #30100100, Licensee

MOTION by Gary Begley to move case no. 95516 to a Formal Hearing and in the alternative accept a signed consent agreement with the previously offered negotiated terms in lieu of the Formal Hearing. MOTION SECONDED by Brandy Flores.

MOTION by Gary Begley for case no. 95516 to withdraw prior motion. MOTION SECONDED by Brandy Flores.

MOTION by Gary Begley for case no. 95516 to continue this case to next month, for staff to notify licensee and should licensee not be present next month this case will move to a formal hearing. MOTION SECONDED by Brandy Flores.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

3. 95860/95861 Lux's Nails Spa #'s SNT18799 & SAES21138 **10:00 a.m.**
 Lux's Nails Spa LLC, Owner
 Phuong Vo #50100238, Manager/Member
 Andy Ngoc Nguyen #50700401, Licensee

Andy Ngoc Nguyen was sworn in and Cliff Levensen, Attorney for respondent stated he spoke to Andy Nguyen about the alleged violations and his client is aware of the seriousness of the violations and they are willing and able to rectify the violations. Andy Ngoc Nguyen stated that he was sorry for all of these things that happened. The partnership was not working and that he felt like somebody is harassing our business.

Investigator Lisa Chavez stated that on September 19, 2019, Board office received a complaint regarding the nail technician Linda alleging that she was on the phone and distracted during the service that she cut his toe nails too short that they bled and that blood spill procedure was not performed. Investigator Lisa Chavez tried to contact the complainant and was unable to reach him. Investigator Lisa Chavez went to the salon on November 19, 2019, and spoke to Andy Nguyen regarding the complaint and Andy Nguyen was getting upset and thought he was getting harassed. Lisa Chavez told Andy Nguyen that she was going to do an inspection and that Andy Nguyen started to get loud and the situation was escalating. Investigator Lisa Chavez left the salon. On February 3, 2020, she and Maria

**ARIZONA STATE BOARD OF COSMETOLOGY
 JULY 17, 2020, TELEPHONIC BOARD MEETING
 PAGE 13**

Pelliccio went to the salon and informed both respondents that a follow up inspection will be conducted and the following was found in nail area of salon: Unclaimed station with implements not enclosed and covered with dust, nail dust and food on the floor, pedicure tub with a Nerf toy gun in the tub, pedicure tub filled with towels, spray bottle, used orange buffer, file, purse and plastic bags and towels left on top of seat, pedicure cart with used buffers and implements not enclosed or in soiled container or in trash, Licensee Alex Kim Lee with nippers in pedicure cart not enclosed, pedicure tubs and jets not being properly cleaned and sanitized, cleaning with Awesome and Fantastic cleaners, used towels on floor by pedicure tubs, nail brushes not enclosed, no large wet disinfectant set up and possible reuse of paraffin. In the aesthetic/wax room the following was found: Bunk bed with ladder, multiple pairs of shoes, wax pot with wax buildup and hair, wax implement not enclosed, overflowing trash and a tall wire basket with top containing curling irons and brushes with dust. Investigator Lisa Chavez spoke to Andy Nguyen about the sanitation violations and explained why there cannot be a bed in the salon.

MOTION by Gary Begley for case nos. 95860/95861 to adopt the findings of fact. MOTION SECONDED by Brandy Flores.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

MOTION by Gary Begley for case nos. 95860/95861 to adopt the conclusions of law contain in the Investigative Summary. MOTION SECONDED by Brandy Flores.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

STAFF REPORTED HISTORY

92873 12/7/2018 Consent Agreement \$750 Licensee Andy Nguyen performing pedicure services on a revoked license, nail dust in drawers and implements not enclosed, delinquent personal license. Both establishment licenses not displayed, no large wet disinfectant setup, towels not enclosed and used wax stick in hot wax.

