



BOARD MEETING MINUTES

ARIZONA STATE BOARD OF COSMETOLOGY MEETING
July 18, 2014 AT 9:00 AM
1721 East Broadway
Tempe, Arizona 85282-1611

ALL AGENDA ITEMS INCLUDE THE OPPORTUNITY FOR BOARD CONSIDERATION, DISCUSSION, AND POSSIBLE ACTION

The Board may go into “Executive Session” for the purpose of obtaining legal advice from the Board’s attorney on any of the agenda items pursuant to A.R.S. § 38.431.03 (A)(3).

The Board makes every attempt to hear all matters timely. However, due to the number of items scheduled on any particular agenda, the Board may find it necessary to hear some items out of order and/or later than the time originally scheduled.

PLEDGE OF ALLEGIANCE

Chairman Gary Begley called the Arizona State Board of Cosmetology Board Meeting to order at 9:00 a.m.

CALL TO ORDER AND ROLL CALL

Gary Begley
Karla Clodfelter
Jessica M Stall-Rainbow
Joe Verdugo
Tammy L Acton
Melissa C Porter
Martha P Ramsey

BOARD BUSINESS

1. Approval of Regular Board Minutes of June 20, 2014.
MOTION Karla Clodfelter by to approve minutes as written. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.
2. Declaration of Conflict of Interest.
NONE

3. Discussion, Consideration and Possible Action on Cindy Vong and La Vie LLC, Appellants vs. Donna Aune, Arizona Court of Appeals.

The Board may vote to go into Executive Session for the purpose of discussion and consideration of pending litigation pursuant to A.R.S. §38-431.03 (A) (4).

- Court of Appeals, Division One, Case No. 1 CA-CV 13-0423 Decision in Favor of the Board Dated May 27, 2014

Assistant Attorney General Bridget Harrington reported that Cindy Vong has filed a petition for review in the Supreme Court in Arizona and we have 30-days to respond.

4. Cosmetology Students on Field Trip.

Students from Santa Cruz Institute of Cosmetology and D'Image Beauty College were in attendance.

EXECUTIVE DIRECTOR'S REPORT

1. Report and Discussion on GL Solutions.

Executive Director Donna Aune stated that we are moving ahead, the staff is being patient, it is hard with classes, testing and still having to get our work done. The inspection staff is coming in next week to help out in the office.

2. Report on Visit from Executive Director, Gary Landry, from Nevada State Board of Cosmetology on July 15, 2014.

Executive Director Donna Aune reported that Gary Landry and two of his staff members were excited with the information they received about GL Solution for when they go live in September.

3. Report and Discussion on Employee Personnel Reform Spot Incentives.

Executive Director Donna Aune stated that Nanci and she have been working on the Spot Incentives and were able to give each employee \$875.00 and are still working on the wage increases.

4. Report and Discussion on Closure of Brillare Hairdressing Academy, School License No's S155 & S154, June 27, 2014 and Subsequent Teach Out. Executive Director Donna Aune reported on the two Brillare School closures. There were 15 students at the Bell Road location where the Executive Director Donna Aune was there to assist with information and approximately 35 to 40 at the Chandler location where Theresa Bunch was there assisting with information. Krista Jones of Studio Academy of Beauty was at the schools to help out with information and questions regarding what they can do to assist the students.

5. Summary of Current Events.

See Above.

CONSENT AGENDA

The Consent Agenda items may be considered for approval as a single action unless a Board Member or any other interested party wishes to remove the item for discussion.

The Board may vote to go into Executive Session to discuss and consider records exempt by law from public inspection, including the receipt and discussion of information, or testimony that is confidential by State or Federal law on all agenda items under Steps 1, 2 & 3 pursuant to A.R.S. §38-431.03 (A) (2).

STEP 1: COMPLAINT REVIEW

A. Recommend Application Denials

88244 Amy N. Nguyen (*Deny & Accept w/\$250 negotiation terms; working prior to licensure*)

MOTION by Karla Clodfelter to deny and accept with negotiation terms. MOTION SECONDED by Tammy Acton. MOTION CARRIED.

B. Recommend Dismissals

MOTION by Karla Clodfelter to accept staff recommendations for all those listed below under Step 1 B & C. MOTION SECONDED by Martha Ramsey. MOTION CARRIED.