MOTION by Gary Begley for case nos. 95860/95861 for Andy Nguyen to attend the Infection Protection/Law Review Class given by the Board within 30 days, to re-inspect salon at the end of 30-days and to update the Board on any findings, to place salon on a 6-months' probation and to re-inspect

the salon within the 6-months' probation period and to update the Board on any findings. **MOTION SECONDED** by Thomas Rough.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

4. 95937 Tip Top Nails II #SNT19202 **10:15 a.m.**
 Tip Top Nails II LLC, Owner
 Tuyet Thi Mai #'s 30800644 & 50200179, Member

CONTINUE

Investigative Supervisor Irma Telles stated on further review of this case the Board may reconsider this case as the salon refunded the full amount of the service to the complainant and the complainant did not provide any photos to support the allegations. Investigative Supervisor Irma Telles asked the Board to consider staff recommendations for a Non-Disciplinary Letter of Concern for contaminates stored with clean implements.

MOTION by Thomas Rough for case no. 95937 to issue a Non-Disciplinary Letter of Concern for contaminates stored with clean implements. **MOTION SECONDED** by Amber Cepkauskas.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

5. 96012 Talk Nails & Spa #SNT19245 **10:30 a.m.**
 Asia Phuong Tong #50501551, Owner

Asia Phuong Tong was sworn in and stated that she does remember that day and that the complainant had called the salon and said she had an infection due to the pedicure service 3-weeks ago. Asia Phuong Tong stated that she recommended her to see a doctor or you can come in and we can check your toe, she never came in. Asia Phuong Tong stated that the complainant did not report this to the salon until 21-days after the service. Asia Phuong Tong also stated that she never ignored her calls but the complainant was being very aggressive over the phone.

Elizabeth Hernandez, complainant was sworn in and stated that she had a pedicure and about two days later her toe was hurting and had a little pus, she cleaned it and 3-weeks later she was in her car and noticed her toe was bleeding. Elizabeth Hernandez called the salon and spoke to the manager who said you should go to the doctors and that they could do nothing for her and hung up on her and did

not apologize. Elizabeth Hernandez stated that she did see a podiatrist on two occasions and the doctor did a surgical incision and to this day she still has pus on her toe.

Investigator Lisa Chavez testified that on February 7, 2020, Board received a complaint from Elizabeth Hernandez who received a pedicure service at Talk Nails on January 18, 2020, and after having the pedicure service her toe became swollen and had pus and the complainant sent in pictures and a video and indicated that she had seen health and safety issues. On March 3, 2020, Investigator Lisa Chavez went to the salon and spoke to the owner who stated that she did remember but does not understand why she wasn't told in two to three days that something was wrong. She said the lady did have an ingrown nail and came back into the salon 3-weeks after the service and the owner did tell the complainant that she should seek medical attention. Investigator Lisa Chavez stated that complainant did see a podiatrist and asked the complainant to send in any information from the doctor, however we have not received any information to date.

MOTION by Brandy Flores for case no. 96012 to dismiss as the Board is unable to substantiate any violations. MOTION SECONDED by Thomas Rough.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

6. 96017/96018 Rosie Nails #'s SNT16495 & SAES21358 **10:45 a.m.**
 Bich Tuyen T Le #'s 50000384 & 31700849, Owner
 Minh Vu #50009151, Manager

MOTION by Gary Begley for case nos. 96017/96018 to continue this case until next month so that owner Bich Tuyen Le can attend. MOTION SECONDED by Thomas Rough.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

B. With Negotiation Options

1. 95300 The Spot Beauty #SCOS28782 **11:00 a.m.**
 Blessed By The Nail Gods LLC, Owner
 Lorena Cruz #51400132, Member
 Continued from June Board Meeting

MOTION by Gary Begley to move case no. 95300 to a Formal Hearing and in the alternative accept a signed consent agreement with the previously offered negotiated terms in lieu of the Formal Hearing. MOTION SECONDED by Thomas Rough.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

2. 95456 Patricia Denogean #19100110, Licensee 11:00 a.m.
 Continued from June Board Meeting

Investigative Supervisor Irma Telles stated that licensee had called in last month however, the meeting had already adjourned and so this case was continued to July 17, 2020. Investigative Supervisor Irma Telles asked the Board to consider rescinding the prior motion of a Formal Hearing as licensee is here today.

MOTION by Gary Begley to move case no. 95456 to rescind prior motion to a Formal Hearing so that the Board can hear this case today. MOTION SECONDED by Brandy Flores.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

Patricia Denogean was sworn in and stated that this was her first time owning a salon and when the inspector came in she did not have a license in her possession at that time, did not have a first aid kit however she did have bandages, alcohol and cotton swabs and though the inspector had removed that from the inspection. Patricia Denogean stated that regarding the license she has not done this before and stated that she had waited for a longtime for the trade name and that she understands that this was an inappropriate amount of time but she is now licensed.