86313	Julie's Nail & Spa #M14333 Jimmy Ha #59900056, Owner/Manager	(No written response or documentations from complainant)
87463	J'Adore Le Salon E Spa #C23797 Zizette Amsalem #'s 31000203 & 50501319, Owner/Manager	(Found salon in compliance)
87533/87534	Admire Nails & Spa #'s M17559 & A18282 Admire Nails & Spa LLC, Owner Tung Tran, Member	(No evidence to support allegations)
87535	Ronda Falcone #10501192	(Denied allegations – no evidence found)
87572	Sherrie Gibson, unlicensed	(No jurisdiction – refer to proper authorities)
87578	#1 Nails Expert & More #M17409 Anh Ngoc Nguyen #50200140, Owner/Manager	(Found no evidence to support allegations)
87784	Tower Point RV Resort	(Found no evidence of unlicensed activity)
87785	Good Life RV Resort	(Found no evidence of unlicensed activity)
87821	JC Penney Styling Salon #1480-3 #C422 JC Penney Co Inc., Owner	(No violations found)
87837	Body Bright Medical Aesthetic Laser Center, Unlicensed Lori Prat, Unlicensed	(Refer to proper authorities)
87847	Lissa's Acrylic Nails, Unlicensed	(Refer to proper authorities)
87852/87853	Arrowhead Tan & Nails Spa #M17314 & A17898 Anthony Dang, Owner	(Salon in compliance)
87891	Annie's Fashions Nails M14728 Annie Diem Huong Truong #10325740, Owner	(Customer satisfaction issue)
87897/87898	Nail Rap II #'s M17132 & A17635 Kim Xuyen T Vu #50331114, Owner	(Insufficient evidence to support allegations)
87914	Skin & Makeup Institute of Arizona #S7 AZ Aesthetics Educational Program LLC, Owner	(No violations found)

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- 87955 Pam Springer #'s79810877 & 39500035, Member
 Nautical Hair Cutter's #C23352 *(No evidence to support allegations)*
 April Carrie Van Tyle, Owner
- 87956 Honeydew Nails #M17285 *(Customer satisfaction issue)*
 Son Ngoc Le #59600174, Owner/Manager
- 87958 Paulene's Nails #M14657 *(Settled between parties)*
 Duc H Ong #59500153, Owner
- 87959 Madison Avenue Salon & Day Spa #C23106 *(No violations found)*
 Sean Larusso, Co-Owner
- 88009/88010 Deborah Larusso #19400899, Co-Owner
 University nails #'s M17263 & A17812 *(No violations found)*
 Phung Thi Vo #'s 50300068 & 30500347, Owner/Manager
- 88161/88162 Moonlight Nails #'s M17356 & A17968 *(No violations found)*
 Linh Duyen Truong #50501363, Owner

C. Recommend Letter of Concern

See Motion under Step 1 B.

- 87479 Rosa and Company Beauty Works #C2454 *(Delinquent Personal License & no exterior sign)*
 Rosa Mielke, Owner
- 87576 Debbie's #1 Nails #M17189 *(Personal licenses display)*
 Debbie's #1 Nails LLC, Owner
 Quang Ngoc Than #50200751, Member
- 87980 Anthony M Starks #19401040 *(Use the title or term "barber")*
 88011 Sport Clips Haircuts AZ130 #C22999 *(Sanitation violations & delinquent establishment license)*
 Sundance Clips LLC, Owner
 Timothy Dunn #18327857, Member/LLC Manager
 Eileen Dunn, Member/LLC Manager
 Andrea Baca #11201305, Assistant Manager
- 88118 Regis Salon #C23416 *(Delinquent personal license)*
 Minnesota Regis Corp, Owner
 Dan Hanrahan, President/CEO
 Angelica Martinez #10602359, Manager
- 88119 Evolve Style Lounge #C23502 *(Delinquent personal license)*
 Evolve Style Lounge Inc, Owner
 Angelina R Sanchez #10332408, President/Manager
- 88120 Juliet's Skin Care Studio #A18097 *(No tuberculocidal disinfectant)*
 Juliet Morgan Naldian #11100624, Owner/Manager
- 88121 The Village Salon & Spa #C20943 *(Personal license display)*
 Nails by Tina Adams LLC, Owner
 Tina Sue Adams #11000640, Member/Manager
- 88135 Shear Point Hairdesign Inc #C2931 *(Delinquent personal license)*
 Shear Point Hairdesign Inc, Owner
 Margo Pfefferl #18428150, Member/Manager
- 88178 K-Sa De Nailspa #M17412 *(Personal license display)*
 Phuc Hong Tran #51300102, Owner/Manager
- 88181 JC Penney Corp Inc #C18377 *(2 out 9 licensees found w/sanitation violations)*
 JC Penney Corp Inc, Owner
 Myron E Ullman III, Director/Chief Executive Officer
 Nia Rath, Manager
- 88183 Absolutely All About You #C18975 *(Delinquent establishment license)*
 Susan Daugherty #16718481, Owner/Manager
- 88184 Hair Station 105 #C21079 *(Delinquent personal license)*
 Kare Bear LLC, Owner
 Karen Renee Jennison #10502017, Member/Manager
- 88185 Larry Thomas Salon #C14759 *(Delinquent personal license & no large wet; has individual)*
 Larry D Thomas #18225711, Owner/Manager