Investigator Lisa Chavez testified that on June 7, 2019, Board inspector Velma Mack conducted an inspection at Beauty by Patilu in Mesa, Arizona and the following was found: Licensee Patricia Denogen was operating an unlicensed establishment and had no first aid/blood spill kit, however Investigator Lisa Chavez stated that the first aid kit was found during the inspection. Investigator Lisa Chavez stated that on June 2, 2020, Board office received a salon application for "Beauty by Patilu" with owner Patricia Denogean. Application fee was waived due to COVID-19 Pandemic and a salon license was issued on this day.

MOTION by Amber Cepkauskas for case no. 95456 to dismiss based on the Board's previous ruling due to a misunderstanding and that licensee has worked to resolve this issue. MOTION SECONDED by Amber Cepkauskas.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

3. 96139 Jennifer Garcia #50800278, Owner **11:00 a.m.**
 Continued from June Board Meeting
 Jennifer Garcia was sworn in and stated that she moved from the Dobson location to the Tempe location and was told that she could still use that license. Jennifer Garcia stated that she has not been working and wants to get back to work but does not know if the Board is open.

Investigator Lisa Chavez testified that on May 31, 2019, Board inspector Velma Mack conducted an inspection of Glitter with Style in Tempe, Arizona and found the following: Owner Jennifer Garcia was found operating an unlicensed establishment in Tempe Arizona, establishment license SCOS26758 was issued to the Dobson location in Mesa, Arizona and the establishment license was inactive and expired on December 5, 2018.

MOTION by Brandy Flores for case no. 96139 to dismiss due to a misunderstanding, unclear on the rule and working to come into compliance. MOTION SECONDED by Amber Cepkauskas.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

4. 95643 AQI #SCOS26974 **11:00 a.m.**
 Astin lacono #10121091, Owner
 Continued from June Board Meeting
 Astin Lacono was sworn in and stated that when she was first hired she let the salon know that the dog was for emotional support as she has severe anxiety along with a doctor's note and the salon was fine with this as she had all of the paperwork. Astin Lacono stated that on that day she just popped in to grab a few things and she had her dog with her and was not working at the time and the inspector had told her that she was not allowed to have an emotional support dog in the salon only a service dog and Astin Lacono stated that she was unaware of this.

**ARIZONA STATE BOARD OF COSMETOLOGY
 JULY 17, 2020, TELEPHONIC BOARD MEETING
 PAGE 18**

Investigator Lisa Chavez testified that on July 17, 2019, Board inspector Velma Mack conducted an inspection of AQI located in Scottsdale, Arizona and found the following: Establishment found with a dog in the salon for emotional support and the licensee showed pictures of the dog and has a badge for the dog indicating emotional support.

MOTION by Thomas Rough for case no. 95643 to dismiss. MOTION SECONDED by Brandy Flores

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

5. 95780/95781 Nail Spa Excel #'s SNT18764 & SAES20224 **11:00 a.m.**
 Trieu Ngoc Lam #50900050, Co-Owner
 Y Nhu Pham #51405457, Co-Owner
 Continued from June Board Meeting

MOTION by Gary Begley to move case nos. 95780/95781 to a Formal Hearing and in the alternative accept a signed consent agreement with the previously offered negotiated terms in lieu of the Formal Hearing. MOTION SECONDED by Thomas Rough.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	x	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

6. 95081 Precious Beauty LLC #SAES21252 **11:00 a.m.**
 Neelam KC, Owner
CONTINUE
7. 95133 Beautique Beauty #SCOS28500 **11:00 a.m.**
 Chelsee Rd Edward #11102449, Owner/Manager
CONTINUE
8. 95134 Studio 11 Salon & Spa #SCOS27917 **11:00 a.m.**
 Studio 11 Salon & Spa LLC, Owner
 Laura Lucchino #11201310, Member/Manager
 Jamie Lucchino, Member
CONTINUE
9. 95136 John Cuong Minh Vo #51800576. Owner/Manager **11:00 a.m.**