88186	Delovely Cosmetic Apothecary #A17820 Dinerman LLC, Owner Elizabeth H Dinerman #30400139, Member/Manager David Dinerman #19400538, Member	<i>(Delinquent establishment license)</i>
88187	Lashes Del Sol #A18126 Marisol Cornwell #31200513, Owner/Manager	<i>(Personal license display)</i>
88193	Downtown Nails #A18244 Yen Ly Thi Tran #31300207, Owner/Manager	<i>(Delinquent personal license)</i>
88194	Lala's Styling Studio #C21045 Laura O'Brien, Owner Layla Kleinman #10019962, Manager	<i>(Personal license display)</i>
88202	Hair Expressions Salon #C17430 Hair Expressions Salon LLC, Owner Rod Schmit, Member Leslie Schmit, Member Diane I Schmit #18801249, Manager	<i>(Delinquent personal license)</i>
88206	Arizona Hair Co #C18233 San-Mar Ent. Ltd, Owner Sanora S Marshall, President Walter J Marshall, Secretary Treasurer	<i>(Delinquent personal license)</i>

D. Recommend Informal Interview or Negotiation Terms

MOTION by Karla Clodfelter to accept staff recommendations for all those listed below under Step 1 D. MOTION SECONDED by Joe Verdugo. MOTION CARRIED

1. 86761 Phyllis Strebe #10200255
Offer a consent agreement to assess \$500 civil penalty and Board costs, see motion above.
2. 87323 Ultimate Nails & Beauty Salon #C16888
Dien T Lopez #50000206, Partner/Manger
Richard E Becknell, Partner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
3. 87458 Dora A Juarez #10600049
Offer a consent agreement to assess \$1250.00 civil penalty and Board costs, see motion above.
4. 87842 Ladies Nails & Spa #M17126
Khanh "Ken" Q Bui #59900233, Owner/Manager/Licensee
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
5. 87868/87869 Talk Nails & Spa #'s M15433 & A15448
Andy Thai Tran, Owner
Offer a consent agreement to assess \$2000.00 civil penalty and Board costs, see motion above.
Asia Phuong Tong #'s 50501551 & 3100062, Manager
Offer a consent agreement to licensee Asia Phuong Tong to attend and complete the Infection Protection/Law Review class given by the Board, see motion above.
6. 87910 Smartstyle #1183 #C22590
Minnesota Regis Corp., Owner
Don Hanrahan, President
Brent Moen, V-P
Aurora Wielander #10601630, Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.

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7. 87913 Silky Nail #M14408
Lanny Vo #50331297, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
8. 87977/88267 Nails Studio by T & T #'s M15455 & A15470
Nails Studio by T & T LLC, Owner
"Trish" Thao Thuy Minh Nguyen #'s 59713987 & 30400717,
Member/Manager
Offer a consent agreement to assess \$1250.00 civil penalty and Board costs, see motion above.
9. 88037/88268 Sun Valley Nails & Spa #'s M16180 & A16394
Offer a consent agreement to assess \$500.00 civil penalty and Board costs and \$25.00 restitution, see motion above.
"CC" Huong Minh Thi Phan #'s 50500048 & 30500024, Owner
Offer a consent agreement to licensee "CC" Huong Minh Thi Phan to attend and complete the Infection Protection/Law Review class given by the Board, see motion above.
Jessica Vo #50100447, Licensee
Offer a consent agreement to licensee Jessica Vo to attend and complete the Infection Protection/Law Review class given by the Board, see motion above.
10. 88055/88056 K-Sa De Nail Spa #'s M17412 & A18056
Phuc Hong Tran #513600102, Owner
Dismiss due to lack of evidence and no written response from complainant.
11. 88021/88022 Bien Nails by Ann #'s M16128 & A16317
Nghia Van Phan #50501508, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
12. 88023 Kidz and Family Haircuts #C10324
Angie Auleymonov, Co-Owner
Yuriv Suleymonov, Co-Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
13. 88024 Cutters Den AZ #C23843
Cenacle Partners Corp, Owner
William T Sarge, Member
Alexandria Sarge, Member
Kevin McFadden, Member
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
14. 88025 Emily's Beauty Salon LLC #C21937
Emily's Beauty Salon LLC, Owner
Aaron Aguilar Guiza, Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
15. 88027/88028 & Kim's Nails #'s M17363 & A17980
Quang Xuan Phan #59817581, Owner/Manager
88029 Tuyet Hong Thi Tran #50500992, Licensee
Offer a consent agreement to assess \$750.00 civil penalty and Board costs, see motion above.

16. 88030 Isabel Gurrola Beauty Salon #C22377
Maria Isabel Gurrola, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
17. 88032 Kim's Salon #C7096
Sue Drain #18900644, Co-Owner
John Drain, Co-Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
18. 88034 Unique Shears Hair Studio #C21825
Angela B Norton #11003023, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
19. 88064 Weave Bar of ATL #C22244
The Weave Bar of Atlanta LLC, Owner
Tammy Flowers, Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
20. 88067/88068 Idol Nails & Spa 2 #'s M17492 & A18157
Robinson Tran #50300047, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
21. 88069 Estetica Unisex La Fayette #C5717
Maribel Magulod #19714836, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
22. 88070 Great Clips #1594 #C13930
Kula Inc, Owner
Michael DiCarlo, President/CEO
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
23. 88074/88076 Sensational Nail & Spa #'s M17518 & A18452
Nghia H Hoa #51200111, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
24. 88077 Sweet Salon Hair Design #C22779
EMAS Investments LLC, Owner
Michael Sweet #19401451, Member
Everett Sweet, Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
25. 88078 Great Clips #1593 #C13758
SCOE II Inc, Owner
William R Jackson, President
Ana Laura Larrache #10801256, Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
26. 88079/88080 Regal Nail and Spa #3407 #'s M16272 & A16493
Minh Cao #50100660, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
27. 88081/88082 Angel's Nails #'s M17328 & A17915
Angel's Nails LLC, Owner

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- Vu "John" Van Nguyen #50400597, Member
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
28. 88087 Comely Nails #M12522
Thanh N Ngo #50000231, Co-Owner/Manager
My Trang T Tran #'s 50000366 & 30200081, Co-Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
29. 88088/88089 Nail Kathy Linh Design #'s M17704 & A18507
Phuong Thao Thi Huynh #'s 50400943 & 30600909, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
30. 88090 Hai H Nguyen #59817621, Owner/Manager
Offer a consent agreement to assess \$1000.00 civil penalty and Board costs, see motion above.
31. 88091 Mariel Beauty Salon #C22892
Mariel Martinez, Owner
Offer a consent agreement to assess \$750.00 civil penalty and Board costs, see motion above.
32. 88092 Fiesta Town Barber & Beauty Salon #C20312
Irene Reveles, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
33. 88093/88094 Estrella Kathy's Nails #'s M16289 & A16517
Kathy Kim Huynh #'s 59600858 & 30400072, Owner/Manager
Offer a consent agreement to assess \$750.00 civil penalty and Board costs, see motion above.
34. 88096 Hair Saloon & Day Spa #C20090
Dawn Hardesty #17617356, Owner/Manager
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
35. 88103 Life Time Fitness #C16797
LTF Club Operations Company Inc, Owner
Bahram Akradi, CEO
Dawnyale McCloud, Department Head
Offer a consent agreement to assess \$500.00 civil penalty and Board costs, see motion above.
36. 88104/88105 Unix Nails #'s M17354 & A17967
Tuan Cong Nguyen #50900483, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
37. 88106/88107 NT Nails #'s M17690 & A18489
Anh Nguyet Cao #59900390, Co-Owner/Manager
Van N Cao #50000022, Co-Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
38. 88108 Visage Skin Laser & Salon LLC #C23142
Visage Skin Laser & Salon LLC, Owner

Guadalupe Diaz, LLC Manager

Nadia Montoya, LLC Manager

Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.

39. 88109/88110 V Nails & Spa #'s M15314 & A15309
Thuan N Nguyen #50501101, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
40. 88136 The Color Studio #C23572
Carissa Sanchez #10700147, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
41. 88137 Shannon D Calhoun #19500256, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
42. 88138 Great Clips #C14953
Bell Hair Inc, Owner
Paul E Neumayr, President/Director
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
43. 88139 Michelle's Nails & Spa #M17329
Michelle's Nails & Spa of Maricopa LLC, Owner
Bichvan Pham, Member
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
44. 88140/88141 University Nails & Spa #'s M17573 & A18308
Phung Vo #'s 50300068 & 30500347, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
45. 88142/88143 Red Persimmon Nails and Spa #'s M17641 & 18423
John Ly, Owner
Hang TL Nguyen #51400033, Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
46. 88144 Nails & More #M15439
Nails & More LLC, Owner
Xuan Thi Bui #'s 10400892 & 59716823, Member/Manager
Trung Nguyen, Member/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
47. 88145/88146 Century Nails #'s M17406 & A18039
Kristina Nguyen #'s 50400671 & 30600832, Co-Owner/Manager
Son Thanh Duong #50400050, Co-Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
48. 88147 Jacquelin's O D Beauty Salon #C12006
Maria L Dominguez #19400006, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
49. 88148 Nail Care Spa #M17716
Nail Care Spa LLC, Owner
Travis T Huynh #51300626, Member/Manager

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Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.

50. 88149 Rumorez Beauty Salon #C23935
Jesus Quezada, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
51. 88153/88154 Dream Nails #'s M16215 & A16409
Tim M Ho #59918479, Owner/Manager
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.
52. 88155 Mad Cuts #C23705
Marlen Avila, Owner
Offer a consent agreement to assess \$250.00 civil penalty and Board costs, see motion above.

END OF CONSENT AGENDA

STEP 2: INFORMAL INTERVIEWS

All Staff present and planning to give testimony for any case was sworn in by the Chairman

A. Without Negotiation Options

None

B. With Negotiation Options

1. 87835 Body Beautiful #C17254 **10:00 a.m.**
Body Beautiful LLC, Owner
Marlena Krueger, Member
Continued from June's Board Meeting
Compliance Supervisor Joanne Ayotte asked the Board to rescind the previous consent agreement and dismiss due to owner had originally applied for the correct establishment license she has downsized and has now applied for an aesthetic/nail establishment licenses.