CONTINUE

- | | | | |
|-----|-------------|---|------------|
| 10. | 95137 | Charm Hair Nails & Much More #SCOS23250
Erin Watson #10700596, Owner/Manager
CONTINUE | 11:00 a.m. |
| 11. | 95222 | Top Nail #SCOS23267
Michelle Chau Ta #11001093, Owner/Manager
CONTINUE | 11:00 a.m. |
| 12. | 95223 | B'Dazzle #SCOS26806
Jennifer J. Lund #59921958, Co-Owner
Dawn R. Stice #10800033, Co-Owner
CONTINUE | 11:00 a.m. |
| 13. | 95232/95233 | Top 4 Nails #'s SNT15527 & SAES15560
Mong Hoang Thi #'s 50700290 & 30700254
CONTINUE | 11:00 a.m. |
| 14. | 95367/95368 | Miracle Nails 1 LLC #'s SNT18695 & SAES14181
Miracle Nails 1 LLC, Owner
Robin Le, Member
CONTINUE | 11:00 a.m. |
| 15. | 95369 | Harmony Hair Studio #'s SCOS25977
Rebecca Kribaum #10901898, Owner
CONTINUE | 11:00 a.m. |
| 16. | 95375 | Utah Nails #SNT18021
Hoang Tran #50115053, Owner
CONTINUE | 11:00 a.m. |
| 17. | 95526/95596 | Do My Nails/LLC #'s SAES17545 & SNT17067
Do My Nails LLC, Owner
Long T Nguyen #50400328, Member
CONTINUE | 11:00 a.m. |
| 18. | 95553 | Nahreen Tahlia Janann #11600069, Licensee
CONTINUE | 11:00 a.m. |
| 19. | 95572/95884 | Care Hands & Feet #'s SAES19517 & SNT18358
Wynn Enterprises Inc., Owner
Thu Thi Bao Nguyen, President/Director
Dannis T Phan #51600667, Vice-President/Director
CONTINUE | 11:00 a.m. |
| 20. | 95718 | Cottonwood Nails & Spa #SNT18234
Cottonwood Nails & Spa LLC, Owner
Tracy Pham #'s 51000011 & 31400278, Member/Manager
CONTINUE | 11:00 a.m. |
| 21. | 95755 | Fendi Nails #SNT15508
Thanh Le #50000455, Owner
CONTINUE | 11:00 a.m. |
| 22. | 95947 | T & T Nail Spa #SNT19480 | 11:00 a.m. |

ARIZONA STATE BOARD OF COSMETOLOGY
JULY 17, 2020, TELEPHONIC BOARD MEETING
PAGE 20

- Tu Ho #'s 31400127 & 51400136
CONTINUE
23. 95955 Lisa Turley Salon #SCOS20209 **11:00 a.m.**
Lisa Turley LLC, Owner
Lisa Turley #19815896, Owner/Manager
CONTINUE
24. 95976/95977 Queen Creek Nails & Spa #'s SNT18722 & SAES20134 **11:00 a.m.**
A & T Services LLC, Owner
Phoung Tong #51200681, Member
Diep Nguyen #51300318, Member
CONTINUE
25. 95982 Downtown Scottsdale Hair and Nails #SCOS16231 **11:00 a.m.**
De Anna Lavery #58900478, Owner/Manager
CONTINUE
26. 96002 The Beverly Salon LLC #SCOS26804 **11:00 a.m.**
The Beverly Salon LLC, Owner
Beverly A Crupi #19101039, Member
CONTINUE
27. 96007 Touchup Salon #SCOS27617 **11:00 a.m.**
Touchup Internationals LLC, Owner
Alex Pavlin, Member
Diane Jones, Member
Ryan Husban, Member
Anthony Colello #11101994, Member
Sara Colello, Member
CONTINUE
28. 96008 Aura Hair and Beauty #SCOS29770 **11:00 a.m.**
Aura Hair and Beauty Inc. Owner
Soojeong Baek #11901568, Member
CONTINUE
29. 96021 Stephanie E Rodriguez #18601416, Owner **11:00 a.m.**
CONTINUE
30. 96022 Brush Love is in the Hair #SCOS27844 **11:00 a.m.**
Kendra Aragon #10901788, Co-Owner
Michelle Chand #11100793, Co-Owner
CONTINUE
31. 96025 Patty's Beauty Salon #SCOS21851 **11:00 a.m.**
Karla Medina #11000304, Owner
CONTINUE
32. 96026/96027 Superior Nail LLC #'s SNT19303 & SAES21195 **11:00 a.m.**
Superior Nail LLC, Owner
Michelle Chu #51800427, Member
Can T Luu #1801013, Member
CONTINUE