MOTION by Karla Clodfelter to rescind previous Consent Agreement and Dismiss due to the owner has applied for an aesthetic/nail establishment licenses. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.
2. 87181 & Paulette Sakely #10700440 **10:00 a.m.**
No Show; to formal hearing
87182 Specially Yours Beauty Salon #C2227
Ruben Duran, Owner
NEGOTIATED \$250
3. 87587 Helena Lovely Nails #M17452 **10:00 a.m.**
Oanh T Pham, Owner

No Show; to formal hearing

4. 87656 Christa Bradley #31200389 **10:00 a.m.**
NEGOTIATED
5. 87677 Toni & Guy #C9275 **10:00 a.m.**
Phoenix Salon Association LLC, Owner
Gerry Watkins #18225407, President
Mark Smith #18124768, V-President
Sabio Vilorio #17820453, Secretary
Ivonne Bran, Assistant Manager
NEGOTIATED/\$500/RESTITUTION
6. 88245 My Le Thi Vo #10601938, Owner **10:00 a.m.**
NEGOTIATED TO ATTEND BOARD CLASS
7. 87824 & Wax on Wax off #A17338 **10:00 a.m.**
NEGOTIATED \$500/RESTITUTION/PAID
MOTION by Karla Clodfelter to correct the restitution amount from \$9.00 to \$60.00. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.
88164 Deyna Zinn #30500057, Owner/Licensee
NEGOTIATED TO ATTEND BOARD CLASS/PAID
8. 87870 Keri J Hespelt #30600084 **10:00 a.m.**
CONTINUANCE GRANTED
9. 87874/87875 & T. J. Nails #'s M17243 & A17786 **10:00 a.m.**
NEGOTIATED \$250/PAID
88247 Vy Tran Le #50601348, Owner/Manager
NEGOTIATED TO ATTEND BOARD CLASS/PAID
10. 87876/87877 & Today's Nails #'s M17016 & A17472 **10:00 a.m.**
NEGOTIATED \$250/PAID
88250 Luong T Nguyen #59900175, Owner
NEGOTIATED TO ATTEND BOARD CLASS/PAID
11. 87878 Diana's Beauty Salon #C6020 **10:00 a.m.**
Jorge Barraza, Co-Owner
Rafael Medina, Co-Owner
NEGOTIATED \$250
12. 87879 Joannas Beauty & Barber #C23480 **10:00 a.m.**
Joannas Beauty & Barber LLC, Owner
Joanna Cuevas #10700117, Member/Manager
Francisco Dyke, Member
NEGOTIATED \$250
13. 87880 Prestige Nails & Spa by Tran Ta #M16631 **10:00 a.m.**
Long Diep Van Vo #50700081, Owner
NEGOTIATED \$250/6-Month Probation/1st Payment Submitted
14. 87881 Smartstyle #465 #C22597 **10:00 a.m.**
Minnesota Regis Corp, Owner
Dan Hanrahan, President/CEO
NEGOTIATED \$250/PAID
15. 87882 U. S. Nails Salon #M17438 **10:00 a.m.**
Hieu Thi Cao #'s 50401393 & 30500516, Owner/Manager
RETURN TO SENDER - CONTINUED
16. 87883/87884 & Talk Nails & Spa #'s M15433 & A15448 **10:00 a.m.**
NEGOTIATED \$1,000.00/PAID
88257 Andy Tran #50200669, Owner
NEGOTIATED TO ATTEND CLASS/PAID

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17. 87885 Vina Nails #M16042 **10:00 a.m.**
Hay Thi Be Nguyen #50400274, Owner
NEGOTIATED \$250/PAID

18. 87886 Kaboom Beauty Salon #C19836 **10:00 a.m.**
Ricardo Orozco Ayala, Owner

Ricardo Orozco Ayala appeared was sworn in and stated he was just the owner his wife is the cosmetologist and they have had the salon for three years and have had no problems. He stated they have cabinets for the linens they were must have been left out, the wet disinfectant is always clean. Investigator Joanne Ayotte testified to the contaminated wet disinfectant, linens not enclosed and two licensees with soiled tools and dry storages.

MOTION by Karla Clodfelter to move that for 87886 all alleged violations cited in the Complaint Summary have been shown. MOTION SECONDED by Tammy Acton MOTION CARRIED.

MOTION by Karla Clodfelter to move that for case 87886, to impose the following discipline and offer a Consent Agreement with the following new terms to assess \$200 civil penalty and Board costs and for the owner or his manager to attend and complete the Infection Protection/Law Review Class given by the Board . MOTION SECONDED by Tammy Acton. MOTION CARRIED.

19. 87887 Julie Spa & Nails #M17015 **10:00 a.m.**
Phuong Thi Nguyen #50300293, Owner
No Show; to formal hearing

20. 87888 Dulce Beauty Salon #C21501 **10:00 a.m.**
Blanca D Lerma, Owner
NEGOTIATED \$250

21. 88258 Yen Thi Ho #50331426, Manager **10:00 a.m.**
NEGOTIATED TO ATTEND BOARD CLASS

22. 87895 Alexander Beauty Salon #C16697 **10:00 a.m.**
Thanya Manzanar, Owner
NEGOTIATED \$250

23. 87896/88122 TN1 Nails of the World #M17660 & A18455 **10:00 a.m.**
Tan Duy Nguyen #11100162, Owner

Tan Duy Nguyen appeared was sworn in and stated this was turned over to the insurance company and they are working on her case. When she came in ten days after her original service her toe did not look bruised and did not look like the pictures, she said her toe hurt and she had a hang nail so her toe was cut down but it was not cut down as in the pictures. The complainant Katherine Strube was also sworn in and stated that they cut deep into the sides of her toe which did bleed and on the second visit the toe nail was cut short. She did see a Doctor which stated she did have an infection and was put on antibiotics. Investigator Bobbie Johnson testified that there were two licensees that worked on the complainant, Kim Nguyen who caused the first injury due to being too aggressive and Diem Hong Nguyen caused the second injury due to cutting toe nail down to short.

MOTION by Karla Clodfelter to move that for 87896 & 88122 all alleged violations cited in the Investigation Report have been shown. MOTION SECONDED by Joe Verdugo MOTION CARRIED.

MOTION by Karla Clodfelter to move that for case 87896 & 88122, to impose the following discipline and maintain Consent Agreement of \$500.00 in civil

penalty, \$35.00 in restitution and for owner Tan Duy Nguyen, licensees Kim Nguyen and Diem Hong Nguyen to attend and complete the Infection Protection/Law Review Class given by the Board within sixty-days . MOTION SECONDED by Tammy Acton. MOTION CARRIED.

24. 87899/87900 & Le's "O" Nails #'s M17252 & A17793 **10:00 a.m.**
 Le's "O" Nails LLC, Owner
NEGOTIATED \$2,000.00/PAID
 88246 Tung Vo, LLC Member/Manager
NEGOTIATED TO ATTEND BOARD CLASS/PAID
25. 87901 & 83rd Ave Hair & Nails #C2580 **10:00 a.m.**
 88248 Do T Pham #19500545, Owner/Manager
CONTINUANCE GRANTED
26. 87902 & DMFS Glendale #C22782 **10:00 a.m.**
 DMFS Glendale LLC, Owner
 David McDermott, Member
No Show; to formal hearing
 88249 Tracy Bedminster #19917599, Manager
NEGOTIATED TO ATTEND BOARD CLASS/PAID
27. 87903/87904 Tweety's Perfect Nails & Spa #'s M14730 & M15013 **10:00 a.m.**
 Hien T Le #59800201, Owner/Manager
NEGOTIATED \$500
28. 87905/87906 & My I Nails #'s M17168 & A17683 **10:00 a.m.**
 88251 Hai Vo #50000290, Owner/Manager
NEGOTIATED TO ATTEND BOARD CLASS
29. 87907 Vita Bella Fine Day Spa #C17294 **10:00 a.m.**
 Garley LLC, Owner
 Katrina M Gardner #59000641, Member/Manager
 Brian Gardner, Member/Manager
 Johnyee Beasley #30123737, Member
CONTINUANCE GRANTED
30. 87908/88026 & Jimmy Nails #M13761 & A13762 **10:00 a.m.**
 88252 Cuong K Phan #50000297, Owner
NEGOTIATED \$500/PAID
NEGOTIATED TO ATTEND BOARD CLASS/PAID
31. 87909 & Regal Nails & Spa #M16513 **10:00 a.m.**
 88253 "Jonny" Baoloc T Nguyen #50226232, Owner
CONTINUANCE GRANTED
32. 87911 San Tan Nails & Spa #M16523 **10:00 a.m.**
 Son Tang, Owner
No Show; to formal hearing
33. 87917 Regal Nails Salon & Spa #M17507 **10:00 a.m.**
 Nails WM #5428 LLC, Owner
 Ryan Nguyen, Member
 Kim Anh Ton 50501036, Member/Licensee
 Ryan Nguyen appeared was sworn in and stated the complainant had no complaints during the service and left a tip. She came back to the salon a week later and to show the area on her feet were she was cut and inflamed. She sought medical attention and was put on antibiotics for ten-days, the salon refunded her \$25 plus the tip. She again returned to the salon and provided doctor bill and asked the salon the pay the bill, and the salon offered to pay half of the doctor's bill. Investigator Bobbie Johnson testified the both feet were cut with a pedicure rasp, there was no blood drawn, her feet became sore and inflamed, and she sought

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medical attention and was prescribed medication. Complainant was refunded the cost of service and there was no health and safety violations in the salon.

MOTION by Tammy Acton to move that for 87917 to dismiss due to lack of evidence. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED. Joe Verdugo VOTED NAY.