- | | | | |
|-----|------------------|--|------------|
| 33. | 96031 | A to Z Salon and Spa #SNT19335
Thuy Thi Luong #59715480, Owner
CONTINUE | 11:00 a.m. |
| 34. | 96042/96043 | Pure Nails and Spa #'s SNT17798 & SAES18628
Linh Thi Thuy Nguyen #'s 50100607 & 30500063, Owner
Theresa Tran #10401105, Manager
CONTINUE | 11:00 a.m. |
| 35. | 96105 &
96106 | Jeshua Friend #10600052, Licensee
Aimee O Sotelo #11000617, Licensee
CONTINUE | 11:00 a.m. |
| 36. | 96154 | Lamar Penrod #19916039, Owner
CONTINUE | 11:00 a.m. |

STEP 3: HEARINGS

**ALL ITEMS BELOW INCLUDE BOARD AUTHORITY FOR DISCUSSION,
CONSIDERATION AND POSSIBLE ACTION:**

The Board may go into "Executive Sessions" for the purpose of obtaining legal advice from the Board's attorney on any of the agenda items under Step 3 pursuant to A.R.S. § 38.431.03 (A)(3).

The Board may vote to go into "Executive Session" to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State of Federal Law on all agenda items under Step 3 pursuant to A.R.S. §38-431.03 (A)(2).

A. Review, Discussion and Possible Action on Appeal from a Denial of Application.

None

B. Review, Discussion and Possible Action on Motion to Deem A.R.S. § 32-573 (E).

92978	Generaciones Beauty Salon #SCOS25908 (<i>Settled</i>) Generaciones Beauty Salon LLC, Owner Yuriana Ramirez Castro, Member	9:15 a.m.
-------	---	-----------

Assistant Attorney General, Mona Baskin, appeared representing the State in this matter. Licensee was not present.

Assistant Attorney General Mona Baskin stated that a Complaint and Notice of Hearing was issued in this case and a response was not made. The state filed a Motion to Deem Allegations Admitted and after this was filed the licensee did contact the Board and entered into the consent agreement previously offered by the Board and the case was resolved prior to the Board's offer. Therefore, the State would withdraw their Motion to Deem Allegations Admitted because the disciplinary case has been resolved.

94918/95224 & Beauty Nation Academy #CSL00214 **(Settled)** **9:15 a.m.**
 95427/95554 & Beauty Nation Academy LLC, Owner
 95492/95690 Yuriana Ramirez Castro, Member
 Assistant Attorney General, Mona Baskin, appeared representing the State in this matter.
 Licensee was not present.

Assistant Attorney General, Mona Baskin stated that the Board issued a Complaint in this matter, there was no response from the licensee. The state filed a Motion to Deem Allegations Admitted and after this was filed the licensee did contact the Board and entered into the consent agreement previously offered by the Board and has complied with those terms. Therefore the State would withdraw their Motion to Deem Allegations Admitted because the disciplinary case has been resolved pursuant to the consent agreement.

94201 Kathryn Kiraly #11301022 **(Settled)** **9:15 a.m.**
 Assistant Attorney General, Mona Baskin, appeared representing the State in this matter.
 Licensee was not present.

Assistant Attorney General Mona Baskin stated that the Board issued a Complaint, there was no response from the licensee. The state filed a Motion to Deem Allegations Admitted and after this was filed the licensee did contact the Board and entered into the consent agreement previously offered by the Board and has resolved the matter. Therefore the State would withdraw their Motion to Deem Allegations Admitted because the disciplinary case has been resolved.