34. 87918/87919 Klassy Nails & Spa #'s M17560 & A18284 **10:00 a.m.**
Creative Services Solutions LLC, Owner
Shawn Nguyen, Member

Compliance Supervisor Joanne Ayotte asked the Board to rescind the previous consent agreement from \$500 to \$250 due to they could not prove the licensing issues however there was dishonesty and deceit.

MOTION by Karl Clodfelter to accept \$250 consent agreement for the dishonesty and deceit violations. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.

35. 87925 Alice & Friends Hair Designers #C5114 **10:00 a.m.**
Alice Castaneda #18327631, Owner
NEGOTIATED \$250/PAID

36. 87926 Zacateca's Beauty Salon #C23529 **10:00 a.m.**
Josefina Saldana #19600317, Owner/Manager
CONTINUANCE GRANTED

37. 87927 Fantastic Sams #70 #C20582 **10:00 a.m.**
DMJJ FS Litchfield LLC, Owner
David McDermott, Member
NEGOTIATED \$250

38. 87928/87929 Sun West Nail Inc #'s M17138 & A17642 **10:00 a.m.**
Sun West Nail Inc, Owner
James Le #10401448, President/Director
NEGOTIATED \$250/PAID

39. 87931/87932 New World Nails & Spa #'s M15750 & A15826 **10:00 a.m.**
Nails of the World Inc, Owner
Duc Quang Huynh #59716321, Owner/Manager
NEGOTIATED \$250/PAID

40. 87933 Hotlocks #C17095 **10:00 a.m.**
Palm Valley Village Salon LLC, Owner
Debra Goyette #10100604, Member/Manager

Debra Goyette appeared was sworn in and stated that the paraffin wax has not been used for over a year and a half and has been sitting on a shelf. The nail technician stopped offering that service and never removed the equipment from the salon. The wet disinfectant was changed within the week but there were a few hairs in it. Investigator Joanne Ayotte testified to the large wet disinfectant being soiled and the paraffin wax also being soiled.

MOTION by Karla Clodfelter to move that for 87933 all alleged violations cited in the Complaint Summary have been shown. MOTION SECONDED by Tammy Acton MOTION CARRIED.

MOTION by Karla Clodfelter to move that for case 87933, to issue a letter of concern for soiled large wet disinfectant. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.

41. 87934/87936 Estrella Nails & Spa by Kevin Nguyen #'s M16453 & A16725
Kevin Nguyen #50800732, Owner **10:00 a.m.**
NEGOTIATED
42. 87938 Bella Rouge Salon & Spa #C15545 **10:00 a.m.**
Martha Dehalle #16708523, Owner
NEGOTIATED \$500/6-Month Probation
43. 87939 Ann Nails #M14156 **10:00 a.m.**
Ann Nails LLC, Owner
Ann Thi Tuyet Pham #'s 59919761 & 30700811, Member/Manager
NEGOTIATED \$250
44. 87940/87941 Tammy Pro Nails #'s M17657 & A18450 **10:00 a.m.**
Tianna D Dang #'s 51200079 & 31200294, Owner
No Show; to formal hearing
45. 87942/87943 Temptation Nails & Spa #'s M17720 & A18523 **10:00 a.m.**
Salon Enterprises Inc, Owner
Eva Hai Thi Huynh #11000268, President/Director
NEGOTIATED \$250/PAID
46. 87944 Alvea Spa #C21593 **10:00 a.m.**
Shea Homes of Phoenix Inc, Owner
Hal Looney, Assistant Secretary
Adam Stetson, Assistant Secretary
No Show; to formal hearing
47. 87945 Fashion One Hair & Nails Studio #C20005 **10:00 a.m.**
Tammy L Norman #59200278, Owner
NEGOTIATED \$250
48. 87946/87947 Sunflower Nails #'s M17379 & A17999 **10:00 a.m.**
Anhloan Pham #'s 50400881 & 30400494, Owner/Manager
NEGOTIATED \$250/PAID
49. 87948 Great Clips for Hair #C5294 **10:00 a.m.**
SCOE II Inc, Owner
William R Jackson, President/Director
NEGOTIATED \$250
50. 87971 Model Citizen Salon #C23840 **10:00 a.m.**
Leidan Mitchell III LLC, Owner
Erin Essert #18327799, Member
Jacqueline Tatman, Managing Member
NEGOTIATED \$250/PAID
51. 87972 Tyler Huu Nguyen #50500614 **10:00 a.m.**
Tyler Huu Nguyen appeared as sworn in and stated that he had applied for the salon license on January 1, 2014, and had issues with the Secretary of State and the registering of the trade name as to whether he was supposed to or not. Inspector Guy Saggione testified that the establishment was expired and there was a delinquent personal license.
- MOTION by Karla Clodfelter to move that for 87972 all alleged violations cited in the Complaint Summary have been shown. MOTION SECONDED by Martha Ramsey MOTION CARRIED.
- MOTION by Karla Clodfelter to move that for case 87972, to issue a letter of concern for a delinquent personal license. MOTION SECONDED by Joe Verdugo. MOTION CARRIED.
52. 87973 Regal Nails #5331 #M17370 **10:00 a.m.**
Tien M Le #50300274, Owner