94357 Eternal Beauty Lounge #SCOS27662 **(Continued)** **9:15 a.m.**
 Eternal Beauty Lounge LLC, Owner
 Marissa Hernandez-Murrieta, Member

Assistant Attorney General Mona Baskin, appeared representing the State in this matter and stated that a Compliant was issued and a Motion to Deem Allegations Admitted was filed based on no response from the licensee and after the Motion to Deem Allegations Admitted was filed the licensee did contact the board regarding resolution. Assistant Attorney General Mona Baskin stated that based on the Covid pandemic and issues the licensee was having the state would ask to continue the Motion to Deem Allegations Admitted to permit staff and the state to resolve this matter.

MOTION by Gary Begley for case no. 94357 to continue this case to next month. MOTION SECONDED by Thomas Rough.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	X	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

C. Formal Hearing Pursuant to A.R.S. § 32-573 (D) or in the Alternative Accept Signed Consent Agreement for Voluntary Revocation of License Pursuant to A.R.S. § 32-573 (E).

None

D. Discussion, Consideration and Possible Action on Revision of Proposed Consent Agreement Terms and/or Letter of Concern Cases.

None

E. Review, Discussion and Reconsideration on Denial of Application and Possible Action on Opening an Investigation Pursuant to A.R.S. § 32-571 (A) (1).

None

F. Review, Discussion and Possible Action on Request for Extension of Time to Comply with the Board Order.

None

G. Review, Consideration and Possible Action on Motions for Rehearing/Review A.R.S. § 41-1092.09 and A.A.C. R4-10-115

None

H. Report, Discussion and Possible Action on Non-Compliance with Consent Agreement Pursuant to A.R.S. § 32-572 (A) (9).

None

I. Report, Discussion and Possible Action on Opening a Complaint Pursuant to A.R.S. § 32-572 (A) (2) (B) (C) (D) and A.R.S. § 32-573 (A).

Irma Telles Investigative Supervisor stated that these cases were continued from the last Board meeting to provide copies of the documentation to support the conviction of each licensee. The Board has copies of the documents to review and decide whether to open up a Complaint pursuant to A.R.S. § 32-572 (A) (2) (B) (C) (D) and A.R.S. § 32-573 (A).

Mona Baskin Assistant Attorney General stated that these were brought before the Board to make a determination whether the Board would like to open up a Complaint based on A.R.S. § 32-572 Conviction of a Crime, the Board may take disciplinary action against the licensee. So it is really up to the Board to review and make a determination whether to open up a Complaint. The Board received information from the Maricopa County Superior Court advising the Board that these licensees have been convicted of a crime. So this needs to be the Board's determination and consideration today.

Gary Begley stated that none of the members are prepared for this and would like to continue this to next month so that the members can review each of the cases.

1. Rene Ayala #18900427
2. Claire Behun #11502148
3. Erin Berra #11602278
4. Van Q Bui #50100082
5. Kristy Bullock #10020810
6. Lashauna Counts #11201717
7. Joseph Felix #'s 91600056 & 11301018
8. Karson Johnson #11301840

**ARIZONA STATE BOARD OF COSMETOLOGY
 JULY 17, 2020, TELEPHONIC BOARD MEETING
 PAGE 24**

- 9. Clarisse McReynolds #11301089
- 10. Kerisse Dawn Stubblefield #10500824
- 11. Sheryl Mason #10022231
- 12. Juanita Morales #11400790
- 13. Eric T Nguyen #50600470
- 14. Mischa Leigh Olah #11001918
- 15. Robin C Rios #11302040
- 16. Bree Sanders #11402050
- 17. Rebecca Stann #11402277
- 18. Damon Howell Sutton #10331996
- 19. Carol E Thompson #19000471
- 20. Tacy Toney, Former Student
- 21. Erica Villa Gerhart #19601153
- 22. Andrea Yee #31200776

ADJOURNMENT

MOTION by Brandy Flores to adjourn the meeting at 11:55 a.m. MOTION SECONDED by

Thomas Rough.

Roll Call:

Vote	Gary Begley	Thomas Rough	Brandy Flores	Jenna Bentley	Amber Cepkauskas
Aye	x	X	x		x
Nay					
Recused					
Abstained					
Absent				x	

MOTION CARRIED.

In accordance with Title III of the Americans with Disabilities Act, the Cosmetology Board does not discriminate on the basis of disabilities in programs, services or activities. Individuals who need reasonable accommodation to participate or who need information in an alternative format may contact Mimi Ahmetovic the ADA Coordinator at (480) 825-7002.