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NEGOTIATED \$250

53. 87978/87879 Le's Passion Nails & Spa LLC #'s M17655 & A18447 **10:00 a.m.**
Le's Passion Nails & Spa LLC, Owner
Simon Son Luu #59800312, LLC Manager

No Show; to formal hearing

54. 87981 Fantastic Sams #3 #C23885 **10:00 a.m.**
Legacy Associates LLC, Owner
Carlos Artis, LLC Manager/Member
Monique Conner-Artis, LLC Manager/Member
NEGOTIATED \$250/PAID

55. 87982 AK Nails Spa #M17480 **10:00 a.m.**
Hanh Ngoc Thi Tran #108801971, Owner/Manager
NEGOTIATED \$250/PAID

56. 87983 Supercuts #90253 #C16667 **10:00 a.m.**
Minnesota Regis Corp, Owner
Dan Hanrahan, President/CEO
Cheri Lynn Luna #11300403, District Leader
NEGOTIATED \$250

57. 88005 & Vy's Nails & Spa #C21749 **10:00 a.m.**
88255 & Alex Hoang #59700672, Owner
88256 "Stephanie" Thu T Vu #50400360, Licensee

Alex Hoang appeared was sworn in and stated that "Tracy" Tran Thi Nguyen did the pedicure service and nobody saw blood. Investigator Bobbie Johnson testified that the injury was caused by a pedicure rasp which slid across the ankle, blood was drawn, no proper blood spill procedures were followed and the complainant sought medical attention and is on her second round of antibiotics. Complainants Attorney Richard Klauer spoke on behalf of his client and stated that his client went into the salon to get an exfoliate treatment and the metal rasp that was used slid across her ankle which caused the injury. Styptic treatment was used on her ankle and then placed back into the dirty water. Because the infection she has had surgery and is healing.

MOTION by Karla Clodfelter to move that for 88005, 88255 & 88256 all alleged violations cited in the Investigation Report have been shown. MOTION SECONDED by Joe Verdugo MOTION CARRIED.

MOTION by Karla Clodfelter to move that for case 88005, 88255 & 88256, to impose the following discipline and maintain Consent Agreement terms previously offered to licensees with the exception of probation terms to pay fine shall be ten-months. MOTION SECONDED by Martha Ramsey. MOTION CARRIED.

58. 88012 Melissa A Mulder #30100013 **10:00 a.m.**
No Show; to formal hearing

59. 88013/88014 Titi Nails #'s M16957 & A17394 **10:00 a.m.**
Kathy Kim Huynh #'s 59600858 & 30400072, Owner
No Show; to formal hearing

60. 88015/88016 Pretty Nails & Spa #'s M15725 & A15789 **10:00 a.m.**
Pretty Nails & Spa LLC, Owner
Steven Nguyen, Member

STEP 3: HEARINGS

A. Denial Appeals

None

B. Motion to Deem Allegations Admitted

87426 Norma B. Ruiz, Owner **9:45 a.m.**

Beyond Beauty Salon & Spa #C23578

Assistant Attorney General, Bridget Harrington, appeared representing the State. Solicitor General, Diana Day, was available by telephone. Licensee did not appear.

MOTION by Joe Verdugo to grant the State's MOTION TO DEEM ALLEGATIONS ADMITTED. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

MOTION by Joe Verdugo to adopt the factual allegations in the Complaint and Notice of Hearing as Findings of Fact and the alleged violations in the Complaint and Notice of Hearing as Conclusions of Law. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

MOTION by Joe Verdugo to issue an Order of discipline to revoke all licenses and to impose civil penalties and costs for \$250 and that the agency recovers its total costs incurred for this case in an amount to be determined later by the agency. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

87440 Kristy Bullock #10020810, Owner/Manager **9:45 a.m.**

Assistant Attorney General, Bridget Harrington, appeared representing the State. Solicitor General, Diana Day, was available by telephone. Licensee did not appear.

MOTION by Melissa Porter to grant the State's MOTION TO DEEM ALLEGATIONS ADMITTED. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

MOTION by Melissa Porter to adopt the factual allegations in the Complaint and Notice of Hearing as Findings of Fact and the alleged violations in the Complaint and Notice of Hearing as Conclusions of Law. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

MOTION by Melissa Porter to issue an Order of discipline to revoke all licenses and to impose civil penalties and costs for \$250 and that the agency recovers its total costs incurred for this case in an amount to be determined later by the agency. MOTION SECONDED by Jessica Rainbow. MOTION CARRIED.

C. Hearing Officer Recommendations

None

D. Request for Reinstatement

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None

E. Appeal Board Orders

None

F. Discussion, Consideration and Possible Action on Proposed Consent Agreement Terms

None

STATUS AND ADDITIONS TO AGENDA

For Board Information Only:

ADJOURN

MOTION by Karle Clodfelter to adjourn the meeting at 11:35 a.m. MOTION SECONDED by Melissa Porter. MOTION CARRIED.

